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Beaver Valley Water Co.
PO Box 421
Payson, Az. 85547

2006 SEP 20 P 3 21

9/11/06

AZ CORP COMMISSION
DOCUMENT CONTROL

To: Arizona Corporation Commission

W-02015A-03-0724

To Whom It May Concern,

Although it was made clear that BVWC did not have to respond to complaint # 2006-55059, after reading a copy faxed to me by John LaPorta I felt compelled to respond for a couple of reasons.

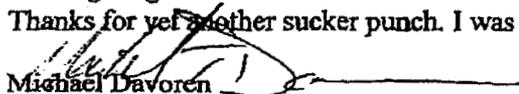
Firstly, it was very suspicious there were no signatures, no names attached, and no way to contact either by phone or by mail, the author of this complaint. Certainly out of 187 customer accounts the ACC would have gotten a number of complaints on the dates mentioned in this complaint. After questioning the investigator as to the number of complaints received, I was told there were none.

Secondly, (and more disturbing than one disgruntled customer) is the fact that the investigator for you agency saw the need to docket this letter. It should be very obvious to anyone that the homeowners as a whole did not write this letter. It was simply one individual with an axe to grind. There were a couple of sentences in the complaint that sounded very familiar to me and I know with whom I was having the discussion. So, I am confident I know the author. There is no evidence the Homeowners of Beaver Valley or members of the association collectively wrote this complaint. In fact it is obvious (with no way to generate correspondence) they did not. But if you look at the copy filed in W-02015a-03-0724 you will see in big, bold letters "**HOMEOWNERS OF BEAVER VALLEY SENT THE FOLLOWING CORRESPONDENCE**". Even Mr. LaPorta admitted to reservations in believing the homeowners rallied behind this letter.

I guess my question is... Why something so possibly damaging would be put into the reading file that anyone (not even a BVWC customer) could have written. I would think more common sense would be used before unfounded, damaging material would be placed in a permanent file. Doesn't anybody check into the legitimacy of complaints before they become public knowledge? Are anonymous letters always given this much credit?

For your information and for the record, I attended the Beaver Valley Homeowners Assoc. meeting on Sept. 9, 2006. I asked members of the association if they knew about the complaint filed. None that I asked knew anything about it and assured me there was no participation on their part. The commission *could* have done *some* investigating.

Thanks for yet another sucker punch. I was beginning to forget how they feel.


Michael Davoren

Arizona Corporation Commission
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