



E-01345A / 05-0816  
E-01345A / 05-0826  
E-01345A / 05-0827

**ORIGINAL**  
**ARIZONA CORPORATION COMMIS**  
**UTILITY COMPLAINT FORM**

4700

**Investigator:** Al Amezcua      **Phone:** [REDACTED]      **Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 56060      **Date:** 10/20/2006

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Larry      Last: Watkins

**Account Name:** Larry Watkins      **Home:** (000) 000-0000

**Street:** [REDACTED]      **Work:** (000) 000-0000

**City:** [REDACTED]      **CBR:**

**State:** AZ      **Zip:** [REDACTED]      **is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment      **Contact Phone:** (602) 000-0000

**Nature of Complaint:**  
10/20/06 Docket number E-01345A-05-0816, E-01345A-05-0826, E-01345A-05-0827

RECEIVED  
2006 OCT 26 P 12:17  
AZ CORP COMMISSION  
DOCUMENT CONTROL

OCTOBER 11, 2006

ARIZONA CORPORATION COMMISSION  
12 W. WASHINGTON  
PHOENIX, ARIZONA 85007  
DOCKET CONTROL E-01345-05-0216 (incorrect docket no.)

DEAR COMMISSION,

I THINK IT'S ABOUT TIME THAT ALL NEW SUBDIVISIONS THAT USE APS SERVICES PAY AN "IMPACT FEE" TO APS. THAT WAY IT WOULD DEFER THEIR COSTS FOR PROVIDING ELECTRICITY TO THE REST OF THEIR CUSTOMERS.

WHY SHOULD A PERSON LIKE MYSELF WHO HAS BEEN PAYING A FEE FOR SERVICES TO APS FOR OVER 30 YEARS KEEP GETTING THEIR ELECTRIC RATES RAISED BECAUSE APS HAS NOT SET ASIDE MONEY FOR FUTURE GROWTH? IF APS DOES NOT HAVE A LARGE ENOUGH PROFIT MARGIN TO DO THIS THEN THEY NEED TO SECURE EXTRA MONEY BY SOME OTHER MEANS. THE NEW PEOPLE COMING HERE HAVE DONE NOTHING TO HELP KEEP APS IN BUSINESS.

I SINCERELY FEEL THIS IS A FAIR WAY TO DO IT FOR FUTURE GENERATIONS.

SINCERELY YOURS,

Arizona Corporation Commission

**DOCKETED**

**OCT 26 2006**

DOCKETED BY	
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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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LARRY WATKINS, NATIVE, D.A.V.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

10/20/06 Letter mailed to Mr. Watkins

October 20, 2006

Larry Watkins  


RE: ARIZONA PUBLIC SERVICE

Dear Mr. Larry Watkins:

Your letter regarding the Arizona Public Service ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The incorrect docket number was listed in your letter. I will make sure your comments are docketed under the correct docket number. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Al Amezcua  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 10/20/2006**

**Opinion No. 2006 - 56060**

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E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 - 56171

**Date:** 10/25/2006

**Complaint Description:** 08A Rate Case Items - Opposed  
01A Billing - High/low

**Complaint By:** **First:** Lucinda **Last:** Vizcaya

**Account Name:** Lucinda Vizcaya

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Winslow

**CBR:**

**State:** AZ **Zip:** 86047

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

\*\*\*\*\* E-01345A-05-0816 \*\*\*\*\*

Customer is opposed to the proposed 21% rate increase. Customer says she is 71 years old, on a fixed income and caring for her disabled husband. Customer is concerned about the ability to afford any more increase than what has already been approved.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I advised customer that I would enter her comments for the record and with the Docket for this matter. I thanked customer for taking the time to contact the Commission with her opinion.

I also advised customer that I would contact APS regarding its low-income rate and have an application sent to her.

Customer thanked me for listening to her and offering my assistance regarding the low-income rate.

\*End of Comments\*

**Date Completed:** 10/25/2006

**Opinion No.** 2006 - 56171