

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827



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ORIGINAL
ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55967

Date: 10/17/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: **First:** W **Last:** Sternberg

Account Name: W Sternberg

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to say that she is opposed to the rate increase. She feels the electric utility should not be able to function as a monopoly. She stated that since the price of natural gas has gone down the utility should reduce their request for an increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/17/06 I thanked the customer for sharing her opinion and that it will be placed in the docket and the Commissioners will have an opportunity to review it prior to making a decision on the case.

End of Comments

Date Completed: 10/17/2006

Opinion No. 2006 - 55967

Arizona Corporation Commission

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OCT 18 2006

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