

G-04204A-06-0463
G-04204A-06-0013

ORIGINAL

G-04204A-05-0831



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

L7100

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 55359 Date: 9/19/2006

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Chuck C

Account Name: Chuck C Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR: [REDACTED]

State: AZ Zip: n/a is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

9/19/06 Docket No. G-04204A-06-0463

-----Original Message-----

From: Chuck C [REDACTED]
Sent: Sunday, September 17, 2006 8:27 AM
To: Utilities Div - Mailbox
Subject: UniSource huge increase

RECEIVED
2006 SEP 27 P 2:52
AZ CORP COMMISSION
DOCUMENT CONTROL

I was just reading my UES request for a rate increase and they seem to be hiding the real facts and truth for the average user.

They say our bills will increase by about 7% over a year, BUT their Customer Charge, which is the biggest part of the small gas users bill, will increase by a whopping 57% for 5 months and a huge whopping 285% for 7 months. Fifty seven % and 285%, that is outrageous in anybody's book. That will not be much for the huge gas users as UES will lower the usage-based charge. But for the average homeowner their bills will increase by about 15% for 5 months and by about 50% for the 7 months.

Anyway one looks at it that is a huge increase for the residential user and we all just had a big electric rate increase that seems much bigger than APS told us it would be. The same will happen here if this is ever approved. Please look this request over closely and do not let them shaft the small gas homeowner user. It looks like they are putting it to us homeowners and giving the big users a rate cut. We need your help on this.

Thank you

Chuck
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

SEP 27 2006

DOCKETED BY [REDACTED] NR

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

n/a

End of Response

Investigator's Comments and Disposition:

9/19/06 Docket No. G-04204A-06-0463

E-mailed response to Mr. C.

Good Morning Chuck C,

This is to acknowledge your e-mail dated September 17, 2006 regarding UniSource Energy Services ("UNS") high increase. Your e-mail regarding the UNS rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the UNS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Al Amezcua
Consumer Service Specialist
Utilities Division
End of Comments

Date Completed: 9/19/2006

Opinion No. 2006 - 55359
