

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827



ORIGINAL
ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55583 Date: 9/27/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: **Matthew** Last: **Munn**

Account Name: Matthew Munn Home: (000) 000-0000

Street: [REDACTED] Work: [REDACTED]

City: Scottsdale CBR:

State: AZ Zip: 85251 is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment Contact Phone: (602) 000-0000

Nature of Complaint:

**** E-01345A-05-0816 ****

Customer sent the following e-mail to the Commission -

right to the point

with natural gas prices going down by OVER 66%, yes DOWN 66% during the year, I think we all ought to be insulted by aps upcoming proposals for a 21.3% rate increase

I know their spin on things, they have contacted me directly

please DO NOT encourage the inefficiencies with the rate increase

they have had ENOUGH

Matthew Munn
[REDACTED]
[REDACTED]
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED
OCT - 4 2006
DOCKETED BY **NR**

RECEIVED
2006 OCT - 4 A 11: 34
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Responded to customer with the following e-mail -

Mr. Munn:

Your recent e-mail regarding the Arizona Public Service Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at [REDACTED]

Sincerely,

Deborah Reagan
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 9/29/2006

Opinion No. 2006 - 55583
