



ORIGINAL

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 57025

Date: 12/8/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Hansgeorg Last: Stanisch

Account Name: Hansgeorg Stanisch

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Goodman Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

Hansgeorg Stanisch
[REDACTED]

Arizona Corporation Commission

DOCKETED

DEC 12 2006

Arizona Corporation Commission
400 West Congress, Room 222
Tucson, AZ 85701

DOCKETED BY [REDACTED] *nr*

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 DEC 12 P 4: 09

RECEIVED

RE: Public Notice of Hearing on the Rate Application of Goodman Water Company-- Docket No. W-02500A-06-0281

To Whom It May Concern:

On Thursday, November 16, 2006 a letter was mailed to residences of Eagle Crest Homeowners from the law firm of Lewis and Roca. Homeowners did not receive the letter in their home mailboxes until Saturday, November 18, 2006. Some people, who pick up their mail through the post office, did not receive their letters until Monday, November 20. This, during a week when many people are away for the holidays.

In the Notice of Public Hearing, the Hearing Date is set as of January 24, 2007. Also in the letter is the date of "November 22, 2007" set as the deadline for motion to intervene. This discrepancy of date is of great confusion to most people reading the notice received from Lewis and Roca LLP Lawyers, as it appears the intervention date is after the hearing date.

The following is a request for intervention and filing of written comments regarding the application:

I, Hansgeorg Stanisch, [REDACTED] am a customer of

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Goodman Water Company. I do not believe that Goodman Water Company is entitled to raise their rate, for 168.25 percent. For the normal citizen who uses water with respect and common sense, the raising of water rates, especially when people have been injured by the misuse and waste of water, penalize the citizens of our communities for the lack of action on part of the company to cut cost by reasonable management, is tantamount to criminal.

Most of the people in Eagle Crest are retired and on fixed incomes. Many of the residents are young couples with children and on budgets. The proposed rate increase would impact the communities severely.

I do believe that the company should be held accountable, or if the regulations need to be reviewed and changed by the Arizona Corporations Commission, that should be accomplished and alternative methods be employed before passing a ridiculous cost of 168.25 percent increase onto the customers.

As stipulated in the notice, I request that further information be sent to me regarding this proceeding.

Sincerely,

Hansgeorg Stanisch.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/08- (ACC):
ACC staff called customer to let him know that his Opinion will be docketed (W-02500A-06-0281) so that our Commissioners can have an opportunity to read his Opinion before the Commissioners render their decision. Customer was also given our website address so that he can pull up the Intervention directions in order for customer to submit his information to Docket Control. CLOSED.
End of Comments

Date Completed: 12/11/2006

Opinion No. 2006 - 57025
