

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL



0000066160

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 58051

Date: 1/30/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Astridd Elliott
First: Astridd Last: Elliott

Account Name: Astridd Elliott

Home: [REDACTED]

Street: n/a

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Customer is opposed to any rate increase APS may be requesting. She states that her bill was high this month which is the winter. She can just imagine in the summer months when her AC is being used her bills will be sky high. Customer was inquiring if there was electric competition in this area.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I explained to customer that there is no competition available at this time. I advised customer that her opinion would be filed in the APS rate case.

File in docket no. E- 01345A-05-0816. E-01345A-05-0826 and E-01345A-05-0827. closed

End of Comments

Date Completed: 1/30/2007

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Arizona Corporation Commission

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JAN 30 2007

DOCKETED BY [Signature]

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