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**BEFORE THE ARIZONA CORPORATION COMMISSION**

JEFF HATCH-MILLER  
Chairman  
WILLIAM A. MUNDELL  
Commissioner  
MIKE GLEASON  
Commissioner  
KRISTIN K. MAYES  
Commissioner  
GARY PIERCE  
Commissioner

Arizona Corporation Commission

**DOCKETED**

FEB 20 2007

DOCKETED BY	NR
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IN THE MATTER OF THE APPLICATION  
OF QWEST CORPORATION TARIFF  
FILING TO INTRODUCE 811 SERVICES.

DOCKET NO. T-01051B-07-0033

DECISION NO. 69334

ORDER

Open Meeting  
February 13 and 14, 2007  
Phoenix, Arizona

BY THE COMMISSION:

FINDINGS OF FACT

1. Qwest Corporation ("Qwest") is certificated to provide telecommunications service as a public service corporation in the State of Arizona.

2. On January 17, 2007, Qwest filed tariff revisions to introduce 811 Service:

Exchange and Network Services Price Cap Tariff

Section 10, Pages 60 through 66, Release 1

3. The Federal Communications Commission ("FCC") has designated 811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advance notice of excavation activities to underground facility operators.<sup>1</sup> The service provides for the translation of "811" to a toll free or local telephone number so that the call can be routed to the appropriate One Call notification center.

...

<sup>1</sup> In the Matter of The Use of N11 Codes and Other Abbreviated Dialing Arrangements, Sixth Report and Order, CC Docket No. 92-105, (2005).

1           4.       The FCC concluded that calls to One Call Centers using an abbreviated dialing  
2 code must use 811 as the national abbreviated dialing code for providing advanced notice of  
3 excavation activities to underground facility operators on or before April 13, 2007.

4           5.       The proposed non-recurring charges for the service are \$131.60 for each number to  
5 which 811 calls are to be routed and a central office activation charge of \$19.43 per switch. In  
6 addition, the customer will be assessed a charge of \$0.0084 for each call that is routed to the One  
7 Call notification system. All of the charges would be assessed on Arizona Blue Stake ("ABS"),  
8 the One Call Center administrator for Arizona. In its cover letter attached to the proposed tariff  
9 revisions, Qwest stated that the proposed rates reflect Qwest's Total Service Long Run  
10 Incremental Cost ("TSLRIC") of providing the service. The Arizona Corporation Commission  
11 ("Commission"), in Decision No. 65047, approved Qwest's proposed 211, 311 and 511 Service  
12 tariffs; with the non-recurring and recurring rates set at Qwest's filed TSLRIC. During its review  
13 of the filing, Staff determined that the proposed rates for the service differ from the current rates  
14 for 211, 311 and 511 Service. Qwest provided Staff with additional information to support the  
15 proposed rates.

16           6.       During the course of its evaluation of the filing, Staff was contacted by ABS.  
17 Essentially, ABS does not believe that it should be responsible for paying the cost of  
18 implementation of 811 Service. In its view, 811 Service is being implemented for the safety of the  
19 public. In addition, the service helps to keep telecommunications companies' facilities in service  
20 by reducing the possibility that their facilities may be cut. ABS also believes that because it must  
21 implement 811 dialing as a result of federal legislation, it should not be responsible for the cost of  
22 implementation of the dialing arrangement.

23           7.       ABS also points out that recovery of 811 Service costs through charges assessed on  
24 it is not the least complex way to recover costs that it believes should be recovered from the  
25 public. ABS asserts that the telephone company ratepayers will either cover the cost of 811  
26 Service through the charges that utilities assess for their services or through their telephone  
27 company bills. Because the same people will pay regardless of whether there is a tariff or if the  
28 costs are absorbed by the telecommunications companies, ABS believes that the telephone

1 companies should absorb the costs of implementation for administrative convenience and  
2 consistency among companies.

3 8. Staff has reviewed the filing and agrees with ABS that 811 dialing is being  
4 implemented for the safety of the public. In addition, the information that Qwest filed in support  
5 of its rates indicates that the total costs of implementation of 811 dialing are an extremely small  
6 portion of the total costs of providing the telecommunications service. Staff would also note that  
7 in all other instances where N11 dialing has been implemented in Arizona, telecommunications  
8 companies other than Qwest have implemented the dialing arrangement at no charge to the entity  
9 that benefits from its use. Staff would also note that the Commission approved 711 Service at no  
10 charge to the provider of the state Telecommunications Relay Service for the hearing-impaired.

11 9. Staff has recommended approval of the 811 Service with the charges for the service  
12 set at zero.

13 CONCLUSIONS OF LAW

14 1. Qwest is an Arizona public service corporation within the meaning of Article XV,  
15 Section 2, of the Arizona Constitution.

16 2. The Commission has jurisdiction over Qwest and over the subject matter of the  
17 Application.

18 3. Approval of the filing will not result in an increase in rates as contemplated by  
19 A.R.S. 40-250.

20 4. The Commission, having reviewed the tariff pages (copies of which are contained  
21 in the Commission's tariff files) and Staff's Memorandum dated January 30, 2007 concludes that it  
22 is in the public interest to approve 811 Service with the charges for the service set at zero.

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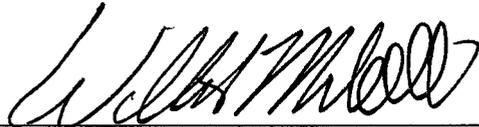
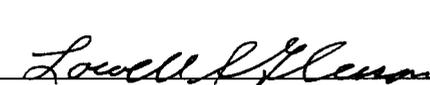
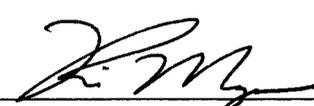
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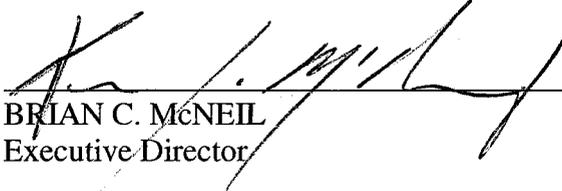
IT IS THEREFORE ORDERED that the tariff filing, with the charges for the service set at zero, be and hereby is approved.

IT IS FURTHER ORDERED this Decision shall become effective immediately.

**BY THE ORDER OF THE ARIZONA CORPORATION COMMISSION**

 CHAIRMAN	 COMMISSIONER	
 COMMISSIONER	 COMMISSIONER	 COMMISSIONER

IN WITNESS WHEREOF, I BRIAN C. McNEIL, Executive Director of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this Commission to be affixed at the Capitol, in the City of Phoenix, this 20<sup>th</sup> day of February, 2007.

  
BRIAN C. McNEIL  
Executive Director

DISSENT: \_\_\_\_\_

DISSENT: \_\_\_\_\_

EGJ:WMS:red/MAS

1 SERVICE LIST FOR: Qwest Corporation  
2 DOCKET NO. T-01051B-07-0033

3 Mr. Terry Lucas  
4 Regulatory Manager  
5 Qwest Corporation  
6 20 E. Thomas Road – 16<sup>th</sup> Floor  
7 Phoenix, Arizona 85012

8 Mr. Ernest G. Johnson  
9 Director, Utilities Division  
10 Arizona Corporation Commission  
11 1200 West Washington  
12 Phoenix, Arizona 85007

13 Mr. Christopher C. Kempley  
14 Chief Counsel  
15 Arizona Corporation Commission  
16 1200 West Washington  
17 Phoenix, Arizona 85007

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