

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831



ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58851

Date: 3/2/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Joyce Last: Daoust

Account Name: Joyce Daoust

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: 86001

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Arizona Corporation Commission Contact Phone: n/a

Nature of Complaint:

February 21, 2007

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

DOCKETED

MAR 06 2007

DOCKETED BY [REDACTED] KK

RECEIVED
2007 MAR -6 A 8:18
AZ CORP COMMISSION
DOCUMENT CONTROL

Re: Public Comment on Docket # G-04204A-06-0463

To Whom It Concerns:

I am OPPOSED to (UNS Gas, Inc.'s proposal to increase its monthly customer charges from \$7.00 a month to \$20.00 per month from April to November, and to \$11.00 per month in December through March. UNS proposes that it would reduce the cost of gas used per unit, in trade. UNS also states that "the actual percentage rate increase for individual customers will vary depending on the type and quantity of service provided."

This is a relatively greater burden on those with smaller or more energy efficient homes than those with large, badly designed and/or badly insulated homes. If one considers that people of lower income are likely to live in smaller homes or apartments, it is a tax on the poor to benefit the rich. Worse, it is a disincentive for people to make energy efficient choices in a time when we need to be decreasing, not increasing, our dependence on fossil fuels.

Perhaps create a tiered system that charges more as use increases (with decreased charges for the lowest tier). This will provide reasonably priced fuel for those who already live in efficient houses (whether simply small or well designed), and will provide an incentive for others to review and improve their house designs, insulation, etc. At the upper end of the tiers, this plan will provide some increased income for the gas companies.

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Better yet, make the highest fuel tier very high, and require UNS to provide rebates for purchases of insulation, installation of solar heating systems, use of excellent passive solar design, etc.

We need to provide incentives for people to explore opportunities for conserving fuel, not punish them for having found solutions.

Sincerely,

Joyce Daoust


End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in UNS dockets G-04204A-06-0463, G-04204A-06-0013 and G-04204A-05-0831.
closed

the following letter was sent to consumer:

March 2, 2007

Ms. Joyce Daoust


RE: UNISOURCE ENERGY SERVICES

Dear Ms. Daoust:

Your letter regarding the Unisource Energy Services ("Unisource") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Unisource application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division
End of Comments

Date Completed: 3/2/2007

Opinion No. 2007 - 58851
