

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827



ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56284 Date: 10/31/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dick Last: Zambrano

Account Name: Dick Zambrano Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

10/11/06 EMAIL CORRESPONDENCE RECEIVED:

[REDACTED]

I am writing to find out more about the potential raise hike by APS up to twenty percent which is very outrageous doe anyone let alone us seniors here in sun city on an fix income, and I am sure there are lots more that do not have the financial income for such a raise, so please make sure they are on the up and up when it comes to the possibility of such a raise, if they had our incomes they would be so willing to raise the rates. please keep me posted or forward to the correct depart.

dick zambrano

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/31/06 Letter emailed to customer [REDACTED] Arizona Corporation Commission

DOCKET # E-01345A-05-0816
DOCKET # E01345A-05-0826
DOCKET # E01345A-05-0827

DOCKETED

OCT 31 2006

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 OCT 31 11:25

RECEIVED

Mr. Dick Zambrano

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED]
Dick Zambrano
[REDACTED]

RE: ARIZONA PUBLIC SERVICE
DOCKET # E-01345A-05-0816

Dear Mr. Zambrano:

Your letter regarding the Arizona Public Service (APS) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at [REDACTED]

Sincerely,

Lynn Combs
Consumer Service Specialist
Utilities Division
End of Comments

Date Completed: 10/31/2006

Opinion No. 2006 - 56284
