

E-04204A-06-0783

ORIGINAL



0000069302

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 59313

Date: 3/27/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Freda Last: McCoy

Account Name: Freda McCoy

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Unisource ** Energy Services (UNS)

Division: [REDACTED]

Contact Name: [REDACTED]

Contact Phone: [REDACTED] DOCKETED

Nature of Complaint:

Received the following letter dated 3-19-07:

Dear Sirs/Madams of Az Corp. Commission
Concerning application for another raise in our elec.
Docket # E-04204A-06-0783
Are the insane? Has my wages gone up? No! Has their wages. Yes! I bet ya the big wigs don't suffer & do w/out when it comes to the need of electric.
Seniors on fixed, young families pay high mortgage or rent payments, holding down two jobs to make ends meet & UNS Co wants more money. What the Hell is the matter. They could run a better co, cut back on paying high bucks to the big so called brains that run it all.
Or blame everything else except poor management high gas and cost of what ever else.
Well, we here in Kng.Az good lousy service from them. Clerks are like robots phone people if you get through pass the buck. I am so upset over this & getting poorer.

Ms. Senior Citizen
Freda McCoy
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I obtained the customer's tel# from Directory Assistance. I called the customer and acknowledged her letter and advised that he comments would be noted for the record in this case.

3-27 9:48 am. E-mailed to Lynn Combs to have this OPINION filed against E-04204A-06-0783. File closed.
End of Comments

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AZ CORPORATION COMMISSION
DOCUMENT CONTROL
2007 MAR 28 / P 2 29

Arizona Corporation Commission
DOCKETED
MAR 28 2007
DOCKETED BY ne

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Date Completed: 3/27/2007

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