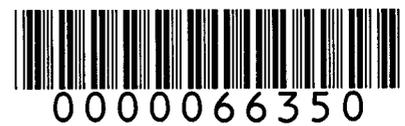


47ch

ORIGINAL

February 24, 2003

RECEIVED



Lyn Farmer, Chief Hearing Officer
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

2003 FEB 26 A 9:47 AM
AZ CORP COMMISSION
DOCUMENT CONTROL
ARIZONA CORPORATION COMMISSION
HEARING DIVISION

Re: Docket Number T-02532A-03-0017

Dear Ms. Farmer:

My wife and I moved to Crossroads Ranch in May 2001 from the Prescott area. Because there are no telephone lines in our area, we use a cell phone service.

Cell phones are not reliable. We have experienced "dropped calls" during conversations, and on several occasions could not even connect to parties because of dead areas. We are most concerned that in emergency situations, we would not be able to contact emergency personnel. We are told that to contact EMT people, we have to contact 911 and then ask to be "patched through" to the unit responding to our area. As you can imagine, using a 2-step process to do this is time consuming and could delay badly needed emergency service.

It is our understanding that Midvale Phone Service offers a unique service to underserved areas such as ours, that the local phone company serving the Prescott area has no commercial interest in installing phone lines in Crossroads Ranch, and that they have no plans in the foreseeable future to do so.

As soon as practicable, please consider Midvale's application to install land telephone lines in Crossroads Ranch and other affected areas nearby. We also request that our area be included in Prescott's local calling area so calls to Prescott are not considered toll calls.

Thank you for your immediate consideration.

Sincerely,

Al and Billy Jean Salazar

Al and Billy Jean Salazar
6900 W. Rambling Road
Prescott, AZ 86305
928-899-2124
jeanalsal@direcway.com

Arizona Corporation Commission
DOCKETED
FEB 26 2003

DOCKETED BY *CR*