

G04204A-06-0463
G04204A-06-0013
G04204A-05-0831

ORIGINAL



ARIZONA CORPORATION COMMISSION

4720

UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58859

Date: 3/5/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Lisa Last: Gelczis

Account Name: Lisa Gelczis Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: [REDACTED] CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: [REDACTED]

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

03/05/07 CORRESPONDENCE RECEIVED
Arizona Corporation Commission
Consumer Service Section
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

MAR 05 2007

DOCKETED BY [Signature] KK

RECEIVED
2007 MAR -6 1 A 8:03
AZ CORP COMMISSION
DOCUMENT CONTROL

February 26, 2007

Re: Docket No. G-04204A-06-0463
Commissioners,

I would like to express my opposition to the proposed increase of the monthly customer charge by UES Gas from \$7.00 per month to \$20.00 per month and \$11.00 per month depending upon month of year. I think this exorbitant increase would place a burden on our household. Raising the monthly customer charge would hurt lower income and conservative customers, like ourselves who are already doing whatever we can to keep our utility bills manageable. When UES increased the customer charge in 2003, it was a \$2.00 increase from \$5.00 to \$7.00. The proposed increase from \$7.00 to \$11.00 and \$7.00 to \$20.00, respectively, is a \$4.00 to \$13.00 increase. UES claims it needs this money to cover the cost of expanding gas distribution due to higher demand and increase in customer base (from the UES website addressing questions about the increase). However with more customers, UES should be able to recoup its capital outlays without raising the customer charge from \$4.00 to \$13.00 per month! The proposed increase would have a substantial negative impact on one household. We would have to consider other ways to meet our energy needs currently met by UES. We hope that the elected members of the Arizona Corporation Commission consider our circumstances. We also hope that they pursue innovative ways to harness renewable forms of energy, like solar power and wind energy, so that the residents of Arizona will have access to less polluting, less habitat disrupting and more competitive energy sources in the near future.

Thank you for your attention and I welcome your response.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely
Lisa Gelczis

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

03/05/07 Letter sent to customer
March 5, 2007

Ms. Lisa Gelczis
[REDACTED]

RE: UNISOURCE ENERGY SERVICES
DOCKET G- 04204A- 06- 0463

DEAR MS. GELCZIS:

Your letter regarding the Unisource Unisource Energy Services (Unisource) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the Unisource application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at [REDACTED]

Sincerely,
Lynn Combs
Consumer Service Specialist
Utilities Division
End of Comments

Date Completed: 3/5/2007

Opinion No. 2007 - 58859
