

ORIGINAL



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WS-01303A-06-0491

4706

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 59377

Date: 3/29/2007

Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

APR -2 2007

Complaint By: Don Baumann

Account Name: Don Baumann

Home: (000) 000-0000

DOCKETED BY [Signature]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

3/28/07 Docketed under WS-01303A-06-0491

He's opposes to the rate application that was filed by Arizona American by its Sun City Wastewater and Sun City West Wastewater Districts. If the utility company wants to raise the rates because they have wasted resources and did not plan correctly why should they be allowed to raise the rates on the customers. This is not fair. If this charge will be to pay for a new plant the utility company should charge the new customers not the current customers. The company should justify their request to the commission.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

3/28/07

The comments received from the customer will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates his comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

Date Completed: 3/29/2007

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