



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55648 Date: 10/2/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Megan E. Last: Nicolette

Account Name: Megan E. Nicolette Home: [REDACTED]

Street: [REDACTED] Work: (000) 000-0000

City: Bellemont CBR:

State: AZ Zip: 86015 is:

Utility Company: Utility Source LLC

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received the following letter dated 9-24-06:

Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007-2996

Re: Proposed Rate Increase Utility Water Source

Arizona Corporation Commission

DOCKETED

OCT -2 2006

DOCKETED BY [Signature]

AZ CORP COMMISSION  
DOCUMENT CONTROL

2006 OCT -2 P 3: 26

RECEIVED

We are in receipt of correspondence from Utility Water Source, our water utility company regarding their proposed rate increases to be addressed in a hearing on January 27, 2007.

Of course we are concerned to read of a possible 200% increase in our utility costs. This would be a financial burden for many homeowners, including ourselves. While this utility company seems to have been created for the purpose of serving this community, it appears by the documents available on file with your agency that there was poor advance planning by the developers and we do not feel the financial burden of that should fall on the customer. We understand that increases may be required, but hope that the commission will seriously consider curtailing the amount and allow for gradual increases more consistent with the cost of living increases one might normally expect.

Also, we noted that the hearing is to take place in Phoenix. This hearing concerns the homeowners/customers in the Flagstaff Meadows Community in Bellemont, where we live. We are sure that many customers would like to address this issue by appearing at the hearing. We would like to see this hearing take place in a closer geographic location.

We hope that many homeowners, like ourselves, will notify the commission of their concerns and that serious consideration will be given to these issues.

Sincerely

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Megan E Nicolette/ Philip Nicolette

Mailing address: [REDACTED]  
Bellemont, AZ 86015

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10-2 I called the customer @ 10:43am after obtaining their tel # from Directory Assistance. I acknowledged receipt of their letter and advised that their comments would be noted for the record in this rate case matter. I explained that the Open Meeting Hearings are held in Phoenix since the ACC hears numerous cases on Open Meeting dates and it would be impractical and financially onerous to rate payers for all assigned ACC staff to travel to each entity's geographic location.

I e-mailed John LaPorta, @ Phx CONS to have this OPINION docketed against WS-04235A-06-0303.  
\*End of Comments\*

Date Completed: 10/2/2006

Opinion No. 2006 - 55648

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