

E-01345A-05-0814
E-01345A-05-0824
E-01345A-05-0827

ORIGINAL



**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

4700

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58493

Date: 2/14/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Linda Last: Heaney

Account Name: Linda Heaney

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

02/14/07 Customer called to share her opinion on the fact that her electricity bill is too high - she complained that the utility should not get anymore money as the charge enough now.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

02/14/07 I thanked the customer for sharing her opinion and explained that the Commissioners would have an opportunity to review the public comments prior to making a decision . I explained the different rate plans and suggested that the customer contact the utility to determine which is best for her .

End of Comments

Date Completed: 2/14/2007

Opinion No. 2007 - 58493

Arizona Corporation Commission
DOCKETED

MAR -2 2007

DOCKETED BY [REDACTED] NR

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Wednesday, February 28, 2007 3:05 PM

Subject: APS rate increase

Mr Henderson,

I am in receipt of your opinion against any pending rate increase for Arizona Public Service. Your opinion shall be docketed in this case and the Commissioner will be made aware of your concerns. If I can be of further assistance please contact me.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Arizona Corporation Commission
End of Comments

Date Completed: 2/28/2007

Opinion No. 2007 - 58797
