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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

47CO

**Investigator:** Lynn Combs

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 - 56182

**Date:** 10/26/2006

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Teresa **Last:** Eisenzimmer

**Account Name:** Teresa Eisenzimmer **Home:** [REDACTED]

**Street:** [REDACTED] **Work:** [REDACTED]

**City:** [REDACTED] **CBR:** [REDACTED]

**State:** AZ **Zip:** [REDACTED] **is:** [REDACTED]

**Utility Company:** Utility Source LLC

**Division:** Sewer/Water

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**  
10/24/06 RECEIVED CORRESPONDENCE

Arizona Corporate Commission  
1200 West Washington  
Phoenix, Az 85007

Re: Proposed Rate Increase  
Utility Water Source

Arizona Corporation Commission  
**DOCKETED**

OCT 27 2006

DOCKETED BY [Signature]

RECEIVED  
2006 OCT 27 P 4: 36  
AZ CORP COMMISSION  
DOCUMENT CONTROL

We are in receipt of correspondence from Utility Water Source, our water utility company regarding their proposed rate increases to be addressed in a hearing on January 27, 2007.

Of course we are concerned to read of a possible 200% increase in our utility cost. This would be a financial burden for many homeowners, including ourselves. While this utility company seems to have been created for the purpose of serving this community, it appears by the documents available on file with your agency that there was poor advance planning by the developers and we do not feel the financial burden of that should fall on the customer. We understand that increases may be required, but hope that the commission will seriously consider curtailing the amount and allow for gradual increases more consistent with the cost of living increases one might normally expect.

Also, we noted that the hearing is to take place in Phoenix. This hearing concerns the homeowners/customers in the Flagstaff Meadows community in Belle Mont, where we live. We are sure that many customers would like to address this issue by appearing at the hearing. We would like to see this hearing take place in a closer geographic location.

We hope that many homeowners, like ourselves, will notify the commission of their concerns and that serious consideration will be given to these issues.

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

10/26/06 DOCKET OPINION WS -04235A-06-0303

Letter mailed to customer :

Ms Teresa Eisenzimmer  
[REDACTED]

RE: UTILITY WATER SOURCE  
Docket # WS-04235A-06-0303

Dear Ms. Eisenzimmer:

Your letter regarding the Utility Water Source (Utility Source) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the Utility Source application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at [REDACTED]

Sincerely,

Lynn Combs  
Consumer Service Specialist  
Utilities Division  
\*End of Comments\*

**Date Completed: 10/26/2006**

**Opinion No. 2006 - 56182**

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