

FILE IN SN-02361A-05-0657



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ORIGINAL
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

2006 SEP 14 P 2:34

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

AZ CORP COMMISSION
DOCUMENT CONTROL

Priority: Respond Within Five Days

Opinion No. 2006 - 55259

Date: 9/14/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Heidi

Mlodzik

Account Name: Heidi Mlodzik

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ **Zip:** 85262

is:

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer returned my call late yesterday afternoon. I advised her who I was and what my job at the Commission was all about. She said, she did not need a Commissioner to return her call. But, wanted to make the following opinion.

She feels the \$38.00 a month rate the customers are currently paying for sewer service is an outrage. She hopes the Commissioners sincerely looks at the company's request for another rate hike. She does not like that some residents of Scottsdale have Black Mountain as their sewer company while others have service from the City of Scottsdale and hopes that gets changed someday.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

09/13/06-Customer originally left a voice-mail stating she wanted to talk to a Commissioner.

09/13/06-I left the customer a voice-mail message, asking her to return my call.

09/13/06-When customer returned my call, I provided her information that lead her to filing her opinion in this matter. I told her that I would make her comments part of the official record and also have a copy placed in the docket. I thanked her for calling the Commission and she thanked me for my assistance. (Docket No. SW-02361A-05-0657). CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

SEP 14 2006

DOCKETED BY [REDACTED] NR

Date Completed: 9/14/2006

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