

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

ORIGINAL



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ARIZONA CORPORATION COMMISS. ...  
UTILITY COMPLAINT FORM

4700

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 58051

**Date:** 1/30/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Astridd **Last:** Elliott

**Account Name:** Astridd Elliott

**Home:** [REDACTED]

**Street:** n/a

**Work:** (000) 000-0000

**City:** [REDACTED]

**CBR:**

**State:** AZ **Zip:** 00000

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Customer is opposed to any rate increase APS may be requesting. She states that her bill was high this month which is the winter. She can just imagine in the summer months when her AC is being used her bills will be sky high. Customer was inquiring if there was electric competition in this area.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I explained to customer that there is no competition available at this time. I advised customer that her opinion would be filed in the APS rate case.

File in docket no. E-01345A-05-0816. E-01345A-05-0826 and E-01345A-05-0827. closed

\*End of Comments\*

**Date Completed:** 1/30/2007

**Opinion No.** 2007 - 58051

Arizona Corporation Commission

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