

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 57192

Date: 12/19/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Cynthia Last: Loucks

Account Name: Cynthia Loucks

Street: [REDACTED]

City: [REDACTED]

State: AZ

Zip: [REDACTED]

Home: [REDACTED]

Work: [REDACTED]

CBR:

is:

Utility Company: Unisource ** Energy Services (UNS)

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following customer letter dated 12-17-06:

Cynthia Loucks
[REDACTED]

Arizona Corporation Commission
DOCKETED

DEC 20 2006

DOCKETED BY [Signature]

December 17, 2006
Arizona Corporation Commission
Consumer Services Section
1200 West Washington Phoenix, AZ 85007

Re: Docket No. G-04204A-06-0463

I am absolutely and categorically opposed to any rate increase being granted to UNS Gas. Inc. This company has been soaking the residents of Arizona ever since they bought the gas company. I am tired of putting my hard earned money into the pockets of gas company executives via ridiculously high bonuses, etc.

Furthermore, the idea of having to pay \$20 per month for having a gas line to my house during the summer when I am using very little gas is ridiculous. Even \$11.00 per month is way too high given the already exorbitant bills we are paying during the months when heat is necessary.

These rate increase would amount to a huge windfall for the gas company, at the expense of thousands of citizens who can barely afford our gas bills as it is.

I would like to remind you that many of you were re-elected by a very small margin. Sooner or later you will be held accountable for giving the utility companies every raise they ask for with no regard for the people who put you in office. Also, I do not think that UNS is motivated to make their business more economically efficient, not to mention putting a cap on bloated executive salaries and bonuses, when the Corporation Commission just

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 DEC 20 P 2:22

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ARIZONA CORPORATION COMMISSION
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keeps handing them more money,

Please do the right thing for the citizens of Arizona and deny this rate increase.

Sincerely,
Cynthia Loucks
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12-19 I obtained the customer's tel# via Directory Assistance, listing is for a C.Loucks. I called the customer and left recorded message acknowledging letter. Advised her OPINION would be noted for the record in this matter. I e-mailed Lynn Combs to have this docketed under #G-04204A-06-0463, #G-04204A-06-0013 and #G-04204A-05-0831. File closed.

End of Comments

Date Completed: 12/19/2006

Opinion No. 2006 - 57192

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 57200

Date: 12/19/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barry Last: Lane

Account Name: Barry Lane

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR:

State: AZ Z [REDACTED]

is:

Utility Company: Unisource ** Energy Services (UNS)

Division:

Contact Name: Annette Setherley

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

I take great exception to Unisource requesting a 21% increase over adjusted test year revenues. Many of us in the Prescott area are retired and on fixed incomes. Social Security just announced that in 2007 there will be a 3.3% cost of living increase. Our other utilities including cable TV, water and Qwest are wanting rate hikes. Gasoline, groceries and various insurance premiums such as health care and homeowners have greatly increased. Where does it stop? Where are we on fixed incomes supposed to come up with the additional revenues? We can only look to you as our representative to keep us that are on fixed incomes from being overwhelmed. I thank you in advance.

Barry Lane

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

(Docket No. G-04204A-06-0463)

ACC staff called the customer and left recorded message acknowledging letter. Advised customer that his OPINION would be noted for the record in this matter. ACC staff emailed Lynn Combs to have this docketed under #G-04204A-06-0463, #G-04204A-06-0013 and #G-04204A-05-0831. CLOSED.

End of Comments

Date Completed: 12/19/2006

Opinion No. 2006 - 57200

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM
