

G 04204A-06-0463
G 04204A-06-0013
G 04204A-05-0831



ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58748

Date: 2/27/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Elmer & Ligia Last: Short

Account Name: Elmer & Ligia Short

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Unisource ** Energy Services (UNS)

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

They are asking for a raise of around 143%, this terminal greed. Give them a raise on years past that they haven't had a raise and in the future based on inflation each year. I know what brought this on is they sold a lot less gas last year because people conserving, and warmer winter, when customers heard gas may triple after Katrina. They, the utility say they don't make any money on the sale of the gas which is not completely true. I worked for a gas utility for over 30 years and they were always trying to get the service charge up so a enough money is coming in to may a profit even if sales of gas are down or nothing. My company I retired from Washington Gas in D. C. area pays their Chairman 1.3+ million a year. Gas sells itself, people need heat, hot water and to cook. A person with a 8th grade education could run a gas utility and make money.

Thanks Elmer Short
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

MAR -2 2007

Investigator's Comments and Disposition:

(Docket No. G-04204A-05-0831)

DOCKETED BY [Signature]

Responded with the following via email:

Dear Mr. & Mrs. Elmer Short:

I have been assigned to handle your concern. I will enter your Opinion against the proposed rate case by Unisource's Gas Division into the database and have it Docketed. The Commissioners will then have an opportunity to read the customer's concerns prior to casting their final vote. Please call me (520) 628-6556 or email me using this email address enclosed as I need to get the utility

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response from you. Thank you.

Sincerely,

Richard Martinez
Arizona Corporation Commission-Utilities Division
Public Utilities Consumer Analyst II

2/28 - CLOSED.
End of Comments

Date Completed: 2/28/2007

Opinion No. 2007 - 58748
