

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55732 Date: 10/5/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Jim Last: Heidt

Account Name: [REDACTED] Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: [REDACTED] CBR: [REDACTED]

State: AZ Zi [REDACTED] is: [REDACTED]

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

10/04/06 E-MAIL:
DOCKET # G04204A-06-0463
G04204A-06-0013
G04204A-05-0831

RECEIVED
2006 OCT - 6 11:20
AZ CORP COMMISSION
DOCUMENT CONTROL

From: [REDACTED]
Sent: Friday, September 29, 2006 6:44 AM
To: Utilities Div - Mailbox
Cc: [REDACTED]
Subject: Proposed UES price increase

On Thursday's news natural gas prices have been decreasing yet UES is asking for a 7% price increase. Amazing! Natural gas is homegrown, so we can't blame overseas cartels for the price of natural gas. Once the wells are in, the pipelines in and the pumping stations installed the delivery of the gas is relatively inexpensive. Doesn't the Corporation Commission investigate the actual cost of production and delivery? Does the commission look at the profit made, including executive salaries, and limit that? The commission should not only not grant the increase, they should look at profit and adjust it accordingly. Jim Heidt, Sedona
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/04/06
October 5, 2006

RE: UNISOURCE ENERGY SERVICES

Arizona Corporation Commission
DOCKETED

OCT - 6 2006

DOCKETED BY [REDACTED] NR

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Mr. Heidt:

Your letter regarding the Unisource Energy Service ("UES") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the UES application.

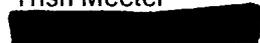
The concerns raised in letters and correspondence received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter


Consumer Service Specialist
Utilities Division

End of Comments

Date Completed: 10/5/2006

Opinion No. 2006 - 55732
