

#G.04204A-06-0463
G.04204A-06-0013
G.04204A-05-0831

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 57395 Date: 1/2/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Michael R. Diamond

Account Name: Michael R. Diamond Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Flagstaff CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: [REDACTED]

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

RE: Docket No. G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831

12/28/2006 - CORRESPONDENCE RECEIVED:

Michael R. Diamond
[REDACTED]

Dec 26, 2006

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Re: Docket No. G-04204A-06-0463 UNS Gas

Dear Sirs & Madam,

With my gas bill today I received notice of the UNS Gas proposal to increase customer service charges by almost three times while reducing cost of gas used.

I wish for you to consider the effect, and fairness for that matter, of having those of us who try to conserve our use of gas and other energy sources subsidizing those who are wasteful and use more.

Sincerely

RECEIVED
2007 JAN -3 A 11:37
AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission
DOCKETED

JAN 03 2007

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Michael R. Diamond
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

1/2/2007 - CORRESPONDENCE MAILED TO CUSTOMER:

January 2, 2007

Michael R. Diamond
[REDACTED]
[REDACTED]

RE: UNISOURCE ENERGY SERVICES

Dear Michael R. Diamond:

Your letter regarding the Unisource Energy Services ("UNS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the UNS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

CLOSED
End of Comments

Date Completed: 1/2/2007

Opinion No. 2007 - 57395
