



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

47CO

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54876

Date: 8/29/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Chad Last: Mullins

Account Name: Chad Mullins Home: (480) 000-0000

Street: [REDACTED] Work:

City: Gold Canyon CBR: [REDACTED]

State: AZ Zip: 85218 is: Cellular

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06.0015

Consumer against such a high rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained his opinion would be docketed and made part of the rate case and Commissioners would be made aware of his concerns. Advised of 9/15/06 Public Comment but he cannot attend.

End of Comments

Date Completed: 8/29/2006

Opinion No. 2006 - 54876

Arizona Corporation Commission
DOCKETED

AUG 30 2006

DOCKETED BY [REDACTED] NR

RECEIVED
2006 AUG 30 A 9:38
AZ CORP COMMISSION
DOCUMENT CONTROL

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

SW-02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54890

Date: 8/29/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Jerry Last: Blenman

Account Name: Jerry Blenman

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 00000

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

***** SW-02519A-06-0015 *****

Customer called to let the Commission know his opposition to the proposed rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked caller for taking the time to let the Commission know his thoughts on this matter. I advised him that his comments would be entered into the Docket for this case and would be available to the Commissioners and staff.

End of Comments

Date Completed: 8/29/2006

Opinion No. 2006 - 54890

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54877

Date: 8/29/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Robert Last: Meinecke

Account Name: Robert & Carol Meinecke

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06.0015

[REDACTED]
Sent: Sunday, August 27, 2006 12:32 PM
To: Bradley Morton
Subject: DOCKET SW RATES
Brad Morton, ACC

re: Docket SW-02591A-06-0015
Gold Canyon Sewer Company's request rate increase from \$35 to \$70/month.

This request is astronomically ridiculous & unaffordable.
GCSC must be encouraged to practice better business judgment during their investment phases.
Please deny this requested increase.
Thank you,

ROBERT AND CAROL MEINECKE
Gold Canyon resident & GCSC customer.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Tuesday, August 29, 2006 8:53 AM
[REDACTED]
Subject: RE: DOCKET SW RATES

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Mr & Mrs Meinecke,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If I can be of further assistance please contact me.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 8/29/2006

Opinion No. 2006 - 54877

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54878

Date: 8/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Lorna

Cowden

Account Name: Lorna Cowden

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06.0015

Mr. Morton and Commissioners:

Re: GCWWTF Case Docket No. SW-025191A-00-0638

I would appreciate your attention to the above case and their unreasonable requested sewer rate increase at Gold Canyon, Arizona, by the Gold Canyon Sewer Corporation.

It seems the Gold Canyon Sewer Corporation may have over extended in their attempt to enlarge the current facilities after their move from the original Mountain Brook property. It now wants us to pay for the expenses they have incurred.

I suggest the sewer rate to be computed in conjunction to the amount of water usage. With the "age of computers" this should not be difficult but would need cooperation between the two companies. I willingly would pay may fair share.

I ask their request for the increase be denied.

Sincerely,
Lorna Cowden

CC. [REDACTED] Gold Canyon, AZ 85218

Corporation Commissioners [REDACTED]

Gold Canyon Community

Associations United

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

August 29, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 8/29/2006

Opinion No. 2006 - 54878

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54879

Date: 8/29/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: **First:** **Velma**

Last: **Carlson**

Account Name: Velma Carlson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ **Zip:** 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

August 23, 2006

[REDACTED]
Gold Canyon, AZ. 85218
Commissioner Marc Spitzer:
Dear Commissioner:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 a month. GCWWTF case Docket No. SW-02519A-06-0015. It is difficult to understand how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I find this proposed increase ludicrous. This community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

Yes, Algonquin Power Income Fund has over invested to expand their out-dated facilities and to correct the "odor" problem. Does this give them the right to take advantage of a situation where we have no other alternative???

There are sill odor issues and we should not have to pay for their expansion to a sewer system they chose to over-extend! Please vote "no" on this extremely high rate increase.

Velma Carlson
Gold Canyon Property Owner
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Called consumer to acknowledge receipt of opinion and explained docketing.
End of Comments

Date Completed: 8/29/2006

Opinion No. 2006 - 54879
