

FILE IN (G-04204A-06-0463)  
" (G-04204A-06-0013)  
(G-04204A-05-0831)



**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

4100

**Investigator:** John La Porta

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 58501

**Date:** 2/15/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Dave Last: Mathews

**Account Name:** Dave Mathews **Home:** (000) 000-0000

**Street:** [REDACTED] **Work:** (000) 000-0000

**City:** Flagstaff **CBR:**

**State:** AZ **Zip:** 86004 **is:**

**Utility Company:** Unisource \*\* Energy Services (UNS)

**Division:** Gas

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

2/12/07

To: Arizona Corporation (Utilities) Commission  
Subject: UNS Rate Increase request (#G-04204A-06-0463)

RECEIVED  
MAR - 6 1 A 8:23  
ARIZONA CORPORATION COMMISSION  
DOCUMENT CONTROL

UNS Gas, a total monopoly in its service area, should be DENIED its current request to increase the customers charge. This increase would absolutely penalize customers who conserve, while rewarding those who increase consumption.

For example, paying \$20 per month while using less the 20 therms puts an unfair cost on the small users, while providing UNS a greater profit margin on less gas sold. For a customer using 200 or more therms, the \$20 (any use) fee becomes a smaller % of the total bill. This is akin to past rate structures that encouraged use by reducing the unit cost as more therms were consumed. Why should UNS be allowed to enhance their profit at the expense of customers who use less? Why should a monopoly providing a quality of life necessity be allowed to dictate which customers it can profit the highest percent off of, based on gas sold?

When UNS took over in August 2003, they were granted a \$2 increase (\$5 to 7) in the customer charge fee, a nearly 30% rate hike. Based on consumer inflation at the time this was a gift! UNS maximizing their profit would be legit if they had competition. As they don't, only stringent regulation can substitute for free market supply and demand principals. Simply put, with no competitors and without consumer oriented regulation, UNS will put a financial burden on those who use the least. Therefore, their proposed customer charge fee increased should be DENIED.

Arizona Corporation Commission

**DOCKETED**

Please notify me if a public hearing will take place in Flagstaff.  
Thank You.

MAR 06 2007

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Sincerely,  
Dave Mathews

[REDACTED]  
Flagstaff, AZ 86004  
\*End of Complaint\*

**Utilities' Response:**

N/A  
\*End of Response\*

**Investigator's Comments and Disposition:**

Customer comments entered for the copied and docketed for the record. CLOSED.  
\*End of Comments\*

**Date Completed:** 2/15/2007

**Opinion No.** 2007 - 58501

---