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E-01345A-05-0816
E-01345A-05-0827
E-01345A-05-0826

ORIGINAL



0000064092

ARIZONA CORPORATION COMMISSION

RECEIVED

4700

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: [REDACTED] Fax: [REDACTED]

2005 NOV 28 12:43

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2006 - 56728 Date: 11/24/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Helen Last: Riccatello

Account Name: Helen Riccatello Home: [REDACTED]

Street: [REDACTED] Work:

City: Phoenix CBR:

State: AZ Zip: [REDACTED] is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED] Contact Phone: [REDACTED] on Commission

DOCKETED

NOV 28 2006

Nature of Complaint:

OPPOSED OPINION:

RE: Docket No. E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

DOCKETED BY [REDACTED] NR

Customer is 64 years old. Customer has raised three children and one grandson as a single parent. Customer indicates she has finally reached a point in her life that will now allow her some time and a little bit of money for herself.

Customer is asking the Commission to please deny APS's request of an increase in their rates. Customer does not want to be in the same financial situation that she was in during the years of raising her children and grandson, struggling to survive.

Customer feels there should be a better way and more assistance provided to Senior Citizens that are not capable of earning a decent income like others.
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

Informed the customer the Arizona Corporation Commission appreciates the time she has taken to express her comments and concerns in this matter. Also advised the customer that her opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record and will be taken into consideration prior to a decision being rendered.

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CLOSED
End of Comments

Date Completed: 11/24/2006

Opinion No. 2006 - 56728
