

E-4204A-06-0783



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ORIGINAL
ARIZONA CORPORATION COMMISS.

4700

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2006 - 57308

Date: 12/26/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Joseph **Last:** Struck

Account Name: Joseph Struck

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ **Zip:** 86409

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****E-4204A-06-0783*****

Customer is opposed to any proposed rate increase by Unisource Energy Services.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer that I would enter his opinion for the record and with the Docket in this matter.

End of Comments

Date Completed: 12/26/2006

Opinion No. 2006 - 57308

Arizona Corporation Commission
DOCKETED

DEC 27 2006

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

2006 DEC 27 P 3:56

RECEIVED

E-04204A-06-0783

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 57146

Date: 12/18/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Eric Last: Pope

Account Name: Eric Pope

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Unisource ** Energy Services (UNS)

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Hello,

UniSources' electric rates are already too high. UniSources' proposed four percent rate hike will add to an already overwhelming cost of living in Mohave County.

During the last few years my electric bill has caused me to modify the way I live my life and spend my money. I replaced my air conditioner in July 2005, I threw out an old "garage refrigerator" in August 2005, I purchased a new energy efficient refrigerator for the house in June 2006, and I set my thermostat on 83 degrees from the end of May to October.

All my efforts have really paid off; my UniSource bill for June 2006 was \$255.31, July 2006 \$288.58, August 2006 \$254.00, September 2006 \$226.83, and it dropped to \$135.23 in October 2006. These outrageous monthly bills are a relief from the previous \$300.00 plus monthly UniSource bills, but they are still too much. These UniSource bills account for approximately 18% of my monthly income--too much to pay for an 83 degree home.

Sincerely,
Eric Pope

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

12/21- (E-04204A-06-0783)

ACC staff called customer at the home phone number listed above and left customer a voice mail message. ACC staff mentioned that his Opinion will be entered into our database for the record and will be docketed so that the Commissioners can have an opportunity to read his opinion before rendering their decisions.

12/21 - ACC staff instructed Lynne Combs to please Docket this customer's Opinion so that the Commissioners will have an opportunity to read customer's Opinion before rendering their decision. CLOSED.

End of Comments

Date Completed:

Opinion No. 2006 - 57146
