

ORIGINAL

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December 22, 2006

**VIA OVERNIGHT DELIVERY**

Docket Control  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

Arizona Corporation Commission

**DOCKETED**

**DEC 26 2006**

DOCKETED BY	
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AZ CORP COMMISSION  
DOCUMENT CONTROL

2006 DEC 26 A 9:53

RECEIVED

Re: Integrated Services, Inc.  
Docket No. T-20463A-06-0394

Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of Integrated Services, Inc.' s responses to the Commission' s request for information in Integrated Services, Inc.' s Application and Petition for Certificate of Public Convenience and Necessity to Provide Competitive Intrastate Telecommunications.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully submitted,

Lance J.M. Steinhart  
Attorney for Integrated Services, Inc.

cc: William Koca

Armando Fimbres, Utilities Division/Via e-mail to: afimbreds@azcc.gov

**ARIZONA CORPORATION COMMISSION  
STAFF'S FIRST SET OF DATA REQUESTS TO  
INTEGRATED SERVICES, INC. ("INTEGRATED")  
Docket No. T-20463A-06-0394  
December 22, 2006**

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AFF 1-1. Has Integrated started providing resold long distance services in Arizona?  
If "yes", please explain when services began?

ANSWER: Integrated has not started providing resold long distance services in Arizona.

All Contacts Providing Information/Response for the above question:

Mr. William Koca  
5 Revere Drive, One Northbrook Place, Suite 200, Northbrook, IL 60062  
E-Mail: wekoca@comcast.net  
Telephone Number: (847) 205-2743

And

Lance J.M. Steinhart, Esq.  
Lance J.M. Steinhart, P.C.  
1720 Windward Concourse, Suite 250  
Alpharetta, Georgia 30005  
E-mail: lsteinhart@telecomcounsel.com  
Telephone Number: 770-232-9200

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AFF 1-2. Page 18 of the proposed tariff submitted with Integrated's application explains the Deposit and Advance payment policies but does not clearly explain the Prepayment policy. Please revise the tariff accordingly and submit the amended or new page(s).

ANSWER: Integrated does not require advanced payments or deposits as indicated on Page 18 of Integrated Services, Inc.'s therefore no prepayment policy is required. Amended Original Sheet 18 of Integrated's Arizona CC Tariff No. 1 is attached to reflect:

"2.9 Advanced Payments

The Company does not require advance payments; therefore, Integrated does not have a Prepayment policy."

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**2.7 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8 Deposit**

The Company does not require deposits.

**2.9 Advance Payments**

The Company does not require advance payments; therefore, the Company does not have a Prepayment Policy.

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ISSUE DATE: June 12 , 2006

EFFECTIVE DATE: \_\_\_\_\_ , 2006

ISSUED BY:

**William Koca, President**  
**5 Revere Drive, One Northbrook Place - Suite 200**  
**Northbrook, Illinois 60062**

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AFF 1-3. Does Integrated Services, Inc. have any applications, similar to the CC&N application filed in Arizona, pending in other states?

ANSWER: No. The company has already obtained IXC authorization in all states in which it intends to operate except Arizona, approximately 40 states.

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Mr. William Koca  
5 Revere Drive, One Northbrook Place, Suite 200, Northbrook, IL 60062  
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AFF 1-4. Please provide the following information and any associated explanations, as needed:

<u>Category</u>	<u># of Employees</u>	<u>Total Years of Telecom Experience</u>
Management		
Sales & Marketing		
Technical		
All Contract		

ANSWER: William Koca is the sole owner, President and Secretary of Integrated. Please see attached biographical information. The company will outsource its back office functions.

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Mr. William Koca  
5 Revere Drive, One Northbrook Place, Suite 200, Northbrook, IL 60062  
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**William E. Koca**  
Integrated Services, Inc.  
5 Revere Drive, Ste. 200  
Northbrook, IL 60062-1500  
Phone: 847 205 2743

## **Experience**

2006–current                    Integrated Services, Inc.                    Northbrook, IL

### **President**

- Managing the start-up activities of a long distance reseller.

2004–2006                    Koca Consulting Services                    Gurnee, IL

### **President**

- Directed the development of data systems for Communications Network Billings, Inc., a long distance reseller.

1998–2006                    Abbott Laboratories                    North Chicago, IL

### **Senior Environmental Coordinator**

- Coordinated all environmental compliance efforts at Abbott's North Chicago Plant producing bulk pharmaceuticals via biological, chemical synthesis and fermentation processes.
- Developed and implemented compliance systems linking real-time compliance data acquisition with permit requirements.
- Oversaw design and startup of system to communicate environmental performance metrics to both the shop floor and senior management.

1992–1998                    ISP CHEMICALS, Inc.                    Calvert City, KY

### **Environmental Affairs Manager**

- Responsible for overseeing all aspects of environmental program, including compliance, budgeting, planning, and community outreach at a 550-employee specialty chemicals plant.
- Specialized in converting complex environmental regulations / corporate requirements to front-line compliance management systems capable of surviving intense audit pressure.

1980–1992                    Atochem North America, Inc., Calvert City, KY

### **Environmental Affairs Supervisor**

- Responsible for front-line environmental compliance programs at 400-employee commodity chemicals plant.
- Designed and oversaw installation and operation of several innovative systems for controlling air emissions, improving water quality, and reducing waste generation.

## **Education**

**University of Minnesota, M.S., Chemical Engineering**

**University of Illinois, B.S., Chemical Engineering**

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AFF 1-5. Please explain why Original Sheet 28 of the tariff submitted in Integrated's application should not be revised as illustrated by Staff in the attached page. If a revision is appropriate, please submit an amended page.

ANSWER: Amended Original Sheet 28 of Integrated's Arizona CC Tariff No. 1 is attached.

All Contacts Providing Information/Response for the above question:

Mr. William Koca  
5 Revere Drive, One Northbrook Place, Suite 200, Northbrook, IL 60062  
E-Mail: [wekoca@comcast.net](mailto:wekoca@comcast.net)  
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SECTION 4 - RATES

4.1 1+ & 101XXXX Dialing

\$.26 per minute. Billed in one minute increments.

A \$4.95 per month service charge applies to all plans.

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ISSUE DATE: June 12, 2006

EFFECTIVE DATE: \_\_\_\_\_, 2006

ISSUED BY:

William Koca, President  
5 Revere Drive, One Northbrook Place - Suite 200  
Northbrook, Illinois 60062

**ARIZONA CORPORATION COMMISSION  
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AFF 1-6. Please explain why Original Sheet 29 of the tariff submitted in Integrated's application should not be revised as illustrated by Staff in the attached page. If a revision is appropriate, please submit an amended page.

ANSWER: Amended Original Sheet 29 of Integrated's Arizona CC Tariff No. 1 is attached.

All Contacts Providing Information/Response for the above question:

Mr. William Koca  
5 Revere Drive, One Northbrook Place, Suite 200, Northbrook, IL 60062  
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4.2 **Toll Free Service**

\$0.26 per minute. Billed in one minute increments.

A \$10 per month per number service charge applies.

4.3 **Reserved for Future Use.**

4.4 **Directory Assistance**

Assessed on a per-call basis: \$0.85

4.5 **Returned Check Charge**

\$25.00

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ISSUE DATE: June 12 , 2006

EFFECTIVE DATE: \_\_\_\_\_, 2006

ISSUED BY:

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**Northbrook, Illinois 60062**

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AFF 1-7. Section 3.5.3 of the tariff submitted in Integrated's application describes Toll-Free Services as "This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility." Staff asks if this is fully consistent with Section 4.2, Original Sheet 29 of the tariff submitted in Integrated's application? If Integrated wishes to add clarification.

ANSWER: Yes

All Contacts Providing Information/Response for the above question:

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AFF 1-8. Please explain how the charges in Section 4.6, Original Sheets 30 and 33, of the tariff submitted in Integrated's application compare to those of key competitors.

ANSWER: Because of the large number of competitive carriers, customers are free to choose its carrier, and it is now easy to switch to another carrier; therefore, competition will dictate the reasonableness of a carrier's rates.

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AFF 1-9. Please explain why the Payphone Dialaround Surcharge in Section 4.8, Original Sheet 31, of the tariff submitted in Integrated's application should exceed the FCC payphone compensation rate of \$0.494 – "In the Matter of Request to Update Default Compensation Rate for Dial-Around Calls from Payphones, WC Docket No. 03-225, Report and Order, (Released: August 12, 2004). If Integrated wishes to revise this section of its application, please submit an amended page.

ANSWER: Amended Original Sheet 31 of Integrated's Arizona CC Tariff No. 1 is attached to reflect \$.60, the recommended Division policy recommendation payphone surcharge maximum. Please see e-mail attached from Candrea Allen from Arizona Corporation Commission.

All Contacts Providing Information/Response for the above question:

Mr. William Koca  
5 Revere Drive, One Northbrook Place, Suite 200, Northbrook, IL 60062  
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**4.8 Payphone Dial Around Surcharge**

A dial around surcharge of \$.60 per call will be added to any completed intrastate toll access code and subscriber toll-free 800/888 type calls placed from a public or semi-public payphone.

**4.9 Universal Service Fund Assessment**

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator.

**4.10 Carrier Cost Recovery Charge**

In order to recover costs the Company incurs with regard to TeleRelay service, National Number Portability and Federal Regulatory fees, a \$.99 monthly surcharge will be assessed per account per month. This surcharge will appear as a separate line item on your invoice.

**4.11 Primary Interexchange Carrier Charge (PICC)****Business Lines Only:**

The following charges are assessed on a monthly, per-line basis: **\$4.29 per line** for the first six lines, for each additional line after the sixth line the cost will be **\$3.99 per line**. With a maximum of **\$29.73**.

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**ISSUE DATE: June 12 , 2006****EFFECTIVE DATE: , 2006****ISSUED BY:**

**William Koca, President**  
**5 Revere Drive, One Northbrook Place - Suite 200**  
**Northbrook, Illinois 60062**

**Janssen, Angela**

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**Subject:** FW: Multiline Long Distance, Inc.

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**From:** Candrea Allen [mailto:CAllen@azcc.gov]  
**Sent:** Wednesday, December 20, 2006 6:49 PM  
**To:** Lacey, Charlotte  
**Subject:** Norstar Telecommunications, LLC and Multiline Long Distance, Inc.

Again, Recent Division policy recommends the Payphone Dial Around Surcharge maximum be \$.60.

A prompt response would be greatly appreciated. If you have any questions please do not hesitate to contact me. Thank you for your patience in this matter.

***Candrea Allen***  
***Executive Consultant I***  
***Arizona Corporation Commission***  
***Utilities Division***  
***Phone:602-364-0235***