

G-04204A-05-0831

ORIGINAL



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DEC 19 P 3:35

ARIZONA CORPORATION COMMISSION DOCUMENT CONTROL

G-04204A-06-0463
G-04204A-06-0013
ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Arizona Corporation Commission

Opinion No. 2006 - 57181

Date: 12/19/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED
DEC 19 2006

Complaint By: First: John R. Last: Morgan

DOCKETED BY: [Signature]

Account Name: John R. Morgan

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Unisource ** Energy Services (UNS)

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following two opinions from the consumer via ACC Complaint Form and ACC Public Comment form:

Public Comment Form:

ENTER YOUR COMMENTS HERE:

Received statement of proposed rate increase which received gas price update form as well. It states that falling wholesale gas prices lead to lower costs this winter. But an other hand want to charge \$1100p instead of \$7.00 during period of December thru March when usage is high. This is over a 50% increase in monthly customer service charge instead of the proposed per say 21% they state. Now for period of April thru November the rate from \$7.00 to \$20.00 per month customer charge that is almost a 300% increase during the period of less gas usage. If that is a lower gas price cost than where is the extra money going unless it is to pay for the lesser advantaged to help with their gas bills. If they can increase than why can't the customers ask for a 300% inflation increase in wages.

Complaint Form:

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY:

This is pertaining to rate increases per docket. #G-04204A-06-0463, #G-04204A-06-0013 and #G-04204A-05-0831. Received Gas Price Update statement as well as the Notice Of Hearing for Rate Increase. My understanding is that UNS is able to buy gas at falling wholesale prices will lead to lower costs this winter. Than why is during the months of December thru March the monthly customer charge going from \$7.00 to \$11.00 during the high usage months. Than April thru November will go from \$7.00 to \$20.00 diuring the lower usage months. How is this a savings to the customer when winter monthly customer service charge increase by more than 50% and summer charges 300%. If they can increase why can't they increase our cost of living, wages and

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

retirement by 300% as well.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12-19 I called the consumer and acknowledged his written opinions on the UNS rate case. I expressed thanks for taking the time to express his opinion and advised that his comments would be noted for the record in this matter. E-mailed Lynn Combs to have this OPINION docketed under G-04204A-06-0463, G-04204A-06-0013 and G-04204A-05-0831. File closed.

End of Comments

Date Completed: 12/19/2006

Opinion No. 2006 - 57181
