

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831

ORIGINAL



ARIZONA CORPORATION COMMISS.

4700

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55705 Date: 10/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Bruce Klapp

Account Name: Bruce Klapp Home: [REDACTED]

Street: [REDACTED]

Work:

City: Lake Havasu City

CBR:

State: AZ Zip: 86404

is:

Utility Company. Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Annette Setherley

Contact Phone: [REDACTED]

Nature of Complaint:

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Customer is opposed to the proposed rate increase. Customer says the proposed increase in the monthly service charge from \$7.00 to \$20.00 is exorbitant and should not be granted.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that the proposed increase had not been approved and that I would enter his comments for the record and file them with Docket Control. Customer stated he would also be writing a letter to the Commission about this. I provided the Commission's address and the Docket No. for this case. Customer thanked me for my assistance and for returning his call.

End of Comments

Date Completed: 10/4/2006

Opinion No. 2006 - 55705

Arizona Corporation Commission

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