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February 18, 2003

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Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

2003 FEB 20 A 11: 09

AZ CORP COMMISSION
DOCUMENT CONTROL

Re: Docket # T-02532A-03-0017

Att: Lyn Farmer
Chief Hearing Officer

Dear Lyn,

We live at Crossroads Ranch in Prescott, AZ. We have been trying to get land line telephones onto to the Ranch for the last five years. At this time we rely strictly on cell phones and while they are good most of the time we do experience dropped lines, dead areas, static and when the tower is down we may be out of service for several hours. When this occurs we hope we do not have any emergencies.

We would greatly appreciate our application for the Midvale Telephone to be approved as quickly as possible. We would also hope to have our local calling area to be extended to Prescott.

What a relief it would be to improve our communications in order to provide tracking of 911 calls and in general to have better access to emergency services i.e. fire, medical and sheriff.

We hope to have your cooperation in this matter as it is extremely important to our well being.

Very truly yours,

Harry A. Caulfield
Rosemarie Caulfield
18100 N. Crossroads Ranch Rd.
Prescott, AZ 86305

Arizona Corporation Commission
DOCKETED

FEB 20 2003

DOCKETED BY

Lon Willoughby
4295 W. Carriage Lane
Prescott, AZ 86305

February 17, 2003

Mr. Lyn Farmer, Chief Hearing Officer
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

RE: Docket Number: T-02532A-03-0017

Dear Mr. Farmer:

I am writing to support quick approval of Midvale Telephone service at Crossroads Ranch, North of Prescott and that our local calling area be extended to include Prescott.

We need this service quickly for several reasons. Although I understand this area is in the Qwest territory, they have made it clear that our population density does cost justify telephone service. We currently only have cellular service, which is quite expensive, and does not allow high-speed internet access. Cellular phones only allow monitoring of fire and security systems if you can obtain an analog line and pay to have it modified. The same is true of pay-per-view satellite TV.

Your prompt attention to this matter will be greatly appreciated.

Sincerely,


Lon Willoughby