

E-04204A-06-0783 ORIGINAL



0000069277

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

RECEIVED
2007 MAR 27 11 A 9:30
ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

Opinion No. 2007 59210

Date: 3/21/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First: Gary Last: Gillin

Complaint By: Gary

Account Name: Gary Gillin

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000 Arizona Corporation Commission

City: [REDACTED]

CBR:

DOCKETED

State: AZ Zip: [REDACTED]

is:

MAR 27 2007

Utility Company: Unisource ** Energy Services (UNS)

DOCKETED BY nr

Division: Electric

Contact Name: Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

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Mr. Gillin opposes the proposed rate increase application for several reasons. People in Kingman don't have money, can't afford this increase and who will pay for this the customers of course. He doesn't qualify for any type of assistance because his income is just above the poverty level. He feels that UES should not get another increase for at least a minimum of three years. Enough is enough.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

3/21/07 I advised Mr. Gillin that his comment regarding the rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

The concerns raised will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer. Staff appreciates his comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

Date Completed: 3/21/2007

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