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BEFORE THE ARIZONA CORPORATION

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JEFF HATCH-MILLER
Chairman
WILLIAM A. MUNDELL
Commissioner
MIKE GLEASON
Commissioner
KRISTIN K. MAYES
Commissioner
BARRY WONG
Commissioner

2006 OCT -6 P 3:18
AZ CORP COMMISSION
DOCUMENT CONTROL

IN THE MATTER OF THE APPLICATION OF THE
COMMISSION ON ITS OWN MOTION
INVESTIGATING THE FAILURE OF CARL
HARVEY DBA GOLDEN CORRIDOR WATER
COMPANY, TO COMPLY WITH COMMISSION
RULES AND REGULATIONS.

DOCKET NO. W-02497A-06-0580

**COMPLAINT AND PETITION
FOR AN ORDER TO SHOW CAUSE**

Staff of the Utilities Division ("Staff") of the Arizona Corporation Commission ("Commission"), for its Complaint and Petition for Order to Show Cause against Carl Harvey, dba Golden Corridor Water Company ("Golden Corridor" or "Company"), an Arizona Public Service Corporation, alleges:

JURISDICTION

1. The Commission has jurisdiction to hear complaints against public service corporations pursuant to A.R.S. § 40-246. The Commission has jurisdiction to supervise and regulate public service corporations pursuant to Article XV of the Arizona Constitution and Title 40 of the Arizona Revised Statutes.

2. Respondent Golden Corridor is a public service corporation as defined by Article XV of the Arizona Constitution and A.R.S. §§ 40-281 and 40-282.

3. Pursuant to Decision No. 56088, issued August 17, 1988, Golden Corridor received a Certificate of Convenience and Necessity ("CC&N") to provide water service in Pinal County. As a condition of its CC&N, Golden Corridor is required to comply with Arizona law, Commission Orders and Commission Rules and Regulations.

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Arizona Corporation Commission

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1 4. Golden Corridor is not fulfilling the duties, obligations or legal requirements by
 2 which an Arizona public service corporation must operate. It is ignoring the applicable Arizona
 3 law and the rules and regulations of the Arizona Corporation Commission by providing inadequate
 4 service, poor quality water, and providing water service outside of its CC&N. Furthermore,
 5 according to its customers, the owners are non-responsive or belatedly responsive to complaints or
 6 service concerns. Some customers have complained that the owners are verbally abusive.

7 5. According to the Commission's Staff analysis, Golden Corridor's water system is
 8 unable to adequately serve more than 20 customers although it has 53 customers on the system, 30
 9 of which are outside its service territory. The tanks are in need of repair and the owner /operator is
 10 not consistently available, spending weeks out of state. The nitrate level in the one operating well
 11 is unacceptably high and the Company does not have a viable solution to address it. Nor has the
 12 Company hired appropriate professional help to design a solution. The Company has not taken
 13 required water quality tests as evidenced by a Notice of Violation from the Arizona Department of
 14 Water Quality ("ADEQ").

15 6. The situation at Golden Corridor came to Staff's attention during the processing of
 16 Golden Corridor's application to transfer the CC&N to a Limited Liability Company ("LLC")
 17 (Docket No. W-20461A-06-0349) and its application for approval of financing (Docket No. W-
 18 02497A-05-0502). Most of the complaints received by Consumer Services Section were received
 19 after customers were notified of the pending applications. Prior to that time, between January,
 20 2003 and December 2005, the Commission received 15 complaints and 11 inquiries about the
 21 Company. Since the customers received the notices about the pending dockets, 28 complaints
 22 were received, seven inquiries and four opinions. In general, the complaints reflected concerns
 23 about service outages, low water pressure, the inability of customers to receive assistance, poor
 24 water quality and poor treatment by Golden Corridor's owners. Some customers have declined to
 25 leave their names with Consumer Services Staff due to fear of retribution by the owners.

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1 7. The Utilities Division requested that Golden Corridor supply its customers with
2 bottled water due to the high level of nitrates in the water it was serving. The provision of the
3 bottled water has not gone well. At one point customers picked up the Company-provided bottled
4 water in the RV park where the owners resided but the RV park management requested that the
5 Golden Corridor owners leave the park at least partially due to the bottled water distribution. This
6 resulted in customers having to call the owners to make an appointment to pick up the bottled
7 water. Also, customers complain that when they pick up the water they are often met with
8 rudeness from the owners. Many customers have told Consumer Services Staff that they now
9 purchase bottled drinking water due to the inconvenience of dealing with the Golden Corridor
10 owners.

11 8. ADEQ issued a Notice of Violation ("NOV") to Golden Corridor on January 10,
12 2005 for failing to have adequate storage capacity and exceeding the nitrate Maximum
13 Contaminant Level ("MCL"). These violations remain unresolved.

14 9. Golden Corridor is providing water at a pressure lower than 20 pounds per square
15 inch gauge ("PSIG") in violation of the Arizona Administrative Code.

16 10. Staff has attempted to work with the Company to improve service. Through the
17 efforts of Consumer Services, the Company purchased a pressure gauge to aid the Company in
18 monitoring the required pressure and in resolving customer complaints. Staff has experienced
19 some difficulty communicating with the owners of the Company because the Company's owners
20 sometimes live out of state. Staff met with the Company and representatives of ADEQ for
21 approximately 2.5 hours on August 10, 2006, regarding the NOV and potential solutions to the
22 water quality problems. Four days later, with no explanation, the owner filed a "Withdrawal of
23 Application" in the financing/transfer docket (Docket No. W-02497A-05-0502 et al).

24 11. Pinal County records, supported by communications with Pinal County officials,
25 indicate that Carl Harvey lost a land parcel containing Golden Corridor's storage tanks and booster
26 system for failure to redeem a tax lien. The owner has allowed the assets of the Company to be
27 acquired and held by persons or entities other than the Company. Land under one of the
28 Company's tanks has been transferred out of the Company in a bankruptcy proceeding. The new

1 owner of the land which was transferred has requested removal of the tanks from his property and,
2 to Staff's knowledge, the owner of Golden Corridor has not responded. Also, the well providing
3 water to Golden Corridor's customers is leased to the Company by the Company's owner.

4 12. Staff believes that the operation and plant of the Company have been neglected, the
5 quality of customer service and the water quality are poor. Therefore, Staff is filing this Order to
6 Show Cause.

7 **COMPLAINT**

8 **Count One**

9 **(Violation of R-14-2-407(A))**

10 13. Staff incorporates the allegations of Paragraphs 1-12 into this count.

11 14. A.A.C. R14-2-407(A) requires the utility to provide potable water to the customer's
12 point of delivery. Golden Corridor has failed to provide potable water to the customer's point of
13 delivery. The Company's water pressure is lower than 20 psi. The Company's bottled water
14 service is inadequate. The Arizona Department of Environmental Quality ("ADEQ") has filed a
15 Notice of Violation ("NOV") against the Company because the water the Company provides
16 exceeds the maximum contaminant level ("MCL") for nitrate. Customers have complained to the
17 Commission about service outages. The failure to serve its customers is a violation of A.A.C.
18 R14-2-407(A).

19 **Count Two**

20 **(Violation of R-14-2-407(C))**

21 15. Staff incorporates the allegations of Paragraphs 1-14 into this count.

22 16. A.A.C. R14-2-407(C) requires utilities to make reasonable efforts to supply a
23 satisfactory and continuous level of service. The Company's service to customers has not been
24 satisfactory. Customers have complained to the Commission about service outages. The
25 Company's bottled water service is inadequate. The Company's water pressure is lower than 20
26 psi. The failure to supply its customers with a satisfactory and continuous level of service is a
27 violation by Golden Corridor of A.A.C. R14-2-407(C).

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Count Three

(Violation of A.R.S. § 40-321(A))

17. Staff incorporates the allegations of Paragraphs 1-16 into this count.

18. A.R.S. § 40-321(A) provides: “[w]hen the commission finds that the equipment, appliances, facilities or service of any public service corporation, or the methods of manufacture, distribution, transmission, storage or supply employed by it are unjust, unreasonable, unsafe, improper, inadequate or insufficient, the commission shall determine what is just, reasonable, safe, proper, adequate or sufficient, and shall enforce its determination by order or regulation.” The equipment and facilities of the Company are inadequate and insufficient. ADEQ issued a Notice of Violation (“NOV”) to Golden Corridor on January 10, 2005 for failing to have adequate storage capacity. Pinal County records, supported by communications with Pinal County officials, indicate that Carl Harvey lost a land parcel containing one of Golden Corridor’s storage tanks and the pressure tank for failure to redeem a tax lien. The equipment and facilities of Golden Corridor are inadequate and insufficient in violation of A.R.S. § 40-321(A).

Count Four

19. Staff incorporates the allegations of Paragraphs 1-18 into this count.

20. Under Article XV, § 3 of the Arizona Constitution, the Commission may enter “orders for the convenience, comfort, and safety, and preservation of the health” of the customers of a public service corporation. The Company’s service outages, poor water quality, and inadequate water pressure requires an order by the Commission for the safety and preservation of health of Golden Corridor’s customers. Therefore, the Commission should order that a manager selected by Staff be appointed by the Commission as the interim manager (the “Manager”) of Golden Corridor’s water system until further order by the Commission, upon reasonable terms and conditions agreed between the Manager and Staff, with full authority to conduct the business and affairs of Golden Corridor’s water system. Moreover, Golden Corridor should be ordered to cooperate with and indemnify, defend and hold harmless the Manager for all claims related to its management of Golden Corridor’s water system.

...

1 point of delivery.” Golden Corridor is providing water at a pressure lower than 20 pounds per
2 square inch gauge (“PSIG”). Golden Corridor has violated A.A.C. R-14-2-407(E) by providing
3 water at a pressure lower than 20 PSIG.

4 **RELIEF**

5 28. Wherefore, Staff requests that the Commission issue an **ORDER TO SHOW**
6 **CAUSE** directing Golden Corridor to appear and show cause:

- 7 a. why its actions do not represent a violation of A.A.C. R-14-2-407(A);
8 b. why its actions do not represent a violation of A.A.C. R-14-2-407(C);
9 c. why its actions do not represent a violation of A.R.S. § 40-321(A);
10 d. why its actions do not represent a violation of Article XV, § 3 of the
11 Arizona Constitution;
12 e. why its actions do not represent a violation of A.R.S. § 40-281(A);
13 f. why its action do not represent a violation of A.A.C. R-14-2-402(A)(1);
14 g. why its actions do not represent a violation of A.A.C. R-14-2-407(E);
15 h. why a qualified Manager should not be appointed, as selected by Staff;
16 i. why Golden Corridor should not be ordered to cooperate with and
17 indemnify, defend and hold harmless the Manager;
18 j. why other relief deemed appropriate by the Commission should not be
19 ordered.

20 29. Staff further requests that after the conclusion of appropriate proceedings, a final
21 **OPINION AND ORDER** be entered:

- 22 a. finding that Golden Corridor has violated A.A.C. R-14-2-407(A);
23 b. finding that Golden Corridor has violated A.A.C. R-14-2-407(C);
24 c. finding that Golden Corridor has violated A.R.S. § 40-321(A);
25 d. finding that Golden Corridor has violated Article XV, § 3 of the Arizona
26 Constitution;
27 e. finding that Golden Corridor has violated A.R.S. § 40-281(A);
28 f. finding that Golden Corridor has violated A.A.C. R-14-2-402(A)(1);

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- g. finding that Golden Corridor has violated A.A.C. R-14-2-407(E);
- h. ordering the appointment of a qualified Manager, selected by Staff;
- i. ordering Golden Corridor to cooperate with and indemnify, defend and hold harmless the Manager;
- j. imposing fines and penalties pursuant to Article XV, Section 19 of the Arizona Constitution and A.R.S. §§ 40-424 and 40-425 in an amount not less than \$100 nor more than \$5,000 for each day of violation of Commission Statutes, Rules, Regulations or Orders;
- k. ordering such other relief as the Commission may find just and reasonable.

RESPECTFULLY SUBMITTED this 6th day of October, 2006.

David M. Ronald

David M. Ronald
Attorney, Legal Division
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007
(602) 542-3402

The original and thirteen (13) copies of the foregoing were filed this 6th day of October, 2006 with:

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Copy of the foregoing mailed this 6th day of October, 2006 to:

Carl Harvey
CGWC/GOLDEN CORRIDOR
WATER COMPANY, INC.
179 South Airport Road
Rushville, IN 46173

Mr. Ernest G. Johnson
Director, Utilities Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Mr. Christopher C. Kempley
Chief Counsel, Legal Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Sheryl Bess

1 **BEFORE THE ARIZONA CORPORATION COMMISSION**

2 JEFF HATCH-MILLER

Chairman

3 WILLIAM A. MUNDELL

Commissioner

4 MIKE GLEASON

Commissioner

5 KRISTIN K. MAYES

Commissioner

6 BARRY WONG

Commissioner

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8 IN THE MATTER OF THE APPLICATION OF THE
9 COMMISSION ON ITS OWN MOTION
10 INVESTIGATING THE FAILURE OF CARL
11 HARVEY DBA GOLDEN CORRIDOR WATER
12 COMPANY, TO COMPLY WITH COMMISSION
13 RULES AND REGULATIONS.

DOCKET NO. W-02497A-06-0580

ORDER TO SHOW CAUSE

DECISION NO. _____

12 **OPEN MEETING**
13 **NOVEMBER 21 AND 22, 2006**
14 **PHOENIX, ARIZONA**

14 **BY THE COMMISSION:**

15 On October 6 2006, the Staff of the Utilities Division ("Staff") of the Arizona Corporation
16 Commission ("Commission"), filed a Complaint and Petition for Order to Show Cause against Carl
17 Harvey, dba Golden Corridor Water Company ("Golden Corridor" or "Company"), an Arizona
18 Public Service Corporation. Staff seeks an Order to Show Cause against Respondent Golden
19 Corridor.

20 Staff asserts that Golden Corridor has violated numerous provisions of Arizona law, including
21 Commission Rules, Orders and provisions of the Arizona Revised Statutes. Count I of Staff's
22 Complaint alleges that Golden Corridor has failed to provide potable water to the customer's point of
23 delivery in violation of A.A.C. R-14-2-407(A). Count II of Staff's Complaint alleges that Golden
24 Corridor has failed to supply a satisfactory and continuous level of service in violation of A.A.C. R-
25 14-2-407(C). Count III of Staff's Complaint alleges that the equipment and facilities of Golden
26 Corridor are inadequate and insufficient in violation of A.R.S. § 40-321(A). Under Count IV of
27 Staff's Complaint, given Golden Corridor's continued failure to provide an adequate level of service,
28 Staff requests that the Commission consider requiring an interim manager (the "Manager") selected

1 by Staff for Golden Corridor’s water system until further order of the Commission, upon reasonable
2 terms and conditions agreed between the Manager and Staff, with full authority to conduct the
3 business and affairs of Golden Corridor’s water system. Count V of Staff’s Complaint alleges that
4 Golden Corridor has violated A.R.S. § 40-281(A) by serving customers outside of its certificated
5 area. Count VI of Staff’s Complaint alleges that Golden Corridor has violated A.A.C. R-14-2-
6 402(A)(1) by serving customers outside of its certificated area. Count VII of Staff’s Complaint
7 alleges that Golden Corridor has violated A.A.C. R-14-2-407(E) by providing water at a pressure
8 lower than 20 pounds per square inch gauge (“PSIG”).

9 * * * * *

10 Having considered the entire record herein and being fully advised in the premises, the
11 Commission finds, concludes and orders that:

12 **FINDINGS OF FACT**

13 1. Pursuant to Decision No. 56088, issued August 17, 1988, Golden Corridor received a
14 Certificate of Convenience and Necessity (“CC&N”) to provide water service in Pinal County. As a
15 condition of its CC&N, Golden Corridor is required to comply with Arizona law, Commission Orders
16 and Commission Rules and Regulations.

17 2. Golden Corridor is not fulfilling the duties, obligations or legal requirements by which
18 an Arizona public service corporation must operate. It is ignoring the applicable Arizona law and the
19 rules and regulations of the Arizona Corporation Commission by providing inadequate service, poor
20 quality water, and providing water service outside of its CC&N. Furthermore, according to its
21 customers, the owners are non-responsive or belatedly responsive to complaints or service concerns.
22 Some customers have complained that the owners are verbally abusive.

23 3. According to the Commission’s Staff analysis, Golden Corridor’s water system is
24 unable to adequately serve more than 20 customers although it has 53 customers on the system, 30 of
25 which are outside its service territory. The tanks are in need of repair and the owner /operator is not
26 consistently available, spending weeks out of state. The nitrate level in the one operating well is
27 unacceptably high and the Company does not have a viable solution to address it. Nor has the
28 Company hired appropriate professional help to design a solution. The Company has not taken

1 required water quality tests as evidenced by a Notice of Violation from the Arizona Department of
2 Water Quality. (ADEQ”).

3 4. The situation at Golden Corridor came to Staff’s attention during the processing of
4 Golden Corridor’s application to transfer the CC&N to a Limited Liability Company (“LLC”)
5 (Docket No. W-20461A-06-0349) and its application for approval of financing (Docket No. W-
6 02497A-05-0502). Most of the complaints received by Consumer Services Section were received
7 after customers were notified of the pending applications. Prior to that time, between January, 2003
8 and December 2005, the Commission received 15 complaints and 11 inquiries about the Company.
9 Since the customers received the notices about the pending dockets, 28 complaints were received,
10 seven inquiries and four opinions. In general, the complaints reflected concerns about service
11 outages, low water pressure, the inability of customers to receive assistance, poor water quality and
12 poor treatment by Golden Corridor’s owners. Some customers have declined to leave their names
13 with Consumer Services Staff due to fear of retribution by the owners.

14 5. The Utilities Division requested that Golden Corridor supply its customers with
15 bottled water due to the high level of nitrates in the water it was serving. The provision of the bottled
16 water has not gone well. At one point customers picked up the Company-provided bottled water in
17 the RV park where the owners resided but the RV park management requested that the Golden
18 Corridor owners leave the park at least partially due to the bottled water distribution. This resulted in
19 customers having to call the owners to make an appointment to pick up the bottled water. Also,
20 customers complain that when they pick up the water they are often met with rudeness from the
21 owners. Many customers have told Consumer Services Staff that they now purchase bottled drinking
22 water due to the inconvenience of dealing with the Golden Corridor owners.

23 6. ADEQ issued a Notice of Violation (“NOV”) to Golden Corridor on January 10, 2005
24 for failing to have adequate storage capacity and exceeding the nitrate Maximum Contaminant Level
25 (“MCL”). These violations remain unresolved.

26 7. Golden Corridor is providing water at a pressure lower than 20 pounds per square inch
27 gauge (“PSIG”) in violation of the Arizona Administrative Code.
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1 8. Staff has attempted to work with the Company to improve service. Through the
2 efforts of Consumer Services, the Company purchased a pressure gauge to aid the Company in
3 monitoring the required pressure and in resolving customer complaints. Staff has experienced some
4 difficulty communicating with the owners of the Company because the Company's owners
5 sometimes live out of state. Staff met with the Company and representatives of ADEQ for
6 approximately 2.5 hours on August 10, 2006, regarding the NOV and potential solutions to the water
7 quality problems. Four days later, with no explanation, the owner filed a "Withdrawal of
8 Application" in the financing/transfer docket (Docket No. W-02497A-05-0502 et al).

9 9. Pinal County records, supported by communications with Pinal County officials,
10 indicate that Carl Harvey lost a land parcel containing Golden Corridor's storage tanks and booster
11 system for failure to redeem a tax lien. The owner has allowed the assets of the Company to be
12 acquired and held by persons or entities other than the Company. Land under one of the Company's
13 tanks has been transferred out of the Company in a bankruptcy proceeding. The new owner of the
14 land which was transferred has requested removal of the tanks from his property and, to Staff's
15 knowledge, the owner of Golden Corridor has not responded. Also, the well providing water to
16 Golden Corridor's customers is leased to the Company by the Company's owner.

17 10. Staff believes that the operation and plant of the Company have been neglected, the
18 quality of customer service is growing worse and the water quality is poor. Therefore, Staff is filing
19 this Order to Show Cause.

20 11. Staff believes that grounds exist to assess civil penalties against Golden Corridor
21 pursuant to Arizona Revised Statutes §§ 40-424 and 40-425, in an amount not less than \$100 nor
22 more than \$5,000 for each day of violation of Commission Statutes, Rules, Regulations or Orders and
23 such other relief as discussed below or as determined by the Commission.

24 12. Staff is not requesting that the Commission appoint a Manager prior to a hearing on
25 this Petition, however Staff states that it is not waiving its right to do so if circumstances warrant such
26 action in order to protect the public interest and the health, safety, and welfare of customers or
27 potential customers in the CC&N area served by Golden Corridor.

28 ...

1 improper, inadequate or insufficient, the commission shall determine what is just, reasonable, safe,
2 proper, adequate or sufficient, and shall enforce its determination by order or regulation.”

3 20. Under Article XV, § 3 of the Arizona Constitution, the Commission may enter “orders
4 for the convenience, comfort, and safety, and preservation of the health” of the customers of a public
5 service corporation.

6 21. A.R.S. § 40-281(A) provides that a public service corporation “shall not begin
7 construction of a . . .line, plant, service or system, or any extension thereof, without first having
8 obtained from the commission a certificate of public convenience and necessity.”

9 22. Pursuant to A.R.S. Sections 40-202, 40-203, 40-321, 40-322, and Article XV, Section
10 3 of the Arizona Constitution, the Commission may prohibit unjust and unreasonable service.

11 23. Pursuant to A.R.S. Sections 40-331 and 40-332, the Commission may require
12 additions and improvements to the facilities of a public service corporation.

13 24. Pursuant to A.R.S. Sections 40-424 and 40-425, the Commission may impose fines in
14 an amount not less than \$100 or more than \$5,000 for each day of violation of Commission Statutes,
15 Rules, Regulations or Orders.

16 25. It is lawful and in the public interest to issue the requested Order to Show Cause
17 against the Respondents as alleged in Staff’s October 4, 2006 Petition and described in Finding of
18 Fact 13.

19 **ORDER**

20 IT IS THEREFORE ORDERED that Golden Corridor shall appear and show cause at a time
21 and place designated by the Hearing Division:

- 22 a. why its actions do not represent a violation of A.A.C. R-14-2-407(A);
23 b. why its actions do not represent a violation of A.A.C. R-14-2-407(C);
24 c. why its actions do not represent a violation of A.R.S. § 40-321(A);
25 d. why its actions do not represent a violation of Article XV, § 3 of the Arizona
26 Constitution;
27 e. why its actions do not represent a violation of A.R.S. § 40-281(A);
28 f. why its action do not represent a violation of A.A.C. R-14-2-402(A)(1);

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- g. why its actions do not represent a violation of A.A.C. R-14-2-407(E);
- h. why a qualified Manager should not be appointed, as selected by Staff;
- i. why Golden Corridor should not be ordered to cooperate with and indemnify, defend and hold harmless the Manager;
- j. why other relief deemed appropriate by the Commission should not be ordered.
- k. why fines should not be assessed upon the Respondent to the maximum extent permitted under Arizona Law.

IT IS FURTHER ORDERED that if Golden Corridor intends to appear and show cause as ordered above it shall file within 10 days of the effective date of this Order, a preliminary statement describing how it will make the showing of cause. Said filing shall include an Answer to Staff's Complaint if the Respondent has not yet filed an Answer.

IT IS FURTHER ORDERED that the Hearing Division shall schedule further appropriate proceedings.

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IT IS FURTHER ORDERED that this Decision shall become effective immediately.

BY THE ORDER OF THE ARIZONA CORPORATION COMMISSION

CHAIRMAN

COMMISSIONER

COMMISSIONER

COMMISSIONER

COMMISSIONER

IN WITNESS WHEREOF, I BRIAN C. McNEIL, Executive Director of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this Commission to be affixed at the Capitol, in the City of Phoenix, this _____ day of _____, 2006.

BRIAN C. McNEIL
Executive Director

DISSENT: _____

DISSENT: _____

EGJ:KDB:lhm\DMR:sab

1 SERVICE LIST FOR: Golden Corridor Water Company
2 Docket Nos. W-02497A-06-0580

3 Carl Harvey
4 CGWC/GOLDEN CORRIDOR WATER COMPANY, INC.
5 179 South Airport Road
6 Rushville, IN 46173

7 Mr. Christopher C. Kempley
8 Chief Counsel, Legal Division
9 Arizona Corporation Commission
10 1200 West Washington
11 Phoenix, Arizona 85007

12 Mr. Ernest G. Johnson
13 Director, Utilities Division
14 Arizona Corporation Commission
15 1200 West Washington
16 Phoenix, Arizona 85007

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