

G-04204A-06-0463  
G-04204A-06-0013  
G-04204A-05-0831



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ORIGINAL

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58648

Date: 2/21/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Richard Last: DeVault

Account Name: Richard DeVault

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Prescott Valley

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

2/21/2007 - CORRESPONDENCE RECEIVED:

RE: Docket No. G-04204A-06-0463  
G-04204A-06-0013  
G-04204A-05-0831

February 19, 2007

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington St.  
Phoenix, AZ 85007

Richard DeVault  
[REDACTED]

Re: Docket No. G-04204A-06-0463

Dear Commissioners,

Reject the requested customer charge increase for the residential consumer (Rate Schedule R-1 0). Don't allow a mix of the purchase price of gas with billing and meter reading..

Sincerely,

Richard DeVault

Arizona Corporation Commission

DOCKETED

FEB 22 2007

DOCKETED BY

MR

AZ CORP COMMISSION  
DOCUMENT CONTROL

2007 FEB 22 P 2:25

RECEIVED

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/21/2007 - CORRESPONDENCE MAILED TO CUSTOMER:

February 21, 2007

Richard DeVault  


RE: UNISOURCE ENERGY SERVICES ("UNS")

Dear Richard DeVault:

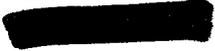
Your letter regarding the Unisource Energy Services ("UNS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the UNS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division  


CLOSED

\*End of Comments\*

**Date Completed: 2/21/2007**

**Opinion No. 2007 - 58648**

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