

E-01933A-05-0650



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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56913

Date: 12/4/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Beverly & Henry Last: Luedke

Account Name: Beverly & Henry Luedke

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following letter dated 11-28-06 expressing opposition to TEP's rate review in Docket No. E-01933A-05-0650:

Az. Corporation Commission
401 W. Congress
Tucson, Arizona 85701

Nov. 27, 2006

Attn: Utility Division

Re: Jan 8 Decision 62103
Docket # E-01933A-05-0650
Tucson Electric Power Co.

RECEIVED
2006 DEC - 6 P 4: 22
AZ CORP COMMISSION
DOCUMENT CONTROL

My/our comments are as follows: The rate increase mentioned are too far out of line. In general, salaries have not gone up, our growth is slowing, and the stock market has more downs than ups. We may even face a depression and increase in taxes. A rate hike this high is outrageous and unjustified at this time. A 5% is more in step, just as the budget for employees. Work within the budget like everyone else has to do. Please do not allow them to gobble up the income of the low income and retired (set income) families.

Sincerely,
Beverly A. Luedke
Henry F. Luedke
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

DEC - 6 2006

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

12-4 I called the customer @ 4:25pm and acknowledged her letter. Expressed thanks for taking the time to express her their opinion in this matter and that their letter would be noted for the record in this matter. I e-mailed this to Lyn Combs @ 4:30pm, PHX ACC CONS office to have this docketed against E-01933A-05-0650. File closed.

End of Comments

Date Completed: 12/4/2006

Opinion No. 2006 - 56913

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56295

Date: 10/31/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Roma Last: Blevins

Account Name: Roma Blevins

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

RE: Docket No. E-01933A-105-0650

Interest: I, Roma Blevins am a TEP customer.

Before raising rates TEP should use all monies strictly for electricity company business.

TEP has excess money it appears: It is my understanding that TEP donates to charities and has discretionary money whereby arrangements are made to financially support city projects and programs for the quality of life benefit of the Tucson community. Collecting electricity bill money to redistribute thusly, even asking for a rate increase, is worrisome. I object.

Before raising rates TEP should use all monies strictly for electricity company business.

All residential customers should receive the same rate, owe that amount, and pay that amount. No arrangements should exist for subsidy/reduced bills. Customers should be allowed to solely decide how and where their charity money is distributed, not via TEP and its public relations personnel. An efficiency audit (including ethics and integrity) may be due in TEP before rates are raised.

Author of Comment: Roma Blevins date: 10-29-06

Copies
mailed

to 1) Corp Commission-Utilities Div.
1200 W. Washington
Phoenix, AZ 85007-2927

3) TEP
One S. Church St.

2) Corp. Commission

4) TEP Corps Communication

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

400 W. Congress Ste,218
Tucson, AZ 85701

PO Box 711
Tucson, AZ 85702

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docket No. E-01933A-105-0650

11/28 (ACC):

Left a voice mail message @ 0933 for customer to call me regarding this Opinion.

11/28 (Customer):

Customer called back to leave ACC staff a voice mail message that she attempted to reach the ACC due to the message left on her telephone.

12/04 (ACC):

ACC staff finally reached customer @ 1424. Customer was very appreciative that ACC staff continued to reach her as both ACC staff as well as customer continuously left message (phone-tag) for each other.

ACC staff told thanked customer for writing to ACC and expressing her Opinion regarding this proposed increase in rates. Customer states in her letter that TEP should limit or restrict their donations to charity with customers' money. ACC staff told customer that her letter would be docketed so that all Commissioners would have an opportunity to read her comments. CLOSED.

12/04**Emailed to Lynn Combs @ 1629 so that this Opinion could be docketed**

12/05/06 - Placed in docket E-01933A-05-0650 - Notes placed by Lynn Combs

End of Comments

Date Completed: 12/4/2006

Opinion No. 2006 - 56295
