

E. 01345A-05-0010
E. 01345A-05-0826
E. 01345A-05-0827

ORIGINAL



0000065407

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 57768

Date: 1/19/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Bill **Last:** Eltzroth

Account Name:

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

RECEIVED
2007 JAN 19 4:11
AZ CORP COMMISSION CONTROL
DOCKETS

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

01/19/07 DOCKET NO. E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

Caller, as a third party, wishes to express his opinion on the APS proposed rate increase. He feels that because APS provides the power source, many of the outages he experiences are indirectly related to the poor service provided by APS. Mr. Eltzroth feels that an increase in rates is unjustified until better service is provided to the Ajo area.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

01/19/07

Caller was advised that his comments will be made a matter of public record and reviewed by the Commissioners before a decision is rendered in the proposed rate case. I told Mr. Eltzroth that we could continue the ongoing conversation about service to his area as was initiated in complaint no. [REDACTED]. He expressed his thanks in the efforts made by the Commission to get resolution to this issue.

End of Comments

Date Completed: 1/19/2007

Arizona Corporation Commission

DOCKETED

Opinion No. 2007 - 57768

JAN 23 2007

DOCKETED BY [Signature]