

FILE IN (G-04204A-06-0463)
" (G-04204A-06-0013)
(G-04204A-05-0831)

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58501

Date: 2/15/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Dave **Last:** Mathews

Account Name: Dave Mathews **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Flagstaff **CBR:**

State: AZ **Zip:** 86004 **is:**

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

2/12/07

To: Arizona Corporation (Utilities) Commission
Subject: UNS Rate Increase request (#G-04204A-06-0463)

UNS Gas, a total monopoly in its service area, should be DENIED its current request to increase the customers charge. This increase would absolutely penalize customers who conserve, while rewarding those who increase consumption.

For example, paying \$20 per month while using less the 20 therms puts an unfair cost on the small users, while providing UNS a greater profit margin on less gas sold. For a customer using 200 or more therms, the \$20 (any use) fee becomes a smaller % of the total bill. This is akin to past rate structures that encouraged use by reducing the unit cost as more therms were consumed. Why should UNS be allowed to enhance their profit at the expense of customers who use less? Why should a monopoly providing a quality of life necessity be allowed to dictate which customers it can profit the highest percent off of, based on gas sold?

When UNS took over in August 2003, they were granted a \$2 increase (\$5 to 7) in the customer charge fee, a nearly 30% rate hike. Based on consumer inflation at the time this was a gift! UNS maximizing their profit would be legit if they had competition. As they don't, only stringent regulation can substitute for free market supply and demand principals. Simply put, with no competitors and without consumer oriented regulation, UNS will put a financial burden on those who use the least. Therefore, their proposed customer charge fee increase should be DENIED.

Please notify me if a public hearing will take place in Flagstaff.
Thank You.

RECEIVED
2007 MAR -6 11 A 8:27
AZ CORP COMMISSION
DOCUMENT CONTROL

DOCKETED

MAR 06 2007

DOCKETED BY [REDACTED] **KL**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,
Dave Mathews

[REDACTED]
Flagstaff, AZ 86004
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

Customer comments entered for the copied and docketed for the record. CLOSED.
End of Comments

Date Completed: 2/15/2007

Opinion No. 2007 - 58501
