



ORIGINAL

WS-01303A-06-0491

ARIZONA CORPORATION COMMISS...

UTILITY COMPLAINT FORM

400

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 59265

Date: 3/23/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Wanda Last: Young

Account Name: Wanda Young

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/22/07 Docket No. WS-01303A-06-0491  
Per Ms. Young she called the commission to voice her opinion about the recent notice she received about the utility company wanting to raise their wastewater rates. If this percent is granted that will double her the charges. The raise is to much of a big increase. "Commissioner don't raise the mat all." This is ridiculous.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/22/07 Informed Ms. Young that her comments would be entered for the records and place in the office docket. She was glad to hear that Commission Staff would read her opinion. CLOSED.  
\*End of Comments\*

Date Completed: 3/23/2007

Opinion No. 2007 - 59265

Arizona Corporation Commission  
DOCKETED

MAR 27 2007

DOCKETED BY [Signature]

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2007 MAR 27 P 3:49  
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WS-01303A-06-0491

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 59257

Date: 3/23/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: James R Last: McGatlin

Account Name: James R McGatlin

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

3/23/07 Docket No. WS-01303A-06-0491

Per Mr. James R McGatlin he opposes the rate increase that was filed by Arizona American Water Co.

1. In general people on a fix income \$15.00 is unreasonable
2. Practically for those people who are absent from the area 6 months year and create no wastewater.
3. In the future any commission hearings should take into account those absent from the area in the summer time.

He would suggest as far as the increase is concern Az American should built more operating efficiencies so that more increases are not needed.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/22/07 I explained to Mr. McGatlin how to file a motion to intervene. He misunderstood the public notice, he was just interested in filing his comments. Comments were noted for the record and docketed under Docket No. WS-01303A-06-0491. He thanked me for the clarification and appreciated all the information I provided him with.

\*End of Comments\*

Date Completed: 3/23/2007

Opinion No. 2007 - 59257