

E-01345A-05-0816

E-01345A-05-0826

E-01345A-05-0827

ORIGINAL



0000064338

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

470

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56936

Date: 12/5/2006

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

AZ CORP COM DOCUMENT C

2006 DEC - 8 A 10: 3

RECEIVED

First:

Last:

Complaint By:

Carrie

Harrington

Account Name:

Carrie Harrington

Home: [REDACTED]

Street:

[REDACTED]

Work: [REDACTED]

City:

[REDACTED]

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E [REDACTED]

Utility Company: Arizona Public Service Company

Division:

Contact Name:

[REDACTED]

Arizona Corporation Commission

Contact Phone: [REDACTED]

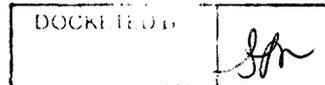
DOCKETED

Nature of Complaint:

ACC staff received the following email from customer:

DEC - 8 2006

Dear Corporation Commissioners,



You have before you yet another Arizona Public Service rate increase proposal. This proposal was submitted by APS for a rate increase because APS says they need this rate increase to offset the high costs of electricity generation due to the rise in oil prices. They also have said they need the increase to purchase improvements to their infrastructure. De-regulation allowed APS to pocket their profits for these past twenty years without improving the infrastructure. Now they are having problems and they want to increase our rates to cover their poor fiscal management? I think not. Let the greedy investors and the overpaid CEO use their profits to pay for infrastructure improvements, they are the ones that mismanaged the funds! Oil prices have dropped so they no longer need to raise their rates.

Please, DON'T approve a rate increase! Send the message that APS can no longer pocket record profits at their customers' expense. Oil prices have decreased. People are turning to alternative energy. APS doesn't need yet another rate increase to line their already too full pockets.

I vote every election and this past election, I voted out as many incumbent commissioners as possible because I truly believe that the Corporation Commission has a responsibility to the consumers of this state and life-time commission members can get too involved with special interests. I will continue to vote this way because your Commission should not be getting too friendly with the corporations you are supposed to be providing oversight on.

Thank you.

Carrie Harrington  
\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Dear Carrie Harrington:

Your letter regarding the Arizona Public Service Company ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me directly at [REDACTED]

Sincerely,

Richard Martinez  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission  
Utilities Division

12/07- (Emailed this to Lynn Combs to have this docketed against the following Docket #'s:

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

12/07- CLOSED.  
\*End of Comments\*

**Date Completed: 12/7/2006**

**Opinion No. 2006 - 56936**

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