

G 04204A-06-0463  
G 04204A-06-0013  
G 04204A-05-0831

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 57375

Date: 1/2/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Renate Last: Van Zandt

Account Name: Renate Van Zandt

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

01/02/07 EMAILED CORRESPONDENCE RECEIVED

12/27/2006

Renate Van Zandt

Phone: [REDACTED]  
Email: [REDACTED]

Arizona Corporation Commission  
DOCKETED  
JAN 05 2007

DOCKETED BY [Signature]

RECEIVED  
2007 JAN -5 1 A 10: 21  
AZ CORP COMMISSION  
DOCUMENT CONTROL

Name of Utility Co: UNS GAS, Inc.  
Application for Rate Increase of UNS GAS, Inc.  
Docket Number: G-04204A-06-0463  
Position on Docket: Con

To increase the monthly customer charge from the current \$7.00 to \$20.00 (an almost 300% increase!) per month from April through November represents a slap in the face for everybody trying to make a difference in our energy crunch by conserving energy.

The consumer who conserves energy gets punished with a higher monthly customer charge-  
The consumer who uses plenty of energy gets rewarded with a lower gas rate.

I hope the Commission does not approve of the approach UNS is taking trying to improve their profits.

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

01/02/07 Emailed letter to customer: renavanzandt@gmail.com

January 2, 2007

Renate Van Zandt  
[REDACTED]

RE: UNISOURCE GAS INC.  
DOCKET G-04204A-06-0463

Your letter regarding the Unisource Gas Inc. (Unisource) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the Unisource application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at [REDACTED]

Sincerely,

Lynn Combs  
Consumer Service Specialist  
Utilities Division  
\*End of Comments\*

**Date Completed: 1/2/2007**

**Opinion No. 2007 - 57375**

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