

ORIGINAL



0000067582



SOUTHWEST GAS CORPORATION

RECEIVED

50

2007 MAR -21 A 9:41

February 28, 2007

AZ CORP COMMISSION
DOCUMENT CONTROL

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2996

Re: **Docket No. G-01551A-04-0876; Decision No. 68487**

Pursuant to Commission Decision No. 68487, dated February 23, 2006, Southwest Gas Corporation (Southwest) herewith submits its compliance regarding Finding of Fact No. 39 in the above referenced decision. Southwest was requested to remove information pertaining to Southwest's Nevada and California jurisdictions from the back of Southwest's Arizona customer bills and update the explanations for the billing line items shown on the front of the customer's bill. The updated Arizona customer bill is attached.

This completes the required compliance by Southwest regarding this item. If there are any questions regarding these matters, please contact me at (702) 876-7163.

Respectfully submitted,

Debra S. Jacobson ^{B/SJ}

Debra S. Jacobson
Director, Government & State Regulatory Affairs

c Ernest Johnson, ACC
Bob Gray, ACC
Brian Bozzo, ACC

Arizona Corporation Commission
DOCKETED
MAR -2 2007
DOCKETED BY *NR*

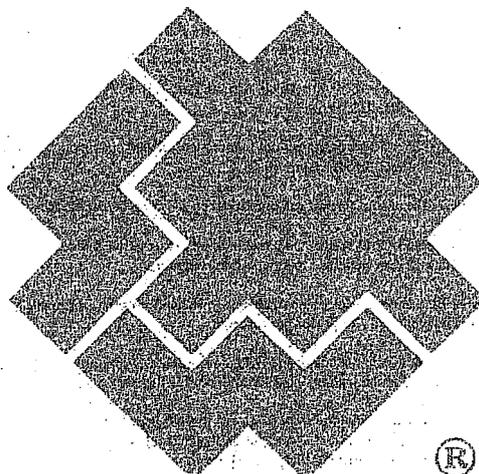


SOUTHWEST GAS CORPORATION

PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:
Rate Schedule:

Your Local Office Is

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
421-				
				
Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance
				AMOUNT DUE

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS © RETURN BOTTOM PORTION WITH PAYMENT



SOUTHWEST GAS CORPORATION

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE
421-				

SOUTHWEST GAS CORPORATION
PO Box 98890
Las Vegas NV 89150-0101

This bill is now due and payable. Please make check payable to SWG and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS

Should you believe you have been billed incorrectly, please request an explanation from your nearest SWG business office. Refer to the front of this bill (top) for the office that serves you. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007, (602) 542-4251 or toll-free 1-800-222-7000, or 400 West Congress Street, Suite 218, Tucson, Arizona 85701 (520) 628-6550 or toll-free 1-800-535-0148.

Basic Service Charge and Delivery Charge - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer-Owned Service Lines - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation, 49 CFR Part 192.16, related to customer notification for customer-owned service lines.) This piping is typically located between the gas meter and a building or outdoor appliance. Buried steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. To ensure gas piping safety and longevity, it is important that gas piping be periodically monitored to identify these potential problems before they become hazardous. Qualified plumbing and heating contractors can assist in locating, inspecting and repairing customer-owned buried piping. Any problems identified must be repaired immediately. For assistance in reviewing your underground gas piping repair, relocation, replacement and maintenance options, call SWG, Energy Services toll-free at 1-800-654-2765. Remember when excavating near buried gas piping, the piping should be located in advance and excavation done by hand.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

DOT Safety Surcharge - This charge recovers the cost of government mandated pipeline safety programs.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic fund transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG: Phoenix/Central Arizona 1-800-528-4277, Tucson/Southern Arizona 1-800-722-4277 or dial 911.

Low Income Residential Discount - Provides a 20 percent discount to income-qualified customers. This is applied to the first 150 therms of natural gas used each month from November 1 through April 30.

Monthly Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rate Adjustment - Includes costs for Low Income Ratepayers Assistance (LIRA) program, Demand Side Management (DSM) energy efficient programs and Research and Development (R&D) for gas research.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment and Reestablishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the Southwest Gas billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Payments - You may pay your bill by mail, in person at any SWG Customer Business Office, at any authorized agent pay station, or online. To pay by ATM/debit/credit card or electronic check, call Western Union® Speedpay® payments 1-866-263-5188 toll free. For more information on all your payment options, visit www.swgas.com. A night depository is available at various offices for payments after regular business hours.