

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

**ORIGINAL**



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ARIZONA CORPORATION COMMISS. ...

4760

**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2007 - 58898**

**Date:** 3/6/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Shirley Down**  
**First:** Shirley **Last:** Down

**Account Name:** Shirley Down **Home:** (000) 000-0000

**Street:** [REDACTED] **Work:**

**City:** Paulden **CBR:**

**State:** AZ **Zip:** 86334 **is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment **Contact Phone:** (602) 000-0000

**Nature of Complaint:**

Customer called to express her opinion against any additional rate increases for APS. Customer states they are seniors and an additional increase would put a strain on their budget.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I advised customer that I would enter her comments for the record and with the Docket in this matter. I also thanked her for taking the time to call and express her opinion to the Commission.  
\*End of Comments\*

**Date Completed:** 3/6/2007

**Opinion No. 2007 - 58898**

Arizona Corporation Commission  
**DOCKETED**

MAR 06 2007

DOCKETED BY [REDACTED] *KK*

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