

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

away with these unnecessary perks, but not APS. They just continue it seems to find ways to pass the cost off to the customers. If in fact they are taking on so many new customers every few months then their cost of doing business should be covered by the added income. How much overtime labor do they needlessly spend? Has anyone looked at any of these expenses before another rate increase is justified?

If APS wants to raise my bill then let them do so, but not until someone scrutinizes unnecessary expenses as mentioned above. Sorry for the rant, however, I believe the time has come that APS and it's parent company needs to be more closely scrutinized.

Thank You for Listening!

Michael J Bielicki


End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and confirmed this is an Opinion and explained docketing process.

End of Comments

Date Completed: 11/28/2006

Opinion No. 2006 - 56782
