



ARIZONA CORPORATION COMMISS.
UTILITY COMPLAINT FORM

4700

Investigator: Guadalupe Ortiz Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 59607 Date: 4/9/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

APR 10 2007

Complaint By: Robert F. Ellsworth

Account Name: Robert F. Ellsworth

Home [REDACTED] DOCKETED BY [REDACTED] nr

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

RE: Docket No. WS-01303A-06-0491 ***OPPOSED OPINION***

Customer would like to object to the Arizona American Water Co.'s application requesting to increase their sewer rates. Customer strongly feels AAWC intentionally requests to increase their rates during the months that most seasonal customers are not occupying the home.

Per customer the rates in Sun City are half the amount paid by Sun City West. Customer indicates that many properties in Sun City West contain a great deal of land and the majority of water used is to water fruit trees and plants. Customer feels it is extremely unfair that they are billed for sewer service based on their water usage as the majority of water used does not require sewer service.

Customer is Opposed to any further increase for AAWC sewer service.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised the customer that his opinion regarding the AAWC Sewer service rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. Also informed the customer that the Commission will take his opinion into consideration before a decision is rendered in the AAWC application.

Customer is thankful for our assistance in this matter.

CLOSED
End of Comments

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2007 APR 10 10:12:04
AZ CORP COMMISSION
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