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MEMORANDUM

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TO: Docket Control
FROM: Ernest G. Johnson
Director
Utilities Division

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LEGAL DIV.
ARIZ. CORPORATION COMMISSION

DATE: October 22, 2003

RE: IN THE MATTER OF THE APPLICATION OF GRANITE TELECOMMUNICATIONS, LLC. FOR A CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE LOCAL AND LONG DISTANCE COMPETITIVE SERVICES AND PETITION FOR COMPETITIVE CLASSIFICATION OF PROPOSED SERVICES WITHIN THE STATE OF ARIZONA (DOCKET NO. T-04208A-03-0688)

Attached is the Staff Report for the above referenced application. The Applicant is applying for approval to provide the following services:

- Facilities-based local exchange services
- Resold interexchange services

Staff is recommending approval of the application.

/ajl

Originator: Adam Lebrecht

Attachment: Original and Ten Copies

Arizona Corporation Commission

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EXHIBIT
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SERVICE LIST FOR: Granite Telecommunications, LLC
DOCKET NO. T-04208A-03-0688

Andrew Isar
Miller Isar, Inc.
7901 Skansie Avenue, Suite 240
Gig Harbor, Washington 98335

Mr. Ernest G. Johnson
Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, Arizona 85007

Mr. Christopher C. Kempley
Arizona Corporation Commission
Legal Division
1200 West Washington
Phoenix, Arizona 85007

Ms. Lyn Farmer
Chief Administrative Law Judge
Arizona Corporation Commission
Hearing Division
1200 West Washington
Phoenix, Arizona 85007

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STAFF REPORT
UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION

GRANITE TELECOMMUNICATIONS, LLC

DOCKET NO. T-00208A-03-0688

IN THE MATTER OF THE APPLICATION OF GRANITE
TELECOMMUNICATIONS, LLC FOR A CERTIFICATE OF CONVENIENCE AND
NECESSITY TO PROVIDE LOCAL AND LONG DISTANCE SERVICES AND
PETITION FOR COMPETITIVE CLASSIFICATION OF PROPOSED SERVICES
WITHIN THE STATE OF ARIZONA

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STAFF ACKNOWLEDGMENT

The Staff Report for Granite Telecommunications, LLC Docket No. T-04208A-03-0688, was the responsibility of the Staff member listed below. Adam Lebrecht was responsible for the review and analysis of the Applicant's application for a Certificate of Convenience and Necessity to provide facilities-based local exchange and resold interexchange services; and petition for a determination that its proposed services should be classified as competitive.



Adam Lebrecht
Executive Consultant I

1. INTRODUCTION

On September 18, 2003, Granite Telecommunications, LLC. ("Granite" or "Applicant") filed an application for a Certificate of Convenience and Necessity ("CC&N") to provide facilities-based local exchange and resold interexchange services in Arizona. The Applicant petitioned the Arizona Corporation Commission ("Commission") for a determination that its proposed services should be classified as competitive.

Staff's review of this application addresses the overall fitness of the Applicant to receive a CC&N. Staff's analysis also considers whether the Applicant's services should be classified as competitive and if the Applicant's initial rates are just and reasonable.

2. THE APPLICANT'S APPLICATION FOR A CERTIFICATE OF CONVENIENCE & NECESSITY

This section of the Staff Report contains descriptions of the geographic market to be served by the Applicant, the requested services, and the Applicant's technical and financial capability to provide the requested services. In addition, this section contains the Staff evaluation of the Applicant's proposed rates and charges and Staff's recommendation thereon.

2.1 DESCRIPTION OF THE GEOGRAPHIC MARKET TO BE SERVED

Granite seeks authority to provide telecommunications services throughout the State of Arizona.

2.2 DESCRIPTION OF REQUESTED SERVICES

Granite proposes to provide facilities-based local exchange and resold interexchange services. These services include, but are not limited to the following: directory listings and directory assistance, E911 service, CLASS services, and telephone relay service.

2.3 THE ORGANIZATION

Granite is incorporated under the laws of the State of Delaware and has authority to transact business in Arizona.

2.4 TECHNICAL CAPABILITY TO PROVIDE THE REQUESTED SERVICES

Granite is currently offering facilities-based local exchange and resold

interexchange service in twenty-one (21) states, excluding Arizona.

2.5 FINANCIAL CAPABILITY TO PROVIDE THE REQUESTED SERVICES

The Applicant did provide audited financial statements for the six (6) months ending June 30, 2003. These financial statements list assets of \$4,378,000; negative equity of \$2,401,000; and a net income of \$115,000. The Applicant did not provide notes related to the financial statements.

The Applicant stated in its Application/Tariff (reference Section 2.4.1 on page 19) that it does not collect from its interexchange customers an advance, deposit, and/or prepayment. Staff believes that a bond is not needed to provide resold interexchange service. Because fees for facilities based local exchange service are collected in advance, a bond is needed. The amount of bond coverage needed for this service is \$100,000. The bond coverage needs to increase in increments equal to 50 percent of the total minimum bond amount when the total amount of the advances, deposits, and prepayment is within 10 percent of the total minimum bond amount. Further, measures should be taken to ensure that the Applicant will not discontinue service to its local exchange customers without first complying with Arizona Administrative Code ("AAC") R14-2-1107.

To that end, Staff recommends that the Applicant procure a performance bond equal to \$100,000. The minimum bond amount of \$100,000 should be increased if at any time it would be insufficient to cover advances, deposits, and/or prepayments collected from the Applicant's customers. The bond amount should be increased in increments of \$50,000. This increase should occur when the total amount of the advances, deposits, and prepayments is within \$10,000 of the bond amount. If the Applicant desires to discontinue local exchange service, it must file an application with the Commission pursuant to AAC R14-2-1107. Additionally, the Applicant must notify each of its local exchange customers and the Commission 60 days prior to filing an application to discontinue service. Failure to meet this requirement should result in forfeiture of the Applicant's performance bond. Staff further recommends that proof of the above mentioned performance bond be docketed within 365 days of the effective date of an Order in this matter or 30 days prior to the provision of service, whichever comes first, and must remain in effect until further order of the Commission.

If at some future date, the Applicant wants to collect from its resold interexchange customers an advance, deposit, and/or prepayment, Staff recommends that the Applicant be required to file an application with the Arizona Corporation Commission ("Commission") for Commission approval. Such application must reference the decision in this docket and must explain the applicant's plans for procuring a performance bond.

The Applicant indicated that none of its officers, directors or partners have been involved in any civil or criminal investigations, formal or informal complaints. The applicant also indicated that none of its officers, directors or partners have been convicted of any criminal acts in the past ten (10) years.

2.6 ESTABLISHING RATES AND CHARGES

The Applicant would initially be providing service in areas where an incumbent local exchange carrier ("ILEC"), along with various competitive local exchange carriers ("CLECs") and interexchange carriers are providing telephone service. Therefore, the Applicant would have to compete with those providers in order to obtain subscribers to its services. The Applicant would be a new entrant and would face competition from both incumbent and competitive providers in offering service to its potential customers. Therefore, the Applicant would generally not be able to exert market power. Thus, the competitive process should result in rates that are just and reasonable.

Both an initial rate (the actual rate to be charged) and a maximum rate must be listed for each competitive service offered, provided that the rate for the service is not less than the Company's total service long-run incremental cost of providing the service pursuant to A.A.C. R14-2-1109.

The rates proposed by this filing are for competitive services. In general, rates for competitive services are not set according to rate of return regulation. Staff obtained information from the company and has determined that its fair value rate base is zero. Accordingly, the company's fair value rate base is too small to be useful in a fair value analysis. In addition, the rate to be ultimately charged by the company will be heavily influenced by the market. Therefore, while Staff considered the fair value rate base information submitted by the company, it did not accord that information substantial weight in its analysis.

Granite lacks the market power to adversely affect the interexchange telecommunications market by either restricting output or raising prices. Also, Staff has recommended that Granite's services be classified as competitive and thus subject to the flexible pricing authority allowed by the Commission's Competitive Telecommunications Services rules. These two factors, lack of market power and the competitive marketplace for the services Granite proposes to offer, support the conclusion that a fair value analysis is not necessarily representative of the company's operations, and that the rates charged by Granite will be reasonable.

3. LOCAL EXCHANGE CARRIER SPECIFIC ISSUES

Since the Applicant intends to provide local exchange service, the issues related to the provision of that service are discussed below.

3.1 DIRECTORY LISTINGS AND DIRECTORY ASSISTANCE

Callers should be able to determine the telephone numbers belonging to customers of alternative local exchange companies, such as the Applicant. Staff

recommends that the Applicant file a plan, within 365 days of the effective date of the Order in this matter or 30 days prior to the provision of service, whichever comes first, that must remain in effect until further order of the Commission, how it plans to have its customers' telephone numbers included in the incumbent's Directories and Directory Assistance databases before it begins providing local exchange service.

3.2 NUMBER PORTABILITY

Another issue associated with the Applicant's proposal to become a competitive local exchange company relates to how telephone numbers should be administered. Local exchange competition may not be vigorous if customers, especially business customers, must change their telephone numbers to take advantage of a competitive local exchange carrier's service offerings. Staff recommends that the Applicant pursue permanent number portability arrangements with other local exchange carriers ("LECs") that are consistent with federal laws, federal rules and state rules.

3.3 PROVISION OF BASIC TELEPHONE SERVICE AND UNIVERSAL SERVICE

The Commission has adopted rules to address maintenance of universal telephone service during and after the transition to a competitive telecommunications service market. The rules contain the terms and conditions for contributions to and support received from telephone service subscribers to finance the Arizona Universal Service Fund ("AUSF"). Under the rules, the Applicant will be required to participate in the financing of the AUSF and it may be eligible for AUSF support. Therefore, Staff recommends that approval of the Applicant's application for a CC&N be conditioned upon the Applicant's agreement to abide by and participate in the AUSF mechanism established by Decision No. 59623, dated April 24, 1996 (Docket No. RT-00000E-95-0498).

3.4 QUALITY OF SERVICE

Staff believes that the Applicant should be ordered to abide by the quality of service standards that were approved by the Commission for Qwest (f/k/a USWC) in Docket No. T-01051B-93-0183 (Decision No. 59421). Because the penalties that were developed in this docket were initiated only because Qwest's level of service was not satisfactory, Staff does not recommend that those penalties apply to the Applicant. In the competitive market that the Applicant wishes to enter, the Applicant generally will have no market power and will be forced to provide a satisfactory level of service or risk losing its customers. Therefore, Staff believes that it is unnecessary to subject the Applicant to those penalties at this time.

3.5 ACCESS TO ALTERNATIVE LOCAL EXCHANGE SERVICE PROVIDERS

Staff expects that there will be new entrant providers of local exchange service who will install the plant necessary to provide telephone service to, for example, a residential subdivision or an industrial park much like existing local exchange companies do today. There may be areas where the Applicant installs the only local exchange service facilities. In the interest of providing competitive alternatives to the Applicant's local exchange service customers, Staff recommends that the Applicant be prohibited from barring access to alternative local exchange service providers who wish to serve such areas. In this way, an alternative local exchange service provider may serve a customer if the customer so desires. Access to other providers should be provided pursuant to the provisions of the 1996 Telecommunications Act, the rules promulgated there under and Commission rules on interconnection and unbundling.

3.6 911 SERVICE

The Applicant indicated in its application that it will provide all customers with 911 and E911 service, where available, or will coordinate with ILECs and emergency service providers to provide the service. Staff believes that the Applicant should be required to work cooperatively with local governments, public safety agencies, telephone companies, the National Emergency Number Association and all other concerned parties to establish a systematic process in the development of a universal emergency telephone number system. Staff recommends that the Applicant be required to certify, through the 911 service provider in the area in which it intends to provide service, that all issues associated with the provision of 911 service have been resolved with the emergency service providers before it begins to provide local exchange service, within 365 days of the effective date of the order in this matter or 30 days prior to the provision of service, whichever comes first, and must remain in effect until further order of the Commission.

3.7 CUSTOM LOCAL AREA SIGNALING SERVICES

In its decisions related to Qwest's proposal to offer Caller ID and other CLASS features in the State, the Commission addressed a number of issues regarding the appropriateness of offering these services and under what circumstances it would approve the proposals to offer them. The Commission concluded that Caller ID could be offered provided that per call and line blocking, with the capability to toggle between blocking and unblocking the transmission of the telephone number, should be provided as options to which customers could subscribe with no charge. The Commission also approved a Last Call Return service that will not return calls to telephone numbers that have the privacy indicator activated, which indicates that the number has been blocked. The Commission further required that Qwest engage in education programs when introducing or providing the service(s).

Staff recommends that the Applicant be required to abide by all the Commission decisions and policies regarding Caller ID and other CLASS services. However, Staff

does not believe that it is necessary for the Applicant to engage in the educational program that was ordered for Qwest as long as customers in the areas where the Applicant intends to serve have already been provided with educational material and are aware that they can have their numbers blocked on each call or at all times with line blocking.

3.8 EQUAL ACCESS FOR INTEREXCHANGE CARRIERS

Although the Applicant did not indicate that its switch will be "fully equal access capable" (i.e. would provide equal access to interexchange companies), the Commission requires local exchange companies to provide 2-Primary Interexchange Carriers ("2-PIC") equal access. 2-PIC equal access allows customers to choose different carriers for interLATA and intraLATA toll service and would allow customers to originate intraLATA calls using the preferred carrier on a 1+ basis. Staff recommends that the Applicant be required to provide 2-PIC equal access.

4. COMPETITIVE SERVICES ANALYSIS

The Applicant has petitioned the Commission for a determination that the services it is seeking to provide should be classified as competitive. The Applicant will publish legal notice of the application in all counties in which it requests authorization to provide service when notified by the Commission's Hearing Division. Staff's analysis and recommendations are discussed below.

4.1 COMPETITIVE SERVICES ANALYSIS FOR LOCAL EXCHANGE SERVICES

4.1.1 A description of the general economic conditions that exist, which makes the relevant market for the service one that, is competitive.

The analysis of the market for local exchange service that the Applicant seeks to enter must take into account the fact that there are two local exchange service submarkets. The first is the local exchange service market that consists of locations where ILECs currently provide service. The second local exchange service market consists of locations within ILECs' service territories where ILECs are authorized to provide local exchange service, but where they do not actually provide service.

The local exchange market that the Applicant seeks to enter is one in which a number of new CLECs have been authorized to provide local exchange service. Nevertheless, ILECs hold a virtual monopoly in the local exchange service market. At locations where ILECs provide local exchange service, the Applicant will be entering the market as an alternative provider of local exchange service and, as such, the Applicant will have to compete with those companies in order to

obtain customers. In areas where ILECs do not serve customers, the Applicant may have to convince developers to allow it to provide service to their developments. Staff recommends that, in those instances where the Applicant provides the only facilities used to provide telecommunications service, that the Applicant be required to allow other local exchange companies to use those facilities to serve customers who wish to obtain service from an alternative provider pursuant to federal laws, federal rules and state rules.

4.1.2 The number of alternative providers of the service.

Qwest and various independent LECs are the primary providers of local exchange service in the State. Several CLECs and local exchange resellers are also providing local exchange service.

4.1.3 The estimated market share held by each alternative provider of the service.

Since Qwest and the independent LECs are the primary providers of local exchange service in the State, they have a large share of the market. Since the CLECs and local exchange resellers have only recently been authorized to offer service they have limited market share.

4.1.4 The names and addresses of any alternative providers of the service that are also affiliates of the telecommunications Applicant, as defined in A.A.C. R14-2-801.

None.

4.1.5 The ability of alternative providers to make functionally equivalent or substitute services readily available at competitive rates, terms and conditions.

ILECs have the ability to offer the same services that the Applicant has requested in their respective service territories. Similarly many of the CLECs and local exchange resellers also offer substantially similar services.

4.1.6 Other indicators of market power, which may include growth and shifts in market share, ease of entry and exit, and any affiliation between and among alternative providers of the service(s).

The local exchange service market is:

- a. One in which ILECs own networks that reach nearly every residence and business in their service territories and which provide them with a virtual monopoly over local exchange service. New entrants are also beginning to enter this market.

- b. One in which new entrants will be dependent upon ILECs:
 - 1. To terminate traffic to customers.
 - 2. To provide essential local exchange service elements until the entrant's own network has been built.
 - 3. For interconnection.
- c. One in which ILECs have had an existing relationship with their customers that the new entrants will have to overcome if they want to compete in the market and one in which new entrants do not have a long history with any customers.
- d. One in which Qwest provides a quality of service that has generated a significant number of complaints. These complaints led the Commission to adopt service quality rules that contain penalties if the service quality standards are not met. A provider of alternative service, such as the Applicant, should provide Qwest--as well as other incumbents--with the incentive to produce higher quality service including service installation and repair on a timely basis.
- e. One in which most customers have few, if any choices since there is generally only one provider of local exchange service in each service territory.
- f. One in which the Applicant will not have the capability to adversely affect prices or restrict output to the detriment of telephone service subscribers.

4.2 COMPETITIVE SERVICES ANALYSIS FOR INTEREXCHANGE SERVICES

4.2.1 **A description of the general economic conditions that exist, which makes the relevant market for the service one that, is competitive.**

The interexchange market that the Applicant seeks to enter is one in which numerous facilities-based and resold interexchange carriers have been authorized to provide service throughout the State. The Applicant will be a new entrant in this market and, as such, will have to compete with those companies in order to obtain customers.

4.2.2 **The number of alternative providers of the service.**

There are a large number of facilities-based and resold interexchange carriers providing both interLATA and intraLATA interexchange service throughout the State. In addition, various ILECs provide intraLATA interexchange service in many areas of the State.

4.2.3 **The estimated market share held by each alternative provider of the service.**

The large facilities-based interexchange carriers (AT&T, Sprint, MCI WorldCom, etc.) hold a majority of the interLATA interexchange market, and the ILECs provide a large portion of the intraLATA interexchange market. Numerous other interexchange carriers have a smaller part of the market and one in which new entrants do not have a long history with any customers.

4.2.4 The names and addresses of any alternative providers of the service that are also affiliates of the telecommunications Applicant, as defined in A.A.C. R14-2-801.

None.

4.2.5 The ability of alternative providers to make functionally equivalent or substitute services readily available at competitive rates, terms and conditions.

Both facilities-based and resold interexchange carriers have the ability to offer the same services that the Applicant has requested in their respective service territories. Similarly many of the ILECs offer similar intraLATA toll services.

4.2.6 Other indicators of market power, which may include growth and shifts in market share, ease of entry and exit, and any affiliation between and among alternative providers of the service(s).

The interexchange service market is:

- a. One with numerous competitors and limited barriers to entry.
- b. One in which established interexchange carriers have had an existing relationship with their customers that the new entrants will have to overcome if they want to compete in the market.
- c. One in which the Applicant will not have the capability to adversely affect prices or restrict output to the detriment of telephone service subscribers.

5. RECOMMENDATIONS

The following sections contain the Staff recommendations on the Applicant's Application for a CC&N and the Applicant's Petition for a Commission Determination that its Proposed Services Should be Classified as Competitive.

5.1 RECOMMENDATIONS ON THE APPLICANT'S APPLICATION FOR A CC&N

Granite is incorporated under the laws of the State of Delaware. Granite is currently offering facilities-based local exchange in twenty-one (21) states, excluding Arizona. Granite is currently offering resold interexchange service in twenty-one (21) states, excluding Arizona. The Applicant has demonstrated that it has the capability to provide its proposed services, as requested, and the provision of these would merely be an extension of its current activities elsewhere. Therefore, Staff recommends that the Applicant's application for a CC&N to provide intrastate telecommunications services, as listed in Section 2.2 of this Report, be granted. In addition, Staff further recommends:

1. That, unless it provides services solely through the use of its own facilities, the Applicant procure an Interconnection Agreement, within 365 days of the effective date of the order in this matter or 30 days prior to the provision of service, whichever comes first, that must remain in effect until further order of the Commission, before being allowed to offer local exchange service;
2. That the Applicant file with the Commission, within 365 days of the effective date of the order in this matter or 30 days prior to the provision of service, whichever comes first, its plan to have its customers' telephone numbers included in the incumbent's Directories and Directory Assistance databases, that must remain in effect until further order of the Commission;
3. That the Applicant pursue permanent number portability arrangements with other LECs pursuant to Commission rules, federal laws and federal rules;
4. That the Applicant agree to abide by and participate in the AUSF mechanism instituted in Decision No. 59623, dated April 24, 1996 (Docket No. RT-00000E-95-0498);
5. That the Applicant abides by the quality of service standards that were approved by the Commission for Qwest in Docket No. T-01051B-93-0183;
6. That in areas where the Applicant is the sole provider of local exchange service facilities, the Applicant will be prohibited from barring access to alternative providers of service pursuant to the provisions of Commission rules, federal laws and federal rules;
7. That the Applicant be required to certify, through the 911 service provider in the area in which it intends to provide service, that all issues associated with the provision of 911 service have been resolved with the emergency service providers, within 365 days of the effective date of the order in this matter or 30 days prior to the provision of service, whichever comes first, and must remain in effect until further order of the Commission;

8. That the Applicant be required to abide by all the Commission decisions and policies regarding CLASS services;
9. That the Applicant be required to provide 2-PIC equal access;
10. If at some future date, the Applicant wants to collect from its resold interexchange customers an advance, deposit, and/or prepayment, Staff recommends that the Applicant be required to file an application with the Arizona Corporation Commission ("Commission") for Commission approval. Such application must reference the decision in this docket and must explain the applicant's plans for procuring a performance bond;
11. That the Applicant be required to notify the Commission immediately upon changes to the Applicant's address or telephone number;
12. That the Applicant comply with all Commission rules, orders, and other requirements relevant to the provision of intrastate telecommunications service;
13. That the Applicant maintain its accounts and records as required by the Commission;
14. That the Applicant file with the Commission all financial and other reports that the Commission may require, and in a form and at such times as the Commission may designate;
15. That the Applicant maintain on file with the Commission all current tariffs and rates, and any service standards that the Commission may require;
16. That the Applicant cooperate with Commission investigations including, but not limited to customer complaints;
17. That the Applicant participates in and contributes to a universal service fund, as required by the Commission; and
18. That the Applicant be subject to the Commission's rules governing interconnection and unbundling and the 1996 Telecommunications Act and the rules promulgated thereunder. In the event that the Applicant provides essential services or facilities that potential competitors need in order to provide their services, the Applicant should be required to offer those facilities or services to these providers on non-discriminatory terms and conditions pursuant to federal laws, federal rules, and state rules;
19. The rates proposed by this filing are for competitive services. In general, rates for competitive services are not set according to rate of return regulation. Staff obtained information from the company and has determined that its fair value rate base is zero. Accordingly, the company's fair value rate base is too small to be useful in a fair value analysis. In addition, the rate to be ultimately charged by the

company will be heavily influenced by the market. Therefore, while Staff considered the fair value rate base information submitted by the company, it did not accord that information substantial weight in its analysis, and

20. The Applicant should be ordered to file an application with the Commission pursuant to AAC R14-2-1107, if the Applicant desires to discontinue service. The Applicant should be required to notify each of its local exchange customers and the Commission 60 days prior to filing an application to discontinue service; and any failure to do so should result in forfeiture of the Applicant's performance bond.

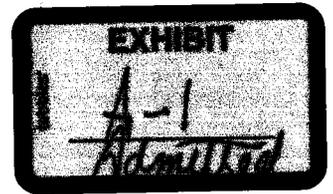
Staff further recommends that the Applicant be ordered to comply with the following. If it does not do so, the Applicant's CC&N shall be null and void without further order of the Commission and no time extensions shall be granted.

1. The Applicant shall file conforming tariffs for each of its CC&Ns within 365 days from the date of an Order in this matter or 30 days prior to providing service, whichever comes first, and in accordance with the Decision; and
2. The Applicant shall:
 - a. procure a performance bond equal to \$100,000. The minimum bond amount of \$100,000 should be increased if at any time it would be insufficient to cover advances, deposits, and/or prepayments collected from the Applicant's customers. The bond amount should be increased in increments of \$50,000. This increase should occur when the total amount of the advances, deposits, and prepayments is within \$10,000 of the bond amount; and
 - b. docket proof of the performance bond 365 days of the effective date of an Order in this matter or 30 days prior to the provision of service, whichever comes first, and must remain in effect until further order of the Commission.

5.2 RECOMMENDATION ON THE APPLICANT'S PETITION TO HAVE ITS PROPOSED SERVICES CLASSIFIED AS COMPETITIVE

Staff believes that the Applicant's proposed services should be classified as competitive. There are alternatives to the Applicant's services. The Applicant will have to convince customers to purchase its services, and the Applicant has no ability to adversely affect the local exchange or interexchange service markets. Therefore, the Applicant currently has no market power in the local exchange or interexchange service markets where alternative providers of telecommunications services exist. Staff therefore recommends that the Applicant's proposed services be classified as competitive.

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ARIZONA CORPORATION COMMISSION

2003 SEP 18 A 11:32

Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services

AZ CORP COMMISSION DOCUMENT CONTROL

Mail original plus 13 copies of completed application to:

For Docket Control Only: (Please Stamp Here)

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007-2927

Please indicate if you have current applications pending in Arizona as an Interexchange reseller, AOS provider, or as the provider of other telecommunication services.

Type of Service: Applicant has no current applications pending before the Arizona Corporation Commission

Docket No.: Date: Date Docketed:

Type of Service:

Docket No.: Date: Date Docketed:

A. COMPANY AND TELECOMMUNICATION SERVICE INFORMATION

(A-1) Please indicate the type of telecommunications services that you want to provide in Arizona and answer the appropriate numbered items:

- X Resold Long Distance Telecommunications Services (Answer Sections A, B).
Resold Local Exchange Telecommunications Services (Answer Sections A, B, C).
Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D).
X Facilities-Based Local Exchange Telecommunications Services (Answer Sections A, B, C, D, E)
Alternative Operator Services Telecommunications Services (Answer Sections A, B)

(Combined facilities-based local exchange and resold long distance services.)

(A-2) The name, address, telephone number (including area code), facsimile number (including area code), e-mail address, and World Wide Web address (if one is available for consumer access) of the Applicant:

Granite Telecommunications, LLC
234 Copeland Street
Quincy, Massachusetts 02169
Phone: (617) 847-1500
Fax: (617) 847- 0931
www.granitenet.com

(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2):

Applicant will provide service under the name Granite Telecommunications, LLC. Applicant will not use a fictitious "Doing Business As" name.

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:

Applicant's management contact is:

**Geoff Cookman
Director - Regulatory Compliance
Granite Telecommunications, LLC
234 Copeland Street
Quincy, Massachusetts 02169
Phone: (617) 847-1500
Fax: (617) 847- 0931
Email: gcookman@granitenet.com**

(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:

Applicant's Regulatory Consultant for purposes of this application is:

**Andrew O. Isar
Miller Isar, Inc.
7901 Skansie Avenue, Suite 240
Gig Harbor, WA 98335
Telephone: 253.851.6700
Facsimile: 253.851.6474
Email: aisar@millerisar.com**

(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:

Applicant's Complaint Contact Person is:

**Geoff Cookman
Director - Regulatory Compliance
Granite Telecommunications, LLC
234 Copeland Street
Quincy, Massachusetts 02169
Phone: (617) 847-1500
Fax: (617) 847- 0931
Email: gcookman@granitenet.com**

(A-7) What type of legal entity is the Applicant?

- Sole proprietorship
- Partnership: _____ Limited, _____ General, _____ Arizona, _____ Foreign
- Limited Liability Company: _____ Arizona, x Foreign
- Corporation: _____ "S", _____ "C", _____ Non-profit
- Domicile: _____ Arizona, _____ Foreign
- Other, specify: _____

(A-8) Please include "Attachment A":

Attachment "A" must include the following information:

1. A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.
2. A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership of each person listed in A-8.2.

Please refer to Attachment A.

(A-9) Include your Tariff as "Attachment B".

Your Tariff must include the following information:

1. Proposed Rates and Charges for each service offered (reference by Tariff page number).
2. Tariff Maximum Rate and Prices to be charged (reference by Tariff page number).
3. Terms and Conditions Applicable to provision of Service (reference by Tariff page number).
4. Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number).
5. The proposed fee that will be charged for returned checks (reference by Tariff page number).

Please refer to Attachment B.

(A-10) Indicate the geographic market to be served:

- Statewide. (Applicant adopts statewide map of Arizona provided with this application).
- Other. Describe and provide a detailed map depicting the area.

(A-11) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.

Describe in detail any such involvement. Please make sure you provide the following information:

1. States in which the Applicant has been or is involved in proceedings.
2. Detailed explanations of the Substance of the Complaints.
3. Commission Orders that resolved any and all Complaints.
4. Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.

Neither the Applicant nor any of its officers, directors, partners, or managers has been, or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.

(A-12) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.

Describe in detail any such judgments or convictions. Please make sure you provide the following information:

1. States involved in the judgments and/or convictions.
2. Reasons for the investigation and/or judgment.

3. Copy of the Court order, if applicable.

Neither Applicant nor any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.

(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers via 1+101XXXX access.

Yes

No

(A-14) Is applicant willing to post a Performance Bond? Please check appropriate box(s).

For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect advances, prepayments or deposits.

Yes

No

If "No", continue to question (A-15).

For Local Exchange Resellers, a \$25,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

Note: Amounts are cumulative if the Applicant is applying for more than one type of service.

(A-15) If No to any of the above, provide the following information. Clarify and explain the Applicant's deposit policy (reference by tariff page number). Provide a detailed explanation of why the applicant's superior financial position limits any risk to Arizona consumers.

Applicant will not collect deposits from Arizona subscribers (please refer to sheet No. 10 in Applicant's proposed tariff at Exhibit B). Applicant's financial statements, attached hereto at Exhibit D, demonstrate that Applicant has achieved profitability and is financially viable through its year and a half of operations.

(A-16) Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the applicant is requesting authority to provide service.

Note: For Resellers, the Applicant must complete and submit an Affidavit of Publication Form as Attachment "C" before Staff prepares and issues its report. Refer to the Commission's website for Legal Notice Material (Newspaper Information, Sample Legal Notice and Affidavit of Publication). For Facilities-Based Service Providers, the Hearing Division will advise the Applicant of the date of the hearing and the publication of legal notice. Do not publish legal notice or file affidavits of publication until you are advised to do so by the Hearing Division.

Applicant will not publish until advised to do so by Hearing Division.

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in the State of Arizona:

Yes

No

If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.

Applicant will provide local exchange services as a facilities-based competitive local exchange carrier. Applicant will utilize incumbent local exchange carrier unbundled network elements ("UNEs") and the UNE-Platform. Applicant will not construct its own network. Applicant will provide interexchange services as a non-facilities-based reseller, reselling network services of certificated interexchange carriers including Qwest Communications Corporation and Verizon in Arizona.

(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona:

Note: If the Applicant is currently approved to provide telecommunications services that the Applicant intends to provide in Arizona in less than six states, excluding Arizona, list the Public Utility Commission ("PUC") of each state that granted the authorization. For each PUC listed provide the name of the contact person, their phone number, mailing address including zip code, and e-mail address.

Applicant has been authorized to provide telecommunications services in the all Verizon (former BellAtlantic) and BellSouth states including: Alabama, Delaware, Florida, Georgia, Kentucky, Louisiana, Massachusetts, Maine, Maryland, Mississippi, North Carolina, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Vermont, and West Virginia.

(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona.

Note: If the Applicant currently provides telecommunication services that the Applicant intends to provide in Arizona in six or more states, excluding Arizona, list the states. If the Applicant does not currently provide telecommunications services that the Applicant intends to provide in Arizona in five or less states, list the key personnel employed by the Applicant. Indicate each employee's name, title, position, description of their work experience, and years of service in the telecommunications services industry.

Please refer to response to question A-18.

(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.

Applicant maintains no affiliation with any entity that is an alternative provider of the services Applicant proposes to provide. Applicant does not own, nor is owned by, other entities.

B. FINANCIAL INFORMATION

(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.

Yes

No

If "No," explain why and give the date on which the Applicant began operations.

Applicant was formed under the laws of the State of Delaware on April 1, 2002.

(B-2) Include "Attachment D".

Provide the Applicant's financial information for the two (2) most recent years.

1. A copy of the Applicant's balance sheet.
2. A copy of the Applicant's income statement.
3. A copy of the Applicant's audit report.
4. A copy of the Applicant's retained earnings balance.
5. A copy of all related notes to the financial statements and information.

Note: Make sure "most recent years" includes current calendar year or current year reporting period.

Please refer to response in B-1 above. Current financial statements including balance sheet, income statement which reflects retained earnings, and an Affidavit attesting to the accuracy of such statements signed by a member of the Applicant is attached hereto at Exhibit D. Applicant has not through the course of its operations required that its financial statements be audited.

(B-3) Indicate if the Applicant will rely on the financial resources of its Parent Company, if applicable.

Applicant will not rely on the financial resources of a parent company. Applicant is not owned by another entity.

(B-4) The Applicant must provide the following information.

1. Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.

Applicant projects total revenue generated by the provision of telecommunications services generated from Arizona for the first twelve months following certification to be \$106,000.00.

2. Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.

Applicant projects operating expenses to be incurred during the first twelve months of providing telecommunications services in Arizona to be approximately \$90,100.00 or 85 percent (85%) of its gross intrastate revenues.

3. Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.

Applicant does not require network to serve Arizona subscribers and will maintain no assets located in the State of Arizona. Applicant's projected value of all Arizona Assets is zero.

4. If the projected value of all assets is zero, please specifically state this in your response.

Applicant's projected value of all Arizona assets is zero.

5. If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.

Not applicable.

6. If the projected value of all assets is zero, please specifically state this in your response.

Please refer to response in itemB-4(3), *Supra*.

7. If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.

N/A

C. RESOLD AND/OR FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

(C-1) Indicate if the Applicant has a resale agreement in operation,

Yes

No

If "Yes", please reference the resale agreement by Commission Docket Number or Commission Decision Number.

D. FACILITIES-BASED LONG DISTANCE AND/OR FACILITIES BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

(D-1) Indicate if the Applicant is currently selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in the State of Arizona. This item applies to an Applicant requesting a geographic expansion of their CC&N:

Yes

No

If "Yes," provide the following information:

1. The date or approximate date that the Applicant began selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services for the State of Arizona.
2. Identify the types of facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services that the Applicant sells in the State of Arizona.

If "No," indicate the date when the Applicant will begin to sell facilities-based long distance telecommunications AND/OR facilities-based local exchange telecommunications services in the State of Arizona:

Applicant proposes to begin providing resold interexchange services and facilities-based local exchange telecommunications services upon a grant of the instant application for certificate of public convenience and necessity and the effective date of its interconnection agreement(s).

(D-2) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:

- Decision # 64178 Resold Long Distance
- Decision # 64178 Resold LEC
- Decision # 64178 Facilities Based Long Distance
- Decision # 64178 Facilities Based LEC

E. FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

(E-1) Indicate whether the Applicant will abide by the quality of service standards that were approved by the Commission in Commission Decision Number 59241:

- Yes No

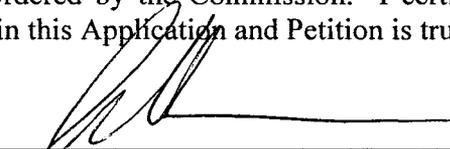
(E-2) Indicate whether the Applicant will provide all customers with 911 and E911 service, where available, and will coordinate with incumbent local exchange carriers ("ILECs") and emergency service providers to provide this service:

- Yes No

(E-3) Indicate that the Applicant's switch is "fully equal access capable" (i.e., would provide equal access to facilities-based long distance companies) pursuant to A.A.C. R14-2-1111 (A):

- Yes No

I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Incorporation is on file with the Arizona Corporation Commission and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county, and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations relating to the regulations of telecommunications services (A.A.C. Title 14, Chapter 2, Article 11) and that the company will abide by Arizona state law including the Arizona Corporation Commission Rules. I agree that the Commission's rules apply in the event there is a conflict between those rules and the company's tariff, unless otherwise ordered by the Commission. I certify that to the best of my knowledge the information provided in this Application and Petition is true and correct.



(Signature of Authorized Representative)

Sept. 02
~~August~~, 2003

(Date)

Geoff Cookman

(Print Name of Authorized Representative)

Director - Regulatory Compliance

(Title)

SUBSCRIBED AND SWORN to before me this 02 day of ^{*Sept.*}~~August~~, 2003



NOTARY PUBLIC

My Commission Expires *Nov 28, 09*

VERIFICATION

I am a member of Granite Telecommunications, LLC, the Applicant in the above-entitled matter, and am authorized to make this Verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to matters which are stated on information on belief, and as to those matters I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on Sept, 2, 2003, at Quincy, Massachusetts.



Robert T. Hale, Jr., Member/President
Granite Telecommunications, LLC

ATTACHMENT A

ARIZONA CORPORATION COMMISSION

**Application and Petition for Certificate of Convenience and Necessity to Provide
Intrastate Telecommunications Services
Of
Granite Telecommunications, LLC**

ATTACHMENT A

A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.

A copy of Applicant's Certificate of Good Standing as a Foreign Limited Liability Corporation is attached hereto.

A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify), and percentage ownership (Item A-8.2 and A-8.3).

The names and titles of Applicant's officers and directors are:

<u>Name</u>	<u>Title</u>	<u>Percentage Ownership</u>
Robert T. Hale, Sr.	Member, Chairman	40%
Robert T. Hale, Jr.	Member, President	40%
Rand Currier	Member, Vice President	2.5%
Granitel, Inc.	Member	17.5%

STATE OF ARIZONA



Office of the
CORPORATION COMMISSION

CERTIFICATE OF REGISTRATION

To all to whom these presents shall come, greeting:

I, James G. Jayne, Interim Executive Secretary of the Arizona Corporation Commission, do hereby certify that

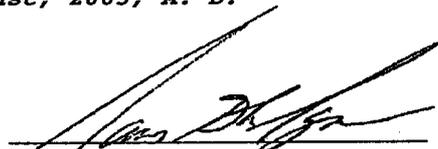
*****GRANITE TELECOMMUNICATIONS, LLC*****

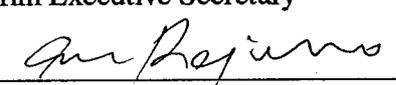
a foreign limited liability company organized under the laws of the jurisdiction of Delaware did obtain a Certificate of Registration in Arizona on the 5th day of August 2003.

This certificate relates only to the legal authority of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capital, this 9th Day of August, 2003, A. D.




Interim Executive Secretary

By 

AUG 05 2003

DO NOT PUBLISH
THIS SECTION

APPR. am/Rejuno
TERM _____
DATE 08-05-03

APPLICATION FOR REGISTRATION
OF A

R.1089070-0 FOREIGN LIMITED LIABILITY COMPANY

1. The company name must contain an ending which may be "limited liability company," "limited company," or the abbreviations "L.L.C.," "L.C.," "LLC" or "LC". If you are the holder or assignee of a tradename or trademark, attach Declaration of Tradename Holder form. If you do not plan to use the name in Arizona, under which your company is organized, then provide the name which you plan to use.

- 1.a. The name of the limited liability company is:
Granite Telecommunications, LLC
- 1.b. If the name of the company is different than the proposed name for use in Arizona, then the name under which the company proposes to transact business in Arizona:

- 1.c. If the name of the company does not contain the words "Limited Liability Company," "Limited Company," "L.L.C." or "L.C.," then the name of the company with the words or abbreviation which it elects to add thereto for use in Arizona is:

2. Provide the name of the state or jurisdiction under whose laws your company was formed.

2. The company is organized under the laws of: Delaware
3. The date of the company's formation is: April 1, 2002

3. Provide the date on which your company organized in the state or jurisdiction under whose laws it was formed.

4. The purpose of the company or the general character of business it proposes to transact in Arizona is:
Telecommunications

4. Provide the general character of business you plan to transact in Arizona.

5. The name and street address of the statutory agent for the foreign limited liability company in Arizona is:
National Registered Agents, Inc
1850 N. Central Avenue, Suite 1160
Phoenix, AZ 85004

5. The statutory agent must provide both a physical and mailing address. If statutory agent has a P.O. Box, then they must provide a physical description of their street address/location.

DO NOT PUBLISH THIS SECTION

6. If you do not appoint a statutory agent when you file the application, you must do so within sixty days of filing. Your failure to do so, may result in revocation of your Certificate of Registration.

7. If the jurisdiction under the law of which your company is formed, you must provide the address of the principle office of the company, in whatever state or jurisdiction it is located.

The application must be executed by a member, manager or duly authorized agent.

Phone and Fax are optional.

The agent must consent to the appointment by executing the consent.

See A.R.S. §29-601 et seq. for more info.

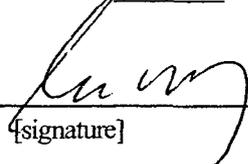
6. The Arizona Corporation Commission is appointed as the Statutory Agent for service of process if either of the following occur.

- A. An agent has not been appointed under paragraph 5, or if the agent's authority has been revoked.
- B. The agent cannot be found or served with the exercise of reasonable diligence.

7. The address of the office required to be maintained in the jurisdiction under the laws of which the company is organized, if required; or, if not required, the address of the principal office of the company is:

234 Copeland Street
Quincy, MA 02169

Executed this 31 day of July, 2003.

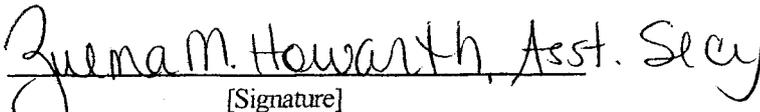

[signature]

Robert T. Hale, Jr. Member
[print name] [title]

PHONE 877-462-2388 FAX _____

ACCEPTANCE OF APPOINTMENT BY STATUTORY AGENT

I, National Registered Agents, Inc., having been designated to act as statutory agent, hereby consent to act in that capacity until removed or resignation is submitted in accordance with the Arizona Revised Statutes.


[Signature]

National Registered Agents, Inc.
[If signing on behalf of a company serving as statutory agent, print company name here]

ATTACHMENT B

ARIZONA CORPORATION COMMISSION

**Application and Petition for Certificate of Convenience and Necessity to Provide
Intrastate Telecommunications Services
Of
Granite Telecommunications, LLC**

ATTACHMENT B

Applicant's combined local exchange and interexchange tariff is attached.

Proposed Rates and Charges for each service offered appears in applicant's proposed Effective Rate Sheet No. 1.

Tariff Maximum Rate and Prices to be charged appears beginning at tariff Sheet No. 66.

Terms and Conditions Applicable to provision of Service appears beginning at tariff Sheet No. 10.

Deposits, Advances, and/or Prepayments Applicable to provision of Service appears beginning at tariff Sheet No. 19.

The proposed fee that will be charged for returned checks appears beginning at tariff Sheet No. 28.

ARIZONA TELECOMMUNICATIONS TARIFF

OF

Granite Telecommunications, LLC

234 Copeland Street
Quincy, Massachusetts 02169

GOVERNING
COMPETITIVE LOCAL EXCHANGE
AND INTEREXCHANGE
TELECOMMUNICATIONS SERVICES

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange, interexchange and carrier-to-carrier telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Arizona. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected during normal business hours at Company's principal place of business, 234 Copeland Street Quincy, Massachusetts 02169.

Issued:

Effective Date:

Robert T. Hale, Jr.
President
Granite Telecommunications, LLC
234 Copeland Street
Quincy, MA 02169

CHECK SHEET

The Title Sheet and Sheets 1 through 91 of this tariff inclusive of this Tariff and Sheets 1 through 6 of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
Title	Original	32	Original
1	Original	33	Original
2	Original	34	Original
3	Original	35	Original
4	Original	36	Original
5	Original	37	Original
6	Original	38	Original
7	Original	39	Original
8	Original	40	Original
9	Original	41	Original
10	Original	42	Original
11	Original	43	Original
12	Original	44	Original
13	Original	45	Original
14	Original	46	Original
15	Original	47	Original
16	Original	48	Original
17	Original	49	Original
18	Original	50	Original
19	Original	51	Original
20	Original	52	Original
21	Original	53	Original
22	Original	54	Original
23	Original	55	Original
24	Original	56	Original
25	Original	57	Original
26	Original	58	Original
27	Original	59	Original
28	Original	60	Original
29	Original	61	Original
30	Original	62	Original
31	Original	63	Original

Issued:

Effective Date:

Robert T. Hale, Jr.
President
Granite Telecommunications, LLC
234 Copeland Street
Quincy, MA 02169

CHECK SHEET, Continued

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
64	Original	Price List	
65	Original	1	Original
66	Original	2	Original
67	Original	3	Original
68	Original	4	Original
69	Original	5	Original
70	Original	6	Original
71	Original	7	Original
72	Original	8	Original
73	Original	9	Original
74	Original	10	Original
75	Original	11	Original
76	Original	12	Original
77	Original	13	Original
78	Original	14	Original
79	Original	15	Original
80	Original	16	Original
81	Original	17	Original
82	Original		
83	Original		
84	Original		
85	Original		
86	Original		
87	Original		
88	Original		
89	Original		
90	Original		
91	Original		

Issued:

Effective Date:

Issued under authority of the Public Utilities Commission of Arizona,
Dated _____, in Case No. _____

Robert T. Hale, Jr.
President
Granite Telecommunications, LLC
234 Copeland Street
Quincy, MA 02169

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Issued:

Effective Date:

Issued under authority of the Public Utilities Commission of Arizona,
Dated _____, in Case No. _____

Robert T. Hale, Jr.
President
Granite Telecommunications, LLC
234 Copeland Street
Quincy, MA 02169

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify **changed** condition or regulation.
- (D) To signify **deleted or discontinued** rate, regulation or condition.
- (I) To signify a change resulting in an **increase** to a Customer's bill.
- (M) To signify that material has been **moved from** another tariff location.
- (N) To signify a **new** rate, regulation condition or Page.
- (R) To signify a change resulting in a **reduction** to a Customer's bill.
- (T) To signify a change in **text** but no change to rate or charge.

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TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, occasionally, when a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current Page number on file with the Commission is not always the Page in effect. Consult the Check Sheet for the Page currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the Pages contained in the tariff with a cross-reference to the current revision number. When new Pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The tariff user should refer to the latest Check Sheet to find if a particular Sheet is the most current on file with the Commission.

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APPLICATION OF TARIFF

- A. This tariff schedule sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of specialized combined local exchange and interexchange intrastate telecommunications Services offered by Granite Telecommunications, LLC ("Company") to Customers in the State of Arizona, subject to availability of facilities. Interexchange service is an add-on service available only if the Customer subscribes to the Company's local offerings.
- B. Company has been granted authority to provide competitive interexchange services throughout the State of Arizona.
- C. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company's current price list or contract, whichever applies to the particular customer.
- D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- E. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- F. This tariff will be maintained and made available for inspection by any Customer at Company's principal business office at Granite Telecommunications, LLC, 234 Copeland Street, Quincy, Massachusetts 02169

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff for Services of Company are defined below.

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Business Service:

A Service that conforms to one or more of the following criteria:

the Service is primarily for paid commercial, professional or institutional activity; or

the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

the Service number is listed as the principal or only number for a business in any telecommunications directory; or

the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier:

A company authorized by the Public Utilities Commission of Arizona to provide telecommunications services.

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Dated _____, in Case No. _____

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Channel:

A communications path between two or more points of termination.

Collect Call:

A billing arrangement where a call is billed to the called station.

Commission:

The Arizona Corporation Commission

Company:

Granite Telecommunications, LLC ("Granite")

Customer or Subscriber:

The person, firm, corporation or other entity which orders or uses Service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises:

A location(s) designated by the Customer for the purposes of connecting to Company's Services.

Customer Premises Equipment (CPE):

Equipment located at the Customer's Premises for use with Company's Services.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Facility:

Includes, in the aggregate or otherwise, but is not limited to, the following:

channels	lines
apparatus	devices
equipment	accessories
communications paths	systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure:

Causes beyond Company's control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any Commission, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Exchange Service:

Service where calls can be originated or received without intraLATA or interLATA toll charges being assessed.

Local Service Provider:

An incumbent or competitive telecommunications provider that provides local exchange services to consumers on a common carrier basis.

Person-to-Person:

A call for which the person originating the call specifies to the operator a particular person, Commission or extension to be reached.

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Residential Service:

A service which does not meet the definition of a business service and conforms to the following criteria:

the use of the Service is primarily and substantially of a social or domestic nature; and the Service is located in a residence, or in the case of a combined business and residential Premises, the service is located in the residential section of the Premises.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, Commission, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

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SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.
- 2.1.2. Company's interexchange services are furnished for telecommunications originating and/or terminating in any area within the State of Arizona. Company's local exchange services are furnished for telecommunications originating in Qwest exchanges.
- 2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.
- 2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this tariff.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE

- 2.2.1. Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.
- 2.2.2. Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.
- 2.2.3. The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.
- 2.2.4. Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.
- 2.2.5. Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.6. Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE, Continued

- 2.2.7. The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.8. Except as provided by Commission regulation, FCC regulation or Arizona state law, the Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.
- 2.2.9. Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. APPLICATION FOR SERVICE

- 2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.
- 2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded under Section 2.6.1. below.
- 2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.
- 2.3.5. Where the Customer cancels an application for Service, a cancellation charge will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.
- 2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS

- 2.4.1. **Company does not require a deposits from an applicant for new Service.** If in the future the Company elects to require deposits, the Company will secure a bond, as prescribed by the Commission.
- 2.4.2. Should the Company elect to collect deposits, and meets Commission requirements for the collection of a bond, the following provisions will apply to bonding requirements.
- 2.4.3. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk.
- 2.4.4. Company may require a deposit from an existing business Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk.
- 2.4.5. Company will calculate the maximum deposit required from an applicant for Service or an existing customer by estimating the expected charges for Service for a two (2) month period. Company may adjust the amount of deposit to be held in order to maintain a two (2) month estimated amount when, according to Company's assessment, such adjustment is deemed necessary to adequately secure the account.
- 2.4.6. Customer's may satisfy deposit requirements as follows:
- A. In cash,
 - B. By an acceptable bank letter of credit,
 - C. Through an acceptable third-party guarantee (Residential Service Customers only),
 - D. Other forms of security acceptable to Company.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.4. DEPOSITS, Continued

2.4.7. Deposits plus interest shall be refunded after being held for 12 months, so long as:

- A. the customer has paid any past due bill for service owed to the same company;
- B. service has not been discontinued for nonpayment,
- C. the customer has not paid late 4 times, or
- D. the company has not provided evidence that the customer used a device or scheme to obtain service without payment.

2.4.8. If the company does not return a customer's deposit after 12 months, the company shall provide the customer with the reasons the deposit is being retained, if the customer so requests.

2.4.9. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.

2.4.10. Interest rates applied to Customer deposits held by Company are prescribed by the Commission.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT

- 2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, will require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.
- 2.5.2. Company may require any applicant or Customer to establish and maintain credit in one of the following ways:
- A. Demonstrating credit satisfactory to Company by providing information pertinent to the applicant's or Customer's credit standing;
 - B. Providing a suitable guarantee in writing, in a form prescribed by Company;
or
 - C. Paying a cash deposit pursuant to Section 2.4.

Company may determine, in its sole discretion, whether or not a particular reference or guarantee in writing would be acceptable as a substitute for demonstrating satisfactory credit.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT, Continued

- 2.5.3. Company will extend credit to an applicant for new Service without a deposit if the applicant has verifiable previous or existing telephone service with any telephone company in the United States for at least twelve (12) months, and the payment record is made available and the account history is satisfactory. The payment record of an account will be deemed satisfactory if all the following are met:
- A. The previous or existing service was not discontinued for nonpayment, and was not abandoned, within the past twelve (12) months; and
 - B. The applicant has not been sent denial notices for previous or existing service within the past twelve (12) months; and
 - C. The applicant has paid for all previous and existing service without referral to a collection agency and without a declaration of uncollectibility; and
 - D. The applicant provides accurate credit information as appropriate.
- 2.5.4. To safeguard its interests, Company may require a Customer to make an advance payment before Services are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's recurring charges for the Service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges for a period to be set between Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill. An advance payment will be required in addition to a deposit.
- 2.5.5. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission.
- 2.5.6. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit pursuant to Section 2.4.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.6. PROVISION AND MAINTENANCE OF SERVICE**

- 2.6.1. Company will make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.
- 2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- 2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued

- 2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.
- 2.6.6. Service will continue to be provided until cancelled by the Customer on not less than thirty (30) days notice.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.7. MINIMUM SERVICE PERIOD

- 2.7.1. The minimum Service period is one month (30 days). Customers may cancel service at any time, unless prohibited by a Customer executed agreement. The minimum Service period is one month (30 days). The Customer must pay the regular tariffed rate for Service for the minimum period of Service. If a Customer disconnects Service before the end of the minimum Service period, that Customer must pay the regular rates for the remainder of the minimum Service period. When the Service is moved within the same building, to another building on the same Premises, or to a different Premises entirely, the period of Service at each location is accumulated to calculate if the Customer has met the minimum Service period obligation.
- 2.7.2. If Service is terminated before the end of the minimum period of Service as a result of condemnation of property, damage to property requiring the Premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for Service for the remainder of the minimum period.
- 2.7.3. If Service is transferred to a new Customer at the same Premises during the first month of Service, the new Customer assumes responsibility to meet the remainder of the minimum Service period requirements. For Services not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum Service period obligation in accordance with the terms under which the Service was originally furnished.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES

- 2.8.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.8.3. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- 2.8.4. Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.
- 2.8.5. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.
- 2.8.6. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES Continued

- 2.8.7. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- 2.8.8. The Customer is responsible for the payment of (a) Service charges as set forth herein and (b) charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- 2.8.9. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.
- 2.8.10. The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.
- 2.8.11. A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.
- 2.8.12. The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING

- 2.9.1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.9.2. Non-recurring charges and charges based on actual usage are billed monthly and monthly service charges are billed in advance, except as provided in 2.9.3.
- 2.9.3. If a Customer accumulates, within any consecutive five (5) day period, usage charges exceeding twice the average monthly usage charges for the previous two (2) monthly billing periods, and the Customer's credit record indicates that satisfactory payment may not be made on this amount, Company may issue a special usage bill. The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered.
- 2.9.4. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Residential Customers' Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.25 percent late payment charge for the unpaid balance. Business Customers' Bills not paid within thirty-one days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.
- 2.9.5. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.10.
- 2.9.6. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge of \$20.00 per Customer per check.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

- 2.9.7 A Customer will be placed on a “cash only” basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. “Cash only” is herein defined as cashier’s checks, U.S. currency, or money orders.
- 2.9.8 Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer’s account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.
- 2.9.9 Billing disputes should be addressed to Company’s customer service organization via telephone to 866.847.1500. Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10 In case of a billing dispute between Customer and Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, Customer may enter the following arrangement:

- A. First, Customer requests, and Company will comply with the request, an investigation and review of the disputed amount.
- B. The Customer pays the undisputed portion of the bill by the Due By Date shown on the bill or the Service will be subject to disconnection if Company has notified Customer by written notice of such delinquency and impending termination.
- C. If there is still disagreement after the investigation and review by a manager of Company, Customer may appeal to Commission for its investigation and decision.
- D. Company will not disconnect Customer's Service for nonpayment as long as Customer complies with this arrangement.
- E. Company will respond to the Commission's requests for information within ten (10) business days.
- F. The Commission will review the claim regarding the disputed amount, communicate the results of its review to Customer and Company, and require disbursement according to those results.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10. Disputed Bills, continued

G. After the investigation and review are completed by Company as noted in subsection A. above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date Company notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

H. The address and telephone number of the Commission is:

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

Telephone number: 602.542.4251
Toll Free: 800.222.7000

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SECTION 2 - RULES AND REGULATIONS, Continued**2.10. TAXES**

The Customer is responsible for the payment of all state, local and 9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with, or as a result of, a service furnished under a tariff on file with the Arizona Corporation Commission. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE

- 2.11.1. For the purpose of applying this provision, the word "interruption" means the inability to access Service due to equipment malfunction or human errors. "Interruption" does not include, and no allowance will be given for, Service difficulties such as slow access, circuits busy or other network and/or switching capacity shortages.
- 2.11.2. Credit allowances will be given in accordance to this Section 2.11. for interruptions of Service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer or another Carrier, and are subject to the general limitation of liability provisions set forth in Section 2.15. herein. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer must ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer's control.
- 2.11.3. For purposes of computing a credit under Section 2.11. every month is considered to have 30 days. No credit will be allowed for an interruption of a continuous duration of less than twenty-four (24) hours. Company will credit the Customer for an interruption of twenty-four (24) hours or more at the following rates:
- 1) One-thirtieth of monthly rate of each of the first three full 24-hour periods;
and
 - 2) Two-thirtieths of monthly rate for each full 24-hour period beyond the first three 24 hour periods.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER

- 2.12.1. Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.
- 2.12.2. Business Customers may cancel Service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.
- 2.12.3. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.
- 2.12.4. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.
- 2.12.5. If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.4. will apply to the extent Company has not yet recovered the costs described in Section 2.12.4. In addition, the minimum Service period obligations described in Section 2.7. will apply regardless of whether Service has been initiated and the charges due under Section 4.1. will apply.
- 2.12.6. In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY

2.13.1. Company may immediately discontinue furnishing the Service to Business Customers without incurring liability:

- A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or
- B. If Company deems refusal or disconnection necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or Services; or
- C. For non-compliance with and/or violation of any Commonwealth or municipal law, ordinance or regulation pertaining to Service; or
- D. For use of Company's Services for any purpose other than that described in the application; or
- E. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or
- F. In the event of tampering with the equipment furnished and owned by Company; or
- G. In the event of unauthorized or fraudulent use of Service.

2.13.2. Company may immediately discontinue furnishing the Service to Residential Customers without incurring liability if there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company. At the time service is discontinued, the Company will mail a notice to the Customer's billing address.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

- 2.13.3. Company may suspend Residential Service without liability upon seven (7) days written notice to the Customer via first-class mail prior to suspension of service:
- A. For violation of this Tariff, except as provided in Section 2.13.2., including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or
 - B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or
 - C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.13.4. Company may discontinue Residential Service without liability when at least ten (10) days have passed since suspension of service and the Residential Customer has failed to pay a reconnection fee and to remedy the original grounds for suspension.
- 2.13.5. Company may discontinue Business Service without liability upon five (5) days written notice to the Customer via first-class mail prior to discontinuance of Service:
- A. For violation of this Tariff, except as provided in Section 2.13.1. including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or
 - B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or
 - C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

- 2.13.6. The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.
- 2.13.7. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.14. RESTORATION OF SERVICE

- 2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.
- 2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.
- 2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY

- 2.15.1. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:
- A. Libel, slander, or invasion of privacy from material, data, information or other content transmitted over Company's facilities; or
 - B. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
 - C. A breach in the privacy or security of communications transmitted over Company's facilities; or
 - D. Acts, mistakes, omission, interruptions delays, errors or defects in transmission over Company's facilities or equipment; or
 - E. Injuries to persons or property from voltages or currents transmitted over Company-provided facilities caused by Customer-provided equipment or Premises wire; or
 - F. The disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1. Continued

- G. Violations of the obligations of the Customer under this Tariff; or
- H. Defacement of or damage to Customer Premises, facilities or equipment resulting from the furnishing of Service or equipment on such Premises or the installation, maintenance, repair or removal thereof, unless such defacement or damage is caused by willful misconduct of Company's agents or employees; or
- I. The interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- J. Any lost, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or
- K. Any delay or failure of performance or equipment due to a Force Majeure condition or any unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- L. Misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or
- M. Fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1. Continued

- N. Any act, mistake, omission fraudulent act of a third party, interruption, delay error, or defect caused by or contributed to by:
1. Another company or Carrier, or its agents or employees, when the facilities or equipment of the other company of Carrier are used for or with the Service Company offers. This included the provision of a signaling system or other database by another company; or
 2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to Company's network; or
 3. A third party.
- O. Any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
- P. Any unauthorized use of the Service provided to Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.15. LIMITATION OF LIABILITY, Continued**

- 2.15.2. The liability of Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omission, disconnections, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions shall be limited to the lesser of \$500.00 or, in the event of a failure of service, an amount equal to no more than the proportionate charge (based on the rates then in effect) for the service during the time in which service is affected. The extension of allowances for interruption as set forth in this Tariff are the sole remedy of the Customer, authorized user, or joint user and the sole liability of Company.
- 2.15.3. Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or a the acts or omissions, acts of a third party, or the acts or omissions or negligence of Company, its employees or agents.
- 2.15.4. The liability of Company's suppliers and vendors for damages arising out of the furnishing of, or failing to furnish, their services, including but not limited to mistakes, omissions, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions of such suppliers and vendors shall be limited to the extension of allowances for interruptions as set for in this Tariff. The extension of such allowances for interruptions will be the sole remedy of the Customer and the sole liability of Company's supplier and vendors. Company's suppliers and vendors will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer, as a result of any service, equipment or facilities, or the act of omissions, or negligence of Company's suppliers and vendors, its employees or agents.
- 2.15.5. The entire liability of Company for any claim, loss, damage or expense from any cause whatsoever will in no event exceed sums actually paid to Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against Company may be commenced more than one (1) year after the Service is rendered.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.6. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.

2.15.7. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

2.15.8. With respect to Emergency Number 911 Service:

- A. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.8. Continued:

- B. Neither is Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any Services furnished by Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.15.9. With respect to Directory Listing Service:

- A. In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.
- B. Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's Service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to Service affected during the period covered by the directory in which the error or omission occurs.
- C. As part of providing any private listing or semi-private listing Services, Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.9. With respect to Directory Listing Service, Continued

D. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service. By subscribing to Service under this Tariff, the Customer agrees to the release of such information under the above provision.

2.15.10. Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6.1 or for any failure to provide or maintain Service at any particular performance level.

2.15.11. Company makes no warranty or representation of any kind whatsoever with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any entity or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.16. NOTICES

Any notice Company may give to a Customer will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give Company will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to Company at the address provided in the most recently revised tariff pages.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION

- 2.17.1. Customer-provided equipment on the Premises of Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment must be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of Customer.
- 2.17.2. Customer or Authorized User must ensure that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury may be provided by Company at Customer's expense.
- 2.17.3. Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provided equipment is connected to the facilities and equipment furnished under this Tariff, the responsibility of Company will be limited to the furnishing of Service, facilities and equipment offered pursuant to this Tariff. Beyond this responsibility, Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.

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SECTION 2 - RULES AND REGULATIONS, Continued

**2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION,
Continued**

- 2.17.4. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.17.5. Interconnection between the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.
- 2.17.6. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

- 2.18.1. Except as provided by Commission or FCC regulation or Arizona law, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.
- 2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

2.19. PROMOTIONAL OFFERINGS

Company may, from time to time, make promotional offerings of its Services, which may include waiving or reducing the applicable charges for the promoted Service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. APPLICATION OF LOCAL EXCHANGE RATES

3.1.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of facilities and Services;
- B. Monthly Rates for availability and use of facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.1.2. Timing of Calls

- A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- B. The minimum call duration for billing purposes is eighteen (18) seconds and six (6) second billing increments thereafter, unless otherwise provided in this Tariff.
- C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3. List of Exchange Areas and Local Service Areas

- A. Unless otherwise specified in this tariff, Company's interexchange Service area is statewide.
- B. Company's local exchange services are furnished for telecommunications originating in Qwest exchanges.
- C. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limit Company's ability to provide Service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.4. Service Connection Charges

- A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.
- B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.
- C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.
- D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.
- E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.
- F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. EXCHANGE SERVICES

- 3.2.1. Exchange Access Services provide a Customer connection to Company's network, enabling the Customer, among other things, to:
- A. Originate communications to other points on Company's network;
 - B. Receive communications from other points on Company's network;
 - C. Access Company's Services as set forth in this and other Company tariffs;
 - D. Access local, interexchange and international telecommunications services provided by other authorized carriers and the customers of such carriers to the extent such carriers are interconnected with Company's network;
 - E. Access Company's business office for Service-related assistance;
 - F. Access 911 or E911 services, where available, operator services, directory assistance, and telecommunications relay services;
 - G. Access Operator-Assisted Calling Services; and
 - H. Access Directory Assistance.
- 3.2.2. Exchange Access Services may not be available to originate calls to other telephone companies' caller-paid information services (*e.g.*, NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services may be blocked by Company's facilities.
- 3.2.3. Exchange Access Customers receive one listing per assigned telephone number in the local White Pages Directory and receive a copy of the White Pages Directory at no additional charge.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. CUSTOM CALLING SERVICES

Company offers custom calling services for its Customers' convenience. Bundled Services Packages include the following custom calling features at no additional charge: Call Waiting, Call Forwarding, Three-Way Calling, Speed Dial 8, and Caller ID with Name. Additional custom calling features, as set forth in Section 4, may be subscribed to at a separate monthly price.

3.4. USAGE SERVICES

Usage Service is a switched service, used in conjunction with Access Line Service and offers users outbound seven or ten digit dialing and "1 plus" from points originating and terminating in the State of Arizona.

3.5. DIRECTORY ASSISTANCE SERVICE

Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212". No charge applies to calls from payphones, exchange lines of the State of Arizona and its political subdivisions, and a single registered line of a handicapped user.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. DIRECTORY LISTING

Company does not publish a directory or other similar listing of its Customers. However, Company will arrange for Customers, other than Customers requesting non-published service, to be listed in the directories and directory assistance records of the applicable incumbent local exchange carrier in accordance with the incumbent's listing service tariff schedule, subject to availability of such listing service to Company's Customers. Company hereby concurs in such schedules on file with the Commission that are current and effective as of the effective date of this tariff sheet.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued**3.7. OPERATOR ASSISTANCE SERVICE**

A Customer may obtain the assistance of an operator to complete calls in the following manner. The following surcharges will be applied on a per call basis.

- A. Third Number Billing provides the Customer with the capability to charge a call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- B. Collect Calls provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- C. Person to Person provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.
- D. Station to Station provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.
- E. Busy Line Verification provides the Customer with the option to request operator verification of whether a specific line is busy or inoperative.
- F. Line Service Interrupt provides the Customer with the option to request operator interruption of a line that is in use, primarily for emergency situations.
- G. General Assistance provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Company Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. SEMI-PRIVATE AND PRIVATE LISTING SERVICES

A. Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, subject to the following:

1. The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:
 - a. Where the private listing service customer calls the enhanced universal emergency telephone number (i.e. 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.
 - b. Where the private listing service customer calls the telephone number of a customer subscribing to Caller ID, without using Calling Party Number Blocking, to the extent that the originating telephone number is displayed on a Caller ID display device.
 - c. Where the private listing service customer is called back by a customer who subscribes to and uses Automatic Callback to return the call to the extent that the originating telephone number is displayed within the call detail section of the Automatic Callback subscriber's billing statement.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. SEMI-PRIVATE AND PRIVATE LISTING SERVICES, Continued

A. Private Listing Service, Continued

1, Continued

- d. Where the private listing service customer calls another customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency. The extent to which pursuit continues would depend upon the law enforcement agency.
- e. Where the private listing service customer calls a customer who subscribes to and uses the Advanced Custom Calling Service Call Screening, the calling customer can prevent the possible exposure of his/her telephone number by using Calling Party Number Blocking.

B. Semi Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory available to the public. However, the listing will be contained in information records and will be furnished upon request of the calling party.

3.9. CALLING PARTY NUMBER BLOCKING

- 3.9.1 Per Call Blocking enables Customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented by dialing an activation code. The activation code must be used each time a call is made to prevent disclosure of the calling party's telephone number. Per call blocking is provided to all customers at no charge.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.9. CALLING PARTY NUMBER BLOCKING, Continued

3.9.2 Per Line Blocking enables customers to prevent the disclosure of the Customer's telephone number to the called party without the need for an activation code. Per line blocking is applicable on all outgoing calls placed from the Customer's line. Subscription per line blocking will be provided at no monthly charge on an optional basis to published and non-published Customers.

3.9.3 Automatic Call Back Blocking prohibits a Customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By depressing an activation code before placing a local call or by utilizing per line blocking, a Customer may block the called party from returning a call to the Customer using Automatic Call Back. The caller must activate the code before placing each call in order to have Automatic Call Block activated, unless per line blocking is being used. This service is free to all Customers.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10 SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE

Company, when providing toll service, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission rules, or
- (b) Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the Commission rules), or
- (c) Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission’s credit establishment policies and/or are not set forth within a Commission approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Company as his or her 1+ carrier of choice, Company may, subject to our tariffed deposit policies and the Commission’s rules on establishment of service require a deposit for toll service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10 SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE, Continued

Company may furnish credit information, acquired from Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to Company, Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES

3.11.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of facilities and Services;
- B. Monthly Rates for availability and use of facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.11.2. Timing of Calls

- A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- B. The minimum call duration for billing purposes is one minute with one minute billing increments thereafter.
- C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES, Continued

3.11.3 Service Areas

- A. Unless otherwise specified in this Tariff, Company's Service area is statewide.
- B. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limits Company's ability to provide Service.

3.11.4 All Services are provided exclusively through broadband facilities furnished by Company or Customer, which enable combined transport of voice, high-speed data, and other services.

3.11.5 Service Connection Charges

- A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.
- B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.
- C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES, Continued

3.11.5 Service Connection Charges, Continued

- D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.
- E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.
- F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12 INTEREXCHANGE SERVICES

Company provides switched and dedicated telecommunications services which allow a customer to establish a communications path between two stations by using uniform dialing plans. Calls are billed in six (6) second increments. A thirty (30) second initial billing minimum is applicable on each call, unless otherwise specified in this tariff.

Granite Telecommunications Switched Access Service is a switched access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s') network services.

Granite Telecommunications Dedicated Access Service is a dedicated access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.

Granite Telecommunications Travel Card is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.

Directory Assistance is provided by Company's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory Assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this tariff.

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SECTION 4 - RATES AND CHARGES**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA**

The following rates apply to customers located in the Qwest service area.

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.1 Individual Line Flat Rate Service	(maximum)	\$38.00	\$53.13	\$16.48	\$34.38
	(minimum)	\$22.80	\$31.88	\$9.89	\$20.63
Additional Line Flat Rate Service	(maximum)			\$13.75	\$34.38
	(minimum)			\$8.25	\$20.63
Low Use Initial Line	(maximum)			\$10.63	\$34.38
Message Rate Service \$0.20 per call	(minimum)			\$6.38	\$20.63
Low Use Additional Line	(maximum)			\$10.63	\$34.38
Message Rate Service \$0.20 per call	(minimum)			\$6.38	\$20.63
Individual Line Measured Rate Service	(maximum)	\$0.00	\$70.00		\$0.00
Measured lines and measured trunks available only to Resale/Sharing and PAL customers	(minimum)	\$0.00	\$42.00		\$0.00
4.1.2 PBX Trunk	(maximum)	\$48.14	\$70.00		
	(minimum)	\$28.88	\$42.00		
• 2-Way, 4-wire with E&M signaling, DID and hunting[1]	(maximum)	\$94.89	\$82.50		
	(minimum)	\$56.93	\$49.50		
• 1-Way out	(maximum)	\$48.14	\$70.00		
	(minimum)	\$28.88	\$42.00		
• 1-Way in	(maximum)	\$48.14	\$70.00		
	(minimum)	\$28.88	\$42.00		
• 1-Way in, with hunting for DID[1]	(maximum)	\$56.14	\$82.50		
	(minimum)	\$33.68	\$49.50		
• TTT-LD terminal	(maximum)	\$21.45	\$158.75		
	(minimum)	\$12.87	\$95.25		

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.3 Direct Inward Dialing (DID)					
<i>DID Station Numbers</i>					
Block of 20 DID Numbers	(maximum)	\$3.75	\$25.00		
	(minimum)	\$2.25	\$15.00		
Individual DID Number	(maximum)	\$0.19	\$1.25		
	(minimum)	\$0.11	\$0.75		
<i>DID Trunk Termination</i>	(maximum)	\$56.25	\$71.25		
	(minimum)	\$33.75	\$42.75		
4.1.4 Measured Local Usage					
Measured Usage Charges					
Peak Period	(maximum)	\$0.04	\$0.04		
	(minimum)	\$0.02	\$0.02		
Off-Peak Period	(maximum)	\$0.03	\$0.03		
	(minimum)	\$0.02	\$0.02		
4.1.5 Regulatory Charges					
Additional Charges					
Federal Universal Svr Factor					
Multiline	(maximum)	\$0.12		\$0.12	
	(minimum)	\$0.07		\$0.07	
All Others	(maximum)	\$0.12		\$0.12	
	(minimum)	\$0.07		\$0.07	
End User Common Line (EUCL)					
Individual Line	(maximum)	\$8.13		\$8.13	
	(minimum)	\$4.88		\$4.88	
Multiline Key/PBX Trunk	(maximum)	\$8.25		\$8.25	
	(minimum)	\$4.95		\$4.95	
Arizona USF Surcharge	(maximum)	\$0.50		\$0.50	
	(minimum)	\$0.00		\$0.00	

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.6 Directory Assistance					
After 1st Call (Per Call)	(maximum)	\$1.44		\$1.44	
	(minimum)	\$0.86		\$0.86	
4.1.7 Hunting					
Hunting, per line	(maximum)	\$8.00		\$8.00	
	(minimum)	\$4.80		\$4.80	
Circle Hunting, per hunt group	(maximum)	\$3.75		\$3.75	
	(minimum)	\$2.25		\$2.25	
Preferential Hunt, per line	(maximum)	\$1.25			
	(minimum)	\$0.75			
4.1.8 Other Charges					
Detail Billing					
Per Account	(maximum)		\$16.88		
	(minimum)		\$10.13		
Per Call	(maximum)	\$0.25			
	(minimum)	\$0.00			
Stand-By Line					
Per Arrangement	(maximum)	\$21.25	\$53.13		
	(minimum)	\$12.75	\$31.88		
Per Minute of Usage	(maximum)	\$0.06			
	(minimum)	\$0.04			

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SECTION 4 - RATES AND CHARGES Continued**4.1 QWEST SERVICE AREA LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.9 Order Charges					
Service Order					
Each Additional Line/Trunk	(maximum)		\$53.13		\$53.13
	(minimum)		\$31.88		\$31.88
Adds or Changes	(maximum)		\$34.38		\$12.50
	(minimum)		\$20.63		\$7.50
Record Order	(maximum)		\$27.50		\$10.63
	(minimum)		\$16.50		\$6.38
Service Order Request	(maximum)		\$10.63		\$9.38
	(minimum)		\$6.38		\$5.63
Restoral of Service	(maximum)		\$68.75		\$31.25
	(minimum)		\$41.25		\$18.75
Restoral of MTS	(maximum)		\$20.00		\$20.00
	(minimum)		\$12.00		\$12.00
4.1.10 Premises Visit Charge					
First 15 Minutes	(maximum)		\$75.00		\$75.00
	(minimum)		\$45.00		\$45.00
Additional 15 Minutes	(maximum)		\$37.50		\$37.50
	(minimum)		\$22.50		\$22.50

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Vertical Features					
Speed Calling					
8 Number (USOC E8C)	(maximum)	\$3.75	\$16.25	\$2.50	\$16.25
	(minimum)	\$2.25	\$9.75	\$1.50	\$9.75
30 Number (USOC E3D)	(maximum)	\$5.63	\$16.25	\$3.44	\$16.25
	(minimum)	\$3.38	\$9.75	\$2.06	\$9.75
Three-Way Calling (USOC ESC)	(maximum)	\$5.00	\$16.25	\$3.44	\$16.25
	(minimum)	\$3.00	\$9.75	\$2.06	\$9.75
Call Forwarding					
Variable (USOC ESM)	(maximum)	\$6.00	\$16.25	\$3.44	\$16.25
	(minimum)	\$3.60	\$9.75	\$2.06	\$9.75
Busy Line (Expanded)	(maximum)	\$3.75	\$16.25	\$0.38	\$16.25
	(minimum)	\$2.25	\$9.75	\$0.23	\$9.75
Busy Line (External)	(maximum)	\$3.75	\$16.25		
	(minimum)	\$2.25	\$9.75		
Busy Line (Overflow)	(maximum)	\$8.00	\$16.25	\$0.38	\$16.25
	(minimum)	\$4.80	\$9.75	\$0.23	\$9.75
Busy Line (Programmable)	(maximum)	\$10.00	\$16.25	\$2.31	\$16.25
	(minimum)	\$6.00	\$9.75	\$1.39	\$9.75
Don't Answer	(maximum)	\$8.75	\$16.25	\$1.13	\$16.25
	(minimum)	\$5.25	\$9.75	\$0.68	\$9.75
Don't Answer (Expanded)	(maximum)	\$5.00	\$16.25	\$1.13	\$16.25
	(minimum)	\$3.00	\$9.75	\$0.68	\$9.75
Don't Answer (Programmable)	(maximum)	\$5.63	\$16.25	\$3.25	\$16.25
	(minimum)	\$3.38	\$9.75	\$1.95	\$9.75
Don't Answer (overflow)	(maximum)	\$12.38	\$16.25		
	(minimum)	\$7.43	\$9.75		
Busy Line/Don't Answer	(maximum)	\$6.88	\$16.25	\$1.38	\$16.25
	(minimum)	\$4.13	\$9.75	\$0.83	\$9.75
Busy Line (External)/DA	(maximum)	\$6.88	\$16.25	\$1.38	\$16.25
	(minimum)	\$4.13	\$9.75	\$0.83	\$9.75

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Vertical Features <i>Continued</i>					
Call Manager Connection	(maximum)	\$24.94	\$16.25		
	(minimum)	\$14.96	\$9.75		
With Call Waiting	(maximum)	\$24.94	\$16.25		
	(minimum)	\$14.96	\$9.75		
With Receptionist	(maximum)	\$24.94	\$16.25		
	(minimum)	\$14.96	\$9.75		
With Call Waiting ID	(maximum)	\$24.94	\$16.25		
	(minimum)	\$14.96	\$9.75		
Call Rejection	(maximum)	\$5.63	\$16.25	\$5.63	\$16.25
	(minimum)	\$3.38	\$9.75	\$3.38	\$9.75
Call Waiting (USOC ESX)	(maximum)	\$9.38	\$16.25	\$3.75	\$16.25
	(minimum)	\$5.63	\$9.75	\$2.25	\$9.75
Abbreviated Access (One Digit)					
Each Shared List	(maximum)	\$25.00	\$16.25		
	(minimum)	\$15.00	\$9.75		
Each Line Arranged	(maximum)	\$0.63	\$16.25	\$0.63	\$16.25
	(minimum)	\$0.38	\$9.75	\$0.38	\$9.75
Abbreviated Access (Two Digits)					
Each Shared List	(maximum)	\$37.50	\$16.25		
	(minimum)	\$22.50	\$9.75		
Each Line Arranged	(maximum)	\$0.63	\$16.25	\$0.63	\$16.25
	(minimum)	\$0.38	\$9.75	\$0.38	\$9.75
Caller ID					
Name and Number	(maximum)	\$9.94	\$16.25	\$6.88	\$16.25
	(minimum)	\$5.96	\$9.75	\$4.13	\$9.75
Number	(maximum)	\$9.38	\$16.25	\$6.88	\$16.25
	(minimum)	\$5.63	\$9.75	\$4.13	\$9.75
With Privacy +	(maximum)	\$13.69	\$16.25	\$12.44	\$16.25
	(minimum)	\$8.21	\$9.75	\$7.46	\$9.75
Call Transfer	(maximum)	\$7.50	\$16.25	\$7.50	\$16.25
	(minimum)	\$4.50	\$9.75	\$4.50	\$9.75
Continuous Redial	(maximum)	\$4.38	\$16.25	\$3.13	\$16.25
	(minimum)	\$2.63	\$9.75	\$1.88	\$9.75

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Vertical Features Continued					
Dial Call Waiting	(maximum)	\$2.69	\$16.25	\$2.69	\$16.25
	(minimum)	\$1.61	\$9.75	\$1.61	\$9.75
Directed Call Pickup	(maximum)	\$1.25	\$16.25	\$1.25	\$16.25
	(minimum)	\$0.75	\$9.75	\$0.75	\$9.75
Directed Call Pickup w/Barge-In	(maximum)	\$1.25	\$16.25	\$1.25	\$16.25
	(minimum)	\$0.75	\$9.75	\$0.75	\$9.75
Distinctive Alert	(maximum)	\$1.25	\$16.25	\$1.25	\$16.25
	(minimum)	\$0.75	\$9.75	\$0.75	\$9.75
Hot Line	(maximum)	\$2.50	\$16.25	\$2.50	\$16.25
	(minimum)	\$1.50	\$9.75	\$1.50	\$9.75
Last Call Return	(maximum)	\$3.75	\$16.25	\$3.69	\$16.25
	(minimum)	\$2.25	\$9.75	\$2.21	\$9.75
Priority Call	(maximum)	\$4.38	\$16.25	\$3.13	\$16.25
	(minimum)	\$2.63	\$9.75	\$1.88	\$9.75
Remote Access Forwarding	(maximum)	\$9.69	\$16.25	\$4.94	\$16.25
	(minimum)	\$5.81	\$9.75	\$2.96	\$9.75
Selective Call Forwarding	(maximum)	\$4.38	\$16.25	\$4.38	\$16.25
	(minimum)	\$2.63	\$9.75	\$2.63	\$9.75
Do Not Disturb	(maximum)	\$4.94	\$16.25	\$4.94	\$16.25
	(minimum)	\$2.96	\$9.75	\$2.96	\$9.75
Dial Lock	(maximum)	\$4.94	\$16.25	\$4.94	\$16.25
	(minimum)	\$2.96	\$9.75	\$2.96	\$9.75
Scheduled Forwarding	(maximum)	\$10.94	\$16.25	\$6.19	\$16.25
	(minimum)	\$6.56	\$9.75	\$3.71	\$9.75
Receptionist					
With Name & Number	(maximum)	\$19.31	\$16.25	\$10.63	\$16.25
	(minimum)	\$11.59	\$9.75	\$6.38	\$9.75
With Number only	(maximum)	\$18.75	\$16.25	\$10.63	\$16.25
	(minimum)	\$11.25	\$9.75	\$6.38	\$9.75
With Caller ID w Privacy +	(maximum)	\$23.06	\$16.25	\$16.19	\$16.25
	(minimum)	\$13.84	\$9.75	\$9.71	\$9.75
Warm Line	(maximum)	\$3.13	\$16.25	\$3.13	\$16.25
	(minimum)	\$1.88	\$9.75	\$1.88	\$9.75
Wireless Extension	(maximum)	\$6.19	\$16.25	\$6.19	\$16.25
	(minimum)	\$3.71	\$9.75	\$3.71	\$9.75

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Vertical Features Continued					
Account Codes					
Code Billing, 1 st 200 account codes	(maximum)	\$47.75	\$10.63		
	(minimum)	\$28.65	\$6.38		
Code Billing, Each addl group of 50	(maximum)	\$11.94	\$10.63		
	(minimum)	\$7.16	\$6.38		
Custom Ringing					
First Additional Number	(maximum)	\$9.31	\$16.25	\$3.44	\$16.25
	(minimum)	\$5.59	\$9.75	\$2.06	\$9.75
Second Additional Number	(maximum)	\$6.56	\$16.25	\$3.44	\$16.25
	(minimum)	\$3.94	\$9.75	\$2.06	\$9.75
Third Additional Number	(maximum)	\$6.56	\$16.25	\$3.44	\$16.25
	(minimum)	\$3.94	\$9.75	\$2.06	\$9.75
Package Plans (Two Features)					
ESM and ESX	(maximum)	\$12.50	\$16.25		
	(minimum)	\$7.50	\$9.75		
ESX and ESC	(maximum)	\$11.88	\$16.25		
	(minimum)	\$7.13	\$9.75		
ESM and ESC	(maximum)	\$9.38	\$16.25		
	(minimum)	\$5.63	\$9.75		
E8C and ESX	(maximum)	\$10.63	\$16.25		
	(minimum)	\$6.38	\$9.75		
E8C and E3D	(maximum)	\$7.50	\$16.25		
	(minimum)	\$4.50	\$9.75		
E8C and ESM	(maximum)	\$8.13	\$16.25		
	(minimum)	\$4.88	\$9.75		
E8C and ESC	(maximum)	\$6.88	\$16.25		
	(minimum)	\$4.13	\$9.75		
E3D and ESX	(maximum)	\$11.88	\$16.25		
	(minimum)	\$7.13	\$9.75		
E3D and ESM	(maximum)	\$9.38	\$16.25		
	(minimum)	\$5.63	\$9.75		
E3D and ESC	(maximum)	\$8.75	\$16.25		
	(minimum)	\$5.25	\$9.75		

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC
4.1.11 Vertical Features Continued			
<i>Package Plans (Three Features)</i>			
ESC, ESX and ESM	(maximum)	\$16.88	\$16.25
	(minimum)	\$10.13	\$9.75
E8C, ESM and ESC	(maximum)	\$13.25	\$16.25
	(minimum)	\$7.95	\$9.75
E8C, ESX and ESC	(maximum)	\$14.38	\$16.25
	(minimum)	\$8.63	\$9.75
E8C, ESX and E3D	(maximum)	\$15.00	\$16.25
	(minimum)	\$9.00	\$9.75
E8C, ESC and E3D	(maximum)	\$11.25	\$16.25
	(minimum)	\$6.75	\$9.75
E8C, ESM and E3D	(maximum)	\$12.50	\$16.25
	(minimum)	\$7.50	\$9.75
ESX, ESM and ESC	(maximum)	\$16.25	\$16.25
	(minimum)	\$9.75	\$9.75
E3D, ESM and ESX	(maximum)	\$16.88	\$16.25
	(minimum)	\$10.13	\$9.75
E3D, ESM and ESC	(maximum)	\$13.75	\$16.25
	(minimum)	\$8.25	\$9.75
E3D, ESX and ESC	(maximum)	\$15.00	\$16.25
	(minimum)	\$9.00	\$9.75
<i>Package Plans (Four Features)</i>			
ESX, ESM, ESC and E8C	(maximum)	\$19.38	\$16.25
	(minimum)	\$11.63	\$9.75
E8C, ESM, ESC and E3D	(maximum)	\$16.25	\$16.25
	(minimum)	\$9.75	\$9.75
E8C, ESX, ESC and E3D	(maximum)	\$18.75	\$16.25
	(minimum)	\$11.25	\$9.75
ESX, ESM, ESC and E3D	(maximum)	\$21.25	\$16.25
	(minimum)	\$12.75	\$9.75
<i>Package Plans (Five Features)</i>			
ESX, ESM, ESC, E3D and E8C	(maximum)	\$23.75	\$16.25
	(minimum)	\$14.25	\$9.75

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Vertical Features Continued					
CUSTOMCHOICE					
<i>Regular Package, First Line</i>	(maximum)	\$28.94		\$24.71	
	(minimum)	\$17.36		\$14.83	
Includes, anonymous call rejection, CF, call transfer, call waiting, call waiting ID, caller ID name/number, call connections, continuous redial, custom ringing, do not disturb, hunting, last call return, long distance alert, MWI, Priority Call, remote access forwarding, selective call forwarding, scheduled forwarding, speed call 8 or 20, three way calling, Receptionist Name and Number					
<i>Additional Line</i>	(maximum)			\$23.69	
	(minimum)			\$14.21	
Add-Ons					
Remote Access Forwarding	(maximum)	\$8.44			
	(minimum)	\$5.06			
Scheduled Forwarding	(maximum)	\$9.69			
	(minimum)	\$5.81			
Wireless Extension	(maximum)	\$4.94		\$4.94	
	(minimum)	\$2.96		\$2.96	
Caller ID with Privacy +	(maximum)			\$3.69	
	(minimum)			\$2.21	
SMARTSET	(maximum)	\$14.94			
Includes, call waiting, call waiting ID, Caller ID name & No. CFV	(minimum)	\$8.96			
SMARTSET PLUS	(maximum)	\$14.94			
Includes, call waiting, call waiting ID, Caller ID name & No. CF B/DA and MWI	(minimum)	\$8.96			
VALUECHOICE	(maximum)			\$17.21	
Includes, ACR, CFV, CW or CW ID, Caller ID name & No. LD Alert 3-way call, Cust may select one or more of the following: CF Busy/DA MWI, and Privacypak	(minimum)			\$10.33	
PrivacyPak	(maximum)			\$6.25	
Includes: call rejection, non listed service and security screen	(minimum)			\$3.75	

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued**

		Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Vertical Features <i>Continued</i>					
<i>Per-Use Features</i>					
Call Trace	(maximum)	\$2.50		\$2.50	
	(minimum)	\$1.50		\$1.50	
Continuous Redial	(maximum)	\$0.94		\$0.94	
	(minimum)	\$0.56		\$0.56	
Last Call Return	(maximum)	\$0.94		\$0.94	
	(minimum)	\$0.56		\$0.56	
Three-Way Calling	(maximum)	\$0.94		\$0.94	
	(minimum)	\$0.56		\$0.56	

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued****4.1.12 MTS Rates**

Dial Station	Business		Residential	
	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)
	Day		Day	
(maximum)	\$0.35	\$0.35	\$0.31	\$0.31
(minimum)	\$0.21	\$0.21	\$0.19	\$0.19
	Evening		Evening	
(maximum)	\$0.35	\$0.35	\$0.19	\$0.00
(minimum)	\$0.21	\$0.21	\$0.11	\$0.00
	Night		Night	
(maximum)	\$0.35	\$0.35	\$0.19	\$0.00
(minimum)	\$0.21	\$0.21	\$0.11	\$0.00

Calling Card Operator-Assisted	Business		Residential	
	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)
	Day		Day	
(maximum)	\$0.31	\$0.31	\$0.31	\$0.00
(minimum)	\$0.19	\$0.19	\$0.19	\$0.00
	Evening		Evening	
(maximum)	\$0.31	\$0.31	\$0.31	\$0.00
(minimum)	\$0.19	\$0.19	\$0.19	\$0.00
	Night		Night	
(maximum)	\$0.31	\$0.31	\$0.31	\$0.00
(minimum)	\$0.19	\$0.19	\$0.19	\$0.00

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SECTION 4 - RATES AND CHARGES Continued**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST SERVICE AREA, Continued****4.1.12 MTS Rates Continued**

Surcharges		Per Call	Per Call		
		(\$)	(\$)		
Directory Assistance					
Private Phones (1)	(maximum)	\$1.44	\$1.44		
	(minimum)	\$0.86	\$0.86		
U S WEST Public Phone	(maximum)	\$0.00	\$0.00		
	(minimum)	\$0.00	\$0.00		
Calling Card	(maximum)	\$1.88	\$1.88		
	(minimum)	\$1.13	\$1.13		
Operator-Assisted					
Fully-Automated	(maximum)	\$4.75	\$4.75		
	(minimum)	\$2.85	\$2.85		
Semi-Automated	(maximum)	\$2.88	\$2.88		
	(minimum)	\$1.73	\$1.73		
Person-to-Person					
Fully-Automated	(maximum)	\$7.50	\$7.50		
	(minimum)	\$4.50	\$4.50		
Semi-Automated	(maximum)	\$5.63	\$5.63		
	(minimum)	\$3.38	\$3.38		
Pay Telephone charge	(maximum)	\$0.33	\$0.33		
	(minimum)	\$0.20	\$0.20		
		Bus	Bus	Res	Res
Toll Restrictions		MRC	NRC	MRC	NRC
Toll Restriction	(maximum)	\$6.25	\$33.75	\$0.00	\$7.50
	(minimum)	\$3.75	\$20.25	\$0.00	\$4.50
Toll Restriction 976/900	(maximum)	\$0.00	\$0.00	\$0.00	\$0.00
	(minimum)	\$0.00	\$0.00	\$0.00	\$0.00
Toll Restriction 1010XXX	(maximum)	\$0.13	\$3.75	\$0.13	\$3.75
	(minimum)	\$0.08	\$2.25	\$0.08	\$2.25

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SECTION 4 - RATES AND CHARGES Continued**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA**

The following rates apply to customers located in the Verizon service area.

	Bus MRC (\$)	Bus NRC (\$)	Res MRC (\$)	Res NRC (\$)
4.2.1. Local Exchange Access Lines				
Flat Rate Extended Area Primary (maximum)	52.94	SOC	19.69	SOC
Flat Rate Extended Area Primary (minimum)	31.76	SOC	11.81	SOC
4.2.2. PBX Trunk				
PBX Extended Area Primary (maximum)	68.94	SOC		
PBX Extended Area Primary (minimum)	41.36	SOC		
4.2.3. Direct Inward Dialing (DID)				
<i>DID Station Numbers (maximum)</i>	16.25			
<i>DID Station Numbers (minimum)</i>	9.75			
Block of 100 DID Numbers (maximum)	81.25	875.00		
Block of 100 DID Numbers (minimum)	48.75	525.00		
Each Addl Block of 100 (maximum)	81.25	375.00		
Each Addl Block of 100 (minimum)	48.75	225.00		
4.2.4. Touch Tone				
Touch Tone, each access line (maximum)	1.25		1.25	
Touch Tone, each access line (minimum)	0.75		0.75	

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SECTION 4 - RATES AND CHARGES, Continued**4.2. LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON
SERVICE AREA, Continued**

	Bus MRC (\$)	Bus NRC (\$)	Res MRC (\$)	Res NRC (\$)
4.2.5. Regulatory Charges				
Federal Universal Service Factor				
Single Line (maximum)	0.83		0.83	
Single Line (minimum)	0.50		0.50	
Multiline (maximum)	1.29		0.88	
Multiline (minimum)	0.77		0.53	
PBX (maximum)	1.68		1.68	
PBX (minimum)	1.01		1.01	
Centranet First 1-9 lines, (flat rate) (maximum)	1.29			
Centranet First 1-9 lines, (flat rate) (minimum)	0.77			
Centranet 10 lines and over per line (maximum)	0.14			
Centranet 10 lines and over per line (minimum)	0.08			
End User Common Line (EUCL)				
Individual Line (maximum)	11.50		8.13	
Individual Line (minimum)	6.90		4.88	
Multiline Key/PBX Trunk (maximum)	11.50		8.75	
Multiline Key/PBX Trunk (minimum)	6.90		5.25	
Service Provider Number Portability (maximum)	0.45		0.45	
Service Provider Number Portability (minimum)	0.27		0.27	
SPNP PBX Trunk (maximum)	4.05		4.05	
SPNP PBX Trunk (minimum)	2.43		2.43	
SPNP ISDN (maximum)	2.25		2.25	
SPNP ISDN (minimum)	1.35		1.35	
4.2.6. Directory Assistance				
After 1st Call (Per Call) (maximum)	0.47			
After 1st Call (Per Call) (minimum)	0.23			

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SECTION 4 - RATES AND CHARGES, Continued**4.2. LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

	Bus MRC (\$)	Bus NRC (\$)	Res MRC (\$)	Res NRC (\$)
4.2.7. Directory Listings				
Primary Listing (maximum)				
Primary Listing (minimum)				
Additional Listing (maximum)	1.63		0.88	
Additional Listing (minimum)	0.98		0.53	
Hotel/Motel Guest Listing (maximum)	0.88		0.88	
Hotel/Motel Guest Listing (minimum)	0.53		0.53	
Non-published (maximum)	2.50		2.50	
Non-published (minimum)	1.50		1.50	
Personalized Phone Number (maximum)	4.38	47.50	1.88	12.50
Personalized Phone Number (minimum)	2.63	28.50	1.13	7.50
4.2.8. Hunting				
Rotary Hunting, each number arranged (maximum)	2.19	0.00	2.19	0.00
Rotary Hunting, each number arranged (minimum)	1.31	0.00	1.31	0.00
4.2.9. Order Charges				
Service Order				
Each Additional Line/Trunk (maximum)		87.50		75.00
Each Additional Line/Trunk (minimum)		52.50		45.00
Telephone Number Change (maximum)		43.75		37.50
Telephone Number Change (minimum)		26.25		22.50
Special Services, Each Requested (maximum)		11.25		11.25
Special Services, Each Requested (minimum)		6.75		6.75
C1 Applicable whenever a service order is generated to establish a supplemental service at the request of the customer				
C2 Changes in class of service				
C3 Changes in type of service				
C4 Directory listing changes or additions				
C5 Personalized telephone number				
C6 900 Blocking - Subsequent Request				
Restoral of Service (maximum)		87.50		75.00
Restoral of Service (minimum)		52.50		45.00

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SECTION 4 - RATES AND CHARGES, Continued**4.2. LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON
SERVICE AREA, Continued****4.2.10. Premises Visit Charge**

First 15 Minutes Schedule 1 (maximum)	\$50.00
First 15 Minutes Schedule 1 (minimum)	\$30.00
First 15 Minutes Schedule 2 (maximum)	\$56.25
First 15 Minutes Schedule 2 (minimum)	\$33.75
First 15 Minutes Schedule 3 (maximum)	\$62.50
First 15 Minutes Schedule 3 (minimum)	\$37.50

Each Addl 15 Minutes Schedule 1 (maximum)	\$16.25
Each Addl 15 Minutes Schedule 1 (minimum)	\$9.75
Each Addl 15 Minutes Schedule 2 (maximum)	\$18.75
Each Addl 15 Minutes Schedule 2 (minimum)	\$11.25
Each Addl 15 Minutes Schedule 3 (maximum)	\$21.25
Each Addl 15 Minutes Schedule 3 (minimum)	\$12.75

Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays

Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, Except holidays

Schedule 3 is applicable to work performed on Sundays and holidays observed by the utility.

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SECTION 4 - RATES AND CHARGES, Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON
SERVICE AREA, Continued

	Bus MRC (\$)	Bus NRC (\$)	Res MRC (\$)	Res NRC (\$)
4.2.11 Vertical Features				
Speed Calling (minimum)				
8 Number (maximum)	4.38	SOC	3.13	SOC
8 Number (minimum)	2.63	SOC	1.88	SOC
Three-Way Calling (maximum)	4.38	SOC	3.13	SOC
Three-Way Calling (minimum)	2.63	SOC	1.88	SOC
Call Forwarding (CF) (maximum)	4.38	SOC	3.13	SOC
Call Forwarding (CF) (minimum)	2.63	SOC	1.88	SOC
Call Waiting (CW)/Cancel Call Waiting (maximum)	4.38	SOC	3.13	SOC
Call Waiting (CW)/Cancel Call Waiting (minimum)	2.63	SOC	1.88	SOC
Two-Feature Package, Each line				
CF and CW/Cancel CW (maximum)	6.25	SOC	5.00	SOC
CF and CW/Cancel CW (minimum)	3.75	SOC	3.00	SOC
CF & 3-Way Call (maximum)	6.25	SOC	5.00	SOC
CF & 3-Way Call (minimum)	3.75	SOC	3.00	SOC
CW/Cancel CW and 3-Way Call (maximum)	6.25	SOC	5.00	SOC
CW/Cancel CW and 3-Way Call (minimum)	3.75	SOC	3.00	SOC
CF & Speed Call 8 Number (maximum)	6.25	SOC	5.00	SOC
CF & Speed Call 8 Number (minimum)	3.75	SOC	3.00	SOC
CW & Speed Call 8 Number (maximum)	6.25	SOC	5.00	SOC
CW & Speed Call 8 Number (minimum)	3.75	SOC	3.00	SOC
3-Way Call & Speed Call 8 Number (maximum)	6.25	SOC	5.00	SOC
3-Way Call & Speed Call 8 Number (minimum)	3.75	SOC	3.00	SOC
Three-Feature Package, each line				
CF, CW & 3-Way Call (maximum)	8.13	SOC	6.88	SOC
CF, CW & 3-Way Call (minimum)	4.88	SOC	4.13	SOC
CF, CW & Speed Call 8 Number (maximum)	8.13	SOC	6.88	SOC
CF, CW & Speed Call 8 Number (minimum)	4.88	SOC	4.13	SOC
CW, 3-Way Call, Speed Call 8 Number (maximum)	8.13	SOC	6.88	SOC
CW, 3-Way Call, Speed Call 8 Number (minimum)	4.88	SOC	4.13	SOC
Four-Feature Package, each line				
CF, CW, 3-Way Call, Speed Call 8 (maximum)	10.00	SOC	8.75	SOC
CF, CW, 3-Way Call, Speed Call 8 (minimum)	6.00	SOC	5.25	SOC

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SECTION 4 - RATES AND CHARGES, Continued**4.2. LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

4.2.11 Vertical Features, Continued	Bus MRC (\$)	Bus NRC (\$)	Res MRC (\$)	Res NRC (\$)
Remote Call Forwarding Service				
First Network Access Line Equipped (maximum)	42.00	SOC	42.00	SOC
First Network Access Line Equipped (minimum)	25.20	SOC	25.20	SOC
Addl Network Access Line Equipped (maximum)	42.00	SOC	42.00	SOC
Addl Network Access Line Equipped (minimum)	25.20	SOC	25.20	SOC

4.2.12. MTS Rates

Dial Station	Business		Residential	
	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)
	Day		Day	
(maximum)	0.35	0.35	0.31	0.31
(minimum)	0.21	0.21	0.19	0.19
	Evening		Evening	
(maximum)	0.35	0.35	0.19	0.19
(minimum)	0.21	0.21	0.11	0.11
	Night		Night	
(maximum)	0.35	0.35	0.19	0.19
(minimum)	0.21	0.21	0.11	0.11

Calling Card Operator-Assisted	Business		Residential	
	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)	FIRST MINUTE (\$)	ADD'L. MINUTE (\$)
	Day		Day	
(maximum)	0.31	0.31	0.31	0.31
(minimum)	0.19	0.19	0.19	0.19
	Evening		Evening	
(maximum)	0.31	0.31	0.31	0.31
(minimum)	0.19	0.19	0.19	0.19
	Night		Night	
(maximum)	0.31	0.31	0.31	0.31
(minimum)	0.19	0.19	0.19	0.19

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SECTION 4 - RATES AND CHARGES, Continued**4.2. LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON
SERVICE AREA, Continued**

	Per Call (\$)	Per Call (\$)
4.2.13. Surcharges		
Directory Assistance		
Private Phones (1) (minimum)	\$1.44	\$1.44
Private Phones (1) (minimum)	\$0.86	\$0.86
U S WEST Public Phone (maximum)	\$0.00	\$0.00
U S WEST Public Phone (minimum)	\$0.00	\$0.00
Calling Card (maximum)	\$1.88	\$1.88
Calling Card (minimum)	\$1.13	\$1.13
Operator-Assisted		
Fully-Automated (maximum)	\$4.75	\$4.75
Fully-Automated (minimum)	\$2.85	\$2.85
Semi-Automated (maximum)	\$2.88	\$2.88
Semi-Automated (minimum)	\$1.73	\$1.73
Person-to-Person		
Fully-Automated (maximum)	\$7.50	\$7.50
Fully-Automated (minimum)	\$4.50	\$4.50
Semi-Automated (maximum)	\$5.63	\$5.63
Semi-Automated (minimum)	\$3.38	\$3.38
Pay Telephone charge (maximum)	\$0.33	\$0.33
Pay Telephone charge (minimum)	\$0.20	\$0.20
 4.2.14. Toll Restrictions		
Toll Restriction (maximum)	3.75	3.75
Toll Restriction (minimum)	2.25	2.25
Toll Restriction 976/900 (maximum)		
Toll Restriction 976/900 (minimum)		
 4.2.15. Busy line Verify/Interrupt per use		
Busy line Verify, per use (maximum)	0.63	0.63
Busy line Verify, per use (minimum)	0.38	0.38
Busy Line Interrupt, per use (maximum)	1.25	1.25
Busy Line Interrupt, per use (minimum)	0.75	0.75

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SECTION 4 - RATES AND CHARGES, Continued**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES**

Service charges per account are based on the following schedule:

4.3.1. Granite Switched Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
	30 Sec.	6 Sec.	30 Sec.	6 Sec.	30 Sec.	6 Sec.
Maximum	\$0.0744	\$0.0149	\$0.0744	\$0.0149	\$0.0744	\$0.0149

	DAYTIME		EVENING		NIGHT	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
	30 Sec.	6 Sec.	30 Sec.	6 Sec.	30 Sec.	6 Sec.
Minimum	\$0.0446	\$0.0089	\$0.0446	\$0.0089	\$0.0446	\$0.0089

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SECTION 4 - RATES AND CHARGES, Continued**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued****4.3.2. Granite Switched Access Inbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Maximum	\$0.0775	\$0.0155	\$0.0775	\$0.0155	\$0.0775	\$0.0155

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Minimum	\$0.0465	\$0.0093	\$0.0465	\$0.0093	\$0.0465	\$0.0093

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SECTION 4 - RATES AND CHARGES, Continued**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued****4.3.3. Granite Dedicated Access Outbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Maximum	\$0.0619	\$0.0124	\$0.0619	\$0.0124	\$0.0619	\$0.0124

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Minimum	\$0.0371	\$0.0074	\$0.0371	\$0.0074	\$0.0371	\$0.0074

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SECTION 4 - RATES AND CHARGES, Continued**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued****4.3.4. Granite Dedicated Access Inbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Minimum	\$0.0650	\$0.0130	\$0.0650	\$0.0130	\$0.0650	\$0.0130

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Maximum	\$0.0390	\$0.0078	\$0.0390	\$0.0078	\$0.0390	\$0.0078

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SECTION 4 - RATES AND CHARGES, Continued**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued****4.3.5. Granite Travel Card Service**

Access charge per call	\$0.50	\$1.50
Rate per minute	\$0.20	\$0.50

4.3.6. Directory Assistance

Rate per access	\$0.85	\$1.25
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4.3.7. Granite Prepaid Calling Card Service

Rate per minute	\$0.25	\$0.50
Surcharge per call	\$0.50	\$1.00

4.3.8. Payphone Surcharge

Per call	\$0.15	\$0.40
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SECTION 4 - RATES AND CHARGES, Continued

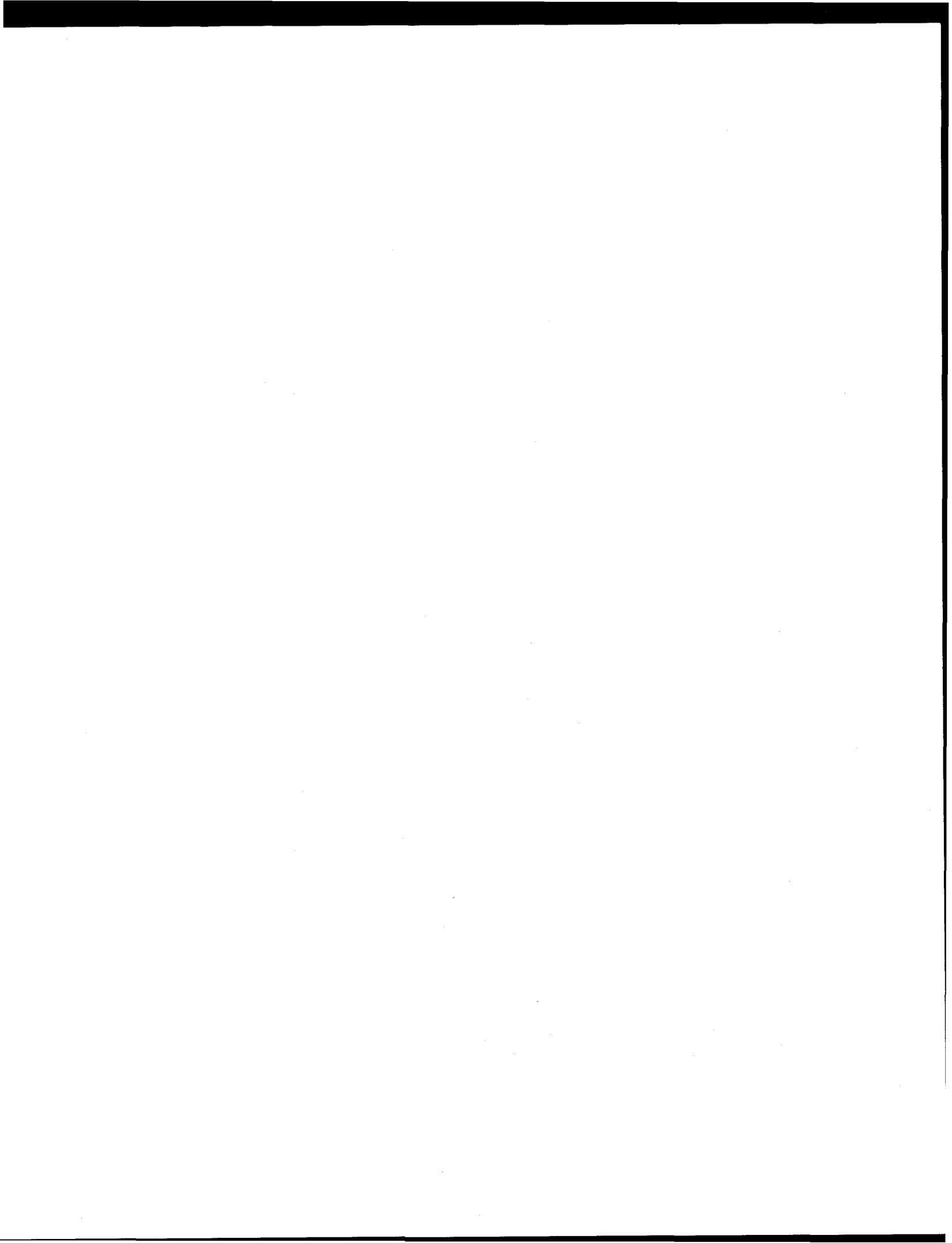
4.4. INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Commission.

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA**

	Bus Monthly	Bus NRC	Res MRC	Res NRC
Individual Line Flat Rate Service	\$30.40	\$42.50	\$13.18	\$27.50
Additional Line Flat Rate Service			\$11.00	\$27.50
Low Use Initial Line			\$8.50	\$27.50
Message Rate Service \$0.20 per call				
Low Use Additional Line			\$8.50	\$27.50
Message Rate Service \$0.20 per call				
Individual Line Measured Rate Service	\$0.00	\$56.00		
Measured lines and measured trunks available only to Resale/Sharing and PAL customers.				
PBX Trunk	\$38.51	\$56.00		
• 2-Way, 4-wire with E&M signaling, DID and hunting[1]	\$75.91	\$66.00		
• 1-Way out	\$38.51	\$56.00		
• 1-Way in	\$38.51	\$56.00		
• 1-Way in, with hunting for DID[1]	\$44.91	\$66.00		
• TTT-LD terminal	\$17.16	\$127.00		
Direct Inward Dialing (DID)				
<i>DID Station Numbers</i>				
Block of 20 DID Numbers	\$3.00	\$20.00		
Individual DID Number	\$0.15	\$1.00		
<i>DID Trunk Termination</i>	\$45.00	\$57.00		
Measured Local Usage	First Minute	Add'l. Minute		
Measured Usage Charges	(\$)	(\$)		
Peak Period	\$0.03	\$0.03		
Off-Peak Period	\$0.02	\$0.02		

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA, Continued**

Regulatory Charges	Bus Monthly (\$)	Bus NRC (\$)	Res Monthly (\$)	Res NRC (\$)
Additional Charges				
Federal Universal Svr Factor				
Multiline	\$0.10		\$0.10	
All Others	\$0.10		\$0.10	
End User Common Line (EUCL)				
Individual Line	\$6.50		\$6.50	
Multiline Key/PBX Trunk	\$6.60		\$6.60	
Arizona USF Surcharge	\$0.01		\$0.01	
Directory Assistance				
After 1st Call (Per Call)	\$1.15		\$1.15	
Hunting				
Hunting, per line	\$6.40		\$6.40	
Circle Hunting, per hunt group	\$3.00		\$3.00	
Preferential Hunt, per line	\$1.00			
Other Charges				
Detail Billing				
Per Account	\$0.00	\$13.50		
Per Call	\$0.01			
Stand-By Line				
Per Arrangement	\$17.00	\$42.50		
Per Minute of Usage	\$0.05			

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA, Continued**

	<u>Bus</u>	<u>Bus</u>	<u>Res</u>	<u>Res</u>
Order Charges	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Service Order				
Each Additional Line/Trunk	\$0.00	\$42.50	\$0.00	\$42.50
Adds or Changes	\$0.00	\$27.50	\$0.00	\$10.00
Record Order	\$0.00	\$22.00	\$0.00	\$8.50
Service Order Request	\$0.00	\$8.50	\$0.00	\$7.50
Restoral of Service	0	\$55.00	0	\$25.00
Restoral of MTS	0	\$16.00	0	\$16.00
 Premises Visit Charge				
First 15 Minutes	\$0.00	\$60.00	\$0.00	\$60.00
Additional 15 Minutes	\$0.00	\$30.00	\$0.00	\$30.00
 Vertical Features				
Speed Calling				
8 Number (USOC E8C)	\$3.00	\$13.00	\$2.00	\$13.00
30 Number (USOC E3D)	\$4.50	\$13.00	\$2.75	\$13.00
Three-Way Calling (USOC ESC)	\$4.00	\$13.00	\$2.75	\$13.00
Call Forwarding				
Variable (USOC ESM)	\$4.80	\$13.00	\$2.75	\$13.00
Busy Line (Expanded)	\$3.00	\$13.00	\$0.30	\$13.00
Busy Line (External)	\$3.00	\$13.00		
Busy Line (Overflow)	\$6.40	\$13.00	\$0.30	\$13.00
Busy Line (Programmable)	\$8.00	\$13.00	\$1.85	\$13.00
Don't Answer	\$7.00	\$13.00	\$0.90	\$13.00
Don't Answer (Expanded)	\$4.00	\$13.00	\$0.90	\$13.00
Don't Answer (Programmable)	\$4.50	\$13.00	\$2.60	\$13.00
Don't Answer (overflow)	\$9.90	\$13.00		
Busy Line/Don't Answer	\$5.50	\$13.00	\$1.10	\$13.00
Busy Line (External)/DA	\$5.50	\$13.00	\$1.10	\$13.00

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA, Continued**

	Bus <u>MRC</u>	Bus <u>NRC</u>	Res MRC	Res NRC
<i>Vertical Features Continued</i>				
Call Manager Connection	\$19.95	\$13.00		
With Call Waiting	\$19.95	\$13.00		
With U S WEST Receptionist	\$19.95	\$13.00		
With Call Waiting ID	\$19.95	\$13.00		
Call Rejection	\$4.50	\$13.00	\$4.50	\$13.00
Call Waiting (USOC ESX)	\$7.50	\$13.00	\$3.00	\$13.00
Abbreviated Access (One Digit)				
Each Shared List	\$20.00	\$13.00		
Each Line Arranged	\$0.50	\$13.00	\$0.50	\$13.00
Abbreviated Access (Two Digits)				
Each Shared List	\$30.00	\$13.00		
Each Line Arranged	\$0.50	\$13.00	\$0.50	\$13.00
Caller ID				
Name and Number	\$7.95	\$13.00	\$5.50	\$13.00
Number	\$7.50	\$13.00	\$5.50	\$13.00
With Privacy +	\$10.95	\$13.00	\$9.95	\$13.00
Call Transfer	\$6.00	\$13.00	\$6.00	\$13.00
Continuous Redial	\$3.50	\$13.00	\$2.50	\$13.00
Dial Call Waiting	\$2.15	\$13.00	\$2.15	\$13.00
Directed Call Pickup	\$1.00	\$13.00	\$1.00	\$13.00
Directed Call Pickup w/Barge-In	\$1.00	\$13.00	\$1.00	\$13.00
Distinctive Alert	\$1.00	\$13.00	\$1.00	\$13.00
Hot Line	\$2.00	\$13.00	\$2.00	\$13.00
Last Call Return	\$3.00	\$13.00	\$2.95	\$13.00
Priority Call	\$3.50	\$13.00	\$2.50	\$13.00
Remote Access Forwarding	\$7.75	\$13.00	\$3.95	\$13.00
Selective Call Forwarding	\$3.50	\$13.00	\$3.50	\$13.00
Do Not Disturb	\$3.95	\$13.00	\$3.95	\$13.00
Dial Lock	\$3.95	\$13.00	\$3.95	\$13.00

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA, Continued**

	<u>Bus</u>	<u>Bus</u>	<u>Res</u>	<u>Res</u>
<i>Vertical Features Continued</i>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Scheduled Forwarding	\$8.75	\$13.00	\$4.95	\$13.00
Receptionist				
With Name & Number	\$15.45	\$13.00	\$8.50	\$13.00
With Number only	\$15.00	\$13.00	\$8.50	\$13.00
With Caller ID w Privacy +	\$18.45	\$13.00	\$12.95	\$13.00
Warm Line	\$2.50	\$13.00	\$2.50	\$13.00
Wireless Extension	\$4.95	\$13.00	\$4.95	\$13.00
Account Codes				
Code Billing, 1st 200 account codes	\$38.20	\$8.50		
Code Billing, Each addl group of 50	\$9.55	\$8.50		
Custom Ringing				
First Additional Number	\$7.45	\$13.00	\$2.75	\$13.00
Second Additional Number	\$5.25	\$13.00	\$2.75	\$13.00
Third Additional Number	\$5.25	\$13.00	\$2.75	\$13.00
Package Plans (Two Features)				
ESM and ESX	\$10.00	\$13.00		
ESX and ESC	\$9.50	\$13.00		
ESM and ESC	\$7.50	\$13.00		
E8C and ESX	\$8.50	\$13.00		
E8C and E3D	\$6.00	\$13.00		
E8C and ESM	\$6.50	\$13.00		
E8C and ESC	\$5.50	\$13.00		
E3D and ESX	\$9.50	\$13.00		
E3D and ESM	\$7.50	\$13.00		
E3D and ESC	\$7.00	\$13.00		

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA, Continued**

<i>Vertical Features Continued</i>	<u>Bus</u> <u>MRC</u>	<u>Bus</u> <u>NRC</u>	<u>Res</u> <u>MRC</u>	<u>Res</u> <u>NRC</u>
<i>Package Plans (Three Features)</i>				
ESC, ESX and ESM	\$13.50	\$13.00		
E8C, ESM and ESC	\$10.60	\$13.00		
E8C, ESX and ESC	\$11.50	\$13.00		
E8C, ESX and E3D	\$12.00	\$13.00		
E8C, ESC and E3D	\$9.00	\$13.00		
E8C, ESM and E3D	\$10.00	\$13.00		
ESX, ESM and ESC	\$13.00	\$13.00		
E3D, ESM and ESX	\$13.50	\$13.00		
E3D, ESM and ESC	\$11.00	\$13.00		
E3D, ESX and ESC	\$12.00	\$13.00		
<i>Package Plans (Four Features)</i>				
ESX, ESM, ESC and E8C	\$15.50	\$13.00		
E8C, ESM, ESC and E3D	\$13.00	\$13.00		
E8C, ESX, ESC and E3D	\$15.00	\$13.00		
ESX, ESM, ESC and E3D	\$17.00	\$13.00		
<i>Package Plans (Five Features)</i>				
ESX, ESM, ESC, E3D and E8C	\$19.00	\$13.00		
<i>CUSTOMCHOICE</i>				
<i>Regular Package, First Line</i>	\$23.15	\$0.00	\$19.77	\$0.00
<i>Additional Line</i>			\$18.95	\$0.00
<small>Includes, anonymous call rejection, CF, call transfer, call waiting, call waiting ID, caller ID name/number, call connections, continuous redial, custom ringing, do not disturb, hunting, last call return, long distance alert, MWI, Priority Call, remote access forwarding, selective call forwarding, scheduled forwarding, speed call 8 or 20, three way calling, Receptionist Name and Number</small>				
<i>Add-Ons</i>				
Remote Access Forwarding	\$6.75	\$0.00		
Scheduled Forwarding	\$7.75	\$0.00		
Wireless Extension	\$3.95	\$0.00	\$3.95	\$0.00
Caller ID with Privacy +			\$2.95	\$0.00

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**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES - QWEST
SERVICE AREA, Continued**

<i>Vertical Features Continued</i>	Bus <u>MRC</u>	Bus <u>NRC</u>	Res MRC	Res NRC
SMARTSET Includes, call waiting, call waiting ID, Caller ID name & No. CFV	\$11.95	\$0.00		
SMARTSET PLUS Includes, call waiting, call waiting ID, Caller ID name & No. CF B/DA and MWI	\$11.95	\$0.00		
VALUECHOICE Includes, ACR, CFV, CW or CW ID, Caller ID name & No. LD Alert 3-way call, Cust may select one or more of the following: CF Busy/DA MWI, and Privacypak			\$13.77	\$0.00
PrivacyPak Includes: call rejection, non listed service and security screen			\$5.00	\$0.00
<i>Per-Use Features</i>				
Call Trace	\$2.00	\$0.00	\$2.00	\$0.00
Continuous Redial	\$0.75	\$0.00	\$0.75	\$0.00
Last Call Return	\$0.75	\$0.00	\$0.75	\$0.00
Three-Way Calling	\$0.75	\$0.00	\$0.75	\$0.00

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1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

MTS Rates

Dial Station	Business		Residential	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
	(\$)	(\$)	(\$)	(\$)
	Day		Day	
	\$0.28	\$0.28	\$0.25	\$0.25
	Evening		Evening	
	\$0.28	\$0.28	\$0.15	
	Night		Night	
	\$0.28	\$0.28	\$0.15	

Calling Card Operator-Assisted	Business		Residential	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
	(\$)	(\$)	(\$)	(\$)
	Day		Day	
	\$0.25	\$0.25	\$0.25	
	Evening		Evening	
	\$0.25	\$0.25	\$0.25	
	Night		Night	
	\$0.25	\$0.25	\$0.25	

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Granite Telecommunications, LLC
234 Copeland Street
Quincy, MA 02169

**1. LOCAL EXCHANGE SERVICE RATES AND CHARGES – QWEST
SERVICE AREA, Continued**

Surcharges	Per Call	Per Call		
	(\$)	(\$)		
Directory Assistance				
Private Phones (1)	\$1.15	\$1.15		
U S WEST Public Phone	\$0.00	\$0.00		
Calling Card	\$1.50	\$1.50		
Operator-Assisted				
Fully-Automated	\$3.80	\$3.80		
Semi-Automated	\$2.30	\$2.30		
Person-to-Person				
Fully-Automated	\$6.00	\$6.00		
Semi-Automated	\$4.50	\$4.50		
Pay Telephone charge	\$0.26	\$0.26		
 Toll Restrictions				
	Bus	Bus	Res	Res
	Monthly	NRC	MRC	NRC
Toll Restriction	\$5.00	\$27.00	\$0.00	\$6.00
Toll Restriction 976/900	\$0.00	\$0.00	\$0.00	\$0.00
Toll Restriction 1010XXX	\$0.10	\$3.00	\$0.10	\$3.00
 Returned Check Charge				
Per check				\$20.00

Issued:

Effective Date:

Issued under authority of the Public Utilities Commission of Arizona,

Dated _____, in Case No. _____

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Quincy, MA 02169

**2. LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON
SERVICE AREA**

	Bus Monthly	Bus NRC	Res MRC	Res NRC
Local Exchange Access Lines				
Flat Rate Extended Area Primary	\$42.35	SOC	\$15.75	SOC
PBX Trunk				
PBX Extended Area Primary	\$55.15	SOC		
Direct Inward Dialing (DID)				
<i>DID Station Numbers</i>	\$13.00			
Block of 100 DID Numbers	\$65.00	\$700.00		
Each Addl Block of 100	\$65.00	\$300.00		
Touch Tone				
Touch Tone, each access line	\$1.00		\$1.00	

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**2. LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON
SERVICE AREA, Continued**

	Bus Monthly	Bus NRC	Res Monthly	Res NRC
Regulatory Charges				
Federal Universal Service Factor				
Single Line	\$0.66		\$0.66	
Multiline	\$1.03		\$0.70	
PBX	\$1.34		\$1.34	
Centranet First 1-9 lines, (flat rate)	\$1.03			
Centranet 10 lines and over per line	\$0.11			
End User Common Line (EUCL)				
Individual Line	\$9.20		\$6.50	
Multiline Key/PBX Trunk	\$9.20		\$7.00	
Service Provider Number Portability	\$0.36		\$0.36	
SPNP PBX Trunk	\$3.24		\$3.24	
SPNP ISDN	\$1.80		\$1.80	
Directory Assistance				
After 1st Call (Per Call)	\$0.35			
Directory Listings				
Primary Listing				
Additional Listing	\$1.30		\$0.70	
Hotel/Motel Guest Listing	\$0.70		\$0.70	
Non-published	\$2.00		\$2.00	
Personalized Phone Number	\$3.50	\$38.00	\$1.50	\$10.00

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**2. LOCAL EXCHANGE SERVICE RATES AND CHARGES -- VERIZON
SERVICE AREA, Continued**

	Bus Monthly	Bus NRC	Res Monthly	Res NRC
Hunting				
Rotary Hunting, each number arranged	\$1.75		\$1.75	
Order Charges				
Service Order				
Each Additional Line/Trunk		\$70.00		\$60.00
Telephone Number Change		\$35.00		\$30.00
Special Services, Each Requested		\$9.00		\$9.00
C1 Applicable whenever a service order is generated to establish a supplemental service at the request of the customer				
C2 Changes in class of service				
C3 Changes in type of service				
C4 Directory listing changes or additions				
C5 Personalized telephone number				
C6 900 Blocking - Subsequent Request				
Restoral of Service		\$70.00		\$60.00
Premises Visit Charge				
First 15 Minutes Schedule 1		\$40.00		
First 15 Minutes Schedule 2		\$45.00		
First 15 Minutes Schedule 3		\$50.00		
Each Addl 15 Minutes Schedule 1		\$13.00		
Each Addl 15 Minutes Schedule 2		\$15.00		
Each Addl 15 Minutes Schedule 3		\$17.00		

Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.,
except holidays

Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and
all day Saturday, Except holidays

Schedule 3 is applicable to work performed on Sundays and holidays observed by the utility.

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**2. LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON
SERVICE AREA, Continued**

	<u>Bus</u> <u>MRC</u>	<u>Bus</u> <u>NRC</u>	<u>Res</u> <u>MRC</u>	<u>Res</u> <u>NRC</u>
Vertical Features				
Speed Calling				
8 Number	\$3.50	SOC	\$2.50	SOC
Three-Way Calling	\$3.50	SOC	\$2.50	SOC
Call Forwarding (CF)	\$3.50	SOC	\$2.50	SOC
Call Waiting (CW)/Cancel Call Waiting	\$3.50	SOC	\$2.50	SOC
Two-Feature Package, Each line				
CF and CW/Cancel CW	\$5.00	SOC	\$4.00	SOC
CF & 3-Way Call	\$5.00	SOC	\$4.00	SOC
CW/Cancel CW and 3-Way Call	\$5.00	SOC	\$4.00	SOC
CF & Speed Call 8 Number	\$5.00	SOC	\$4.00	SOC
CW & Speed Call 8 Number	\$5.00	SOC	\$4.00	SOC
3-Way Call & Speed Call 8 Number	\$5.00	SOC	\$4.00	SOC
Three-Feature Package, each line				
CF, CW & 3-Way Call	\$6.50	SOC	\$5.50	SOC
CF, CW & Speed Call 8 Number	\$6.50	SOC	\$5.50	SOC
CW, 3-Way Call, Speed Call 8 Number	\$6.50	SOC	\$5.50	SOC
3-Way Call, CF & Speed Call 8 Number	\$6.50	SOC	\$5.50	SOC
Four-Feature Package, each line				
CF, CW, 3-Way Call, Speed Call 8	\$8.00	SOC	\$7.00	SOC
Remote Call Forwarding Service				
First Network Access Line Equipped	\$33.60	SOC	\$33.60	SOC
Addl Network Access Line Equipped	\$33.60	SOC	\$33.60	SOC

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2. LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

MTS Rates	Business		Residential	
	FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
Dial Station	(<u>\$</u>)	(<u>\$</u>)	(<u>\$</u>)	(<u>\$</u>)
	Day		Day	
	\$0.28	\$0.28	\$0.25	\$0.25
	Evening		Evening	
	\$0.28	\$0.28	\$0.15	\$0.15
	Night		Night	
	\$0.28	\$0.28	\$0.15	\$0.15
Calling Card Operator-Assisted	FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
	(<u>\$</u>)	(<u>\$</u>)	(<u>\$</u>)	(<u>\$</u>)
	Day		Day	
	\$0.25	\$0.25	\$0.25	\$0.25
	Evening		Evening	
	\$0.25	\$0.25	\$0.25	\$0.25
	Night		Night	
	\$0.25	\$0.25	\$0.25	\$0.25

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**2. LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON
SERVICE AREA, Continued**

<i>MTS Rates Continued</i>	Per Call	Per Call
Surcharges	(\$)	(\$)
Directory Assistance		
Private Phones (1)	\$1.15	\$1.15
U S WEST Public Phone	\$0.00	\$0.00
Calling Card	\$1.50	\$1.50
Operator-Assisted		
Fully-Automated	\$3.80	\$3.80
Semi-Automated	\$2.30	\$2.30
Person-to-Person		
Fully-Automated	\$6.00	\$6.00
Semi-Automated	\$4.50	\$4.50
Pay Telephone charge	\$0.26	\$0.26
Toll Restrictions		
Toll Restriction	\$3.00	\$3.00
Toll Restriction 976/900		
Busy line Verify/Interrupt per use		
Busy line Verify, per use	\$0.50	\$0.50
Busy Line Interrupt, per use	\$1.00	\$1.00

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3. INTEREXCHANGE EXCHANGE SERVICE RATES AND CHARGES**Granite Switched Access Outbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0495	\$0.0099	\$0.0495	\$0.0099	\$0.0495	\$0.0099

Granite Switched Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0495	\$0.0099	\$0.0495	\$0.0099	\$0.0495	\$0.0099

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4. SWITCHED AND DEDICATED SERVICE CHARGES**Granite Dedicated Access Outbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0395	\$0.0079	\$0.0395	\$0.0079	\$0.0395	\$0.0079

Granite Dedicated Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0395	\$0.0079	\$0.0395	\$0.0079	\$0.0395	\$0.0079

Granite Travel Card Service

Access charge per call	\$0.50
Rate per minute	\$0.20

Directory Assistance

Rate per access	\$0.85
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Payphone Surcharge

Per Call	\$0.28
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Returned Check Charge

Per check	\$20.00
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ATTACHMENT D

ARIZONA CORPORATION COMMISSION

**Application and Petition for Certificate of Convenience and Necessity to Provide
Intrastate Telecommunications Services
Of
Granite Telecommunications, LLC**

ATTACHMENT D

Applicant's financial information includes:

A copy of the Applicant's year end unaudited financial statements.

A copy of the Applicant's unaudited financial statements dated June, 2003.

Applicant's retained earnings balance is \$2,130,000.

Granite Telecommunications
Consolidated Balance Sheet
For The Period Ended June 30, 2003
(In thousands)

2003

BALANCE SHEET DATA:

Current Assets:

Cash and cash equivalents	748
Accounts receivables	2,897
Notes Receivable	171
Prepaid expenses	<u>41</u>
Total current assets	3,857

Property, Plant & Equipment net	156
Intangible assets net	163
Other assets net	<u>202</u>
Total Assets	4,378

Current Liabilities

Accounts payable	500
Accrued Liabilities	876
Other Current Liabilities	<u>1,015</u>
Total current liabilities	2,391

Long Term obligations net	4,388
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Total Liabilities	6,779
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Retained Earnings	(2,401)
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Total Liabilities & Equity	<u><u>4,378</u></u>
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Granite Telecommunications
Consolidated Statements of Operations
For The Period Ended June 30, 2003
(In thousands)

	<u>2003</u>
STATEMENT OF OPERATIONS	
DATA:	
Revenues	\$ 1,744
Operating Expenses	
Cost of Services	821
Selling, General & Administrative Expenses	809
Depreciation & Amortization	<u>6</u>
Operating income/(loss)	109
Other income (expense)	
Interest Income	(5)
Interest Expense	29
Misc. Income	(31)
Income taxes	-
Net income/(loss)	<u>\$ 115</u>