



ORIGINAL
ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4708

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55059

Date: 9/6/2006

Complaint Description: 05Z Quality of Service - Other

First:

Last:

Complaint By: Homeowners of Beaver Valley

Account Name: Homeowners of Beaver Valley

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: N/A

CBR:

State: N/A Zip: N/A

is:

Utility Company: Beaver Valley Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

HOMEOWNERS OF BEAVER VALLEY SENT THE FOLLOWING CORRESPONDENCE

August 28, 2006

AZ Corp. Commission
Attn: Docket Control

re: Beaver Valley Water Co.
W-02015A-03-0724
1200 W. Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

SEP - 7 2006

DOCKETED BY [REDACTED] NR

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 SEP - 7 P 12: 09

RECEIVED

To Whom It May Concern:

We have serious concerns regarding the Beaver Valley Water Company's ability to provide water on a daily basis year round. See enclosed dates when there was no water, contaminated water and/or brown water. It appears that Mike Davoren thinks that water is optional and not a daily necessity. He stocks nothing for repairs which causes lack of service for days at a time. Our last contact with him was when he stated he quit and we should call the Arizona Corporation Commission when we have a problem. We, the homeowners of Beaver Valley deserve better, please help us. Our goal is to have a water company, that:

1. Has a reliable/skilled work force (more than one worker);
2. Has a backhoe and all required tools to do repairs within 8 hours (most water companies repair and supply water within 4-8 hours);
3. Stock onsite supplies required for such repairs (not drive to Phoenix for parts after the failure);
4. Has the financial resources to fund this business (not some "maybe" financing that never happens).

The requirements of the Arizona Corporation Commission state that a "fit and proper entity" should operate such a utility. We do not see how Mike Davoren's behavior reflects anything close to that. Please find us a

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professional operator to run this water company.

Thank you.
Homeowners of Beaver Valley

DATES BEAVER VALLEY WATER COMPANY FAILED TO PROVIDE SERVICE

May 17, 2005 - no water
July 18, 2005 - no water
July 19, 2005 - no water
July 26, 2005 - no water
July 27, 2005 - no water
July 28, 2005 - no water
August 11, 2005 - no water
August 12, 2005 - no water
August 13, 2005 - water contaminated (as posted by water company)
August 14, 2005 - water contaminated (as posted by water company)
August 15, 2005 - water contaminated (as posted by water company)
August 16, 2005 - water contaminated (as posted by water company)
August 17, 2005 - water contaminated (as posted by water company)
August 18, 2005 - water contaminated (as posted by water company)
November 29, 2005 - no water
November 30, 2005 - no water
December 1, 2005 - no water

July 1, 2006 - no water
August 4, 2006 - brown water
August 5, 2006 - brown water
August 6, 2006 - brown water
End of Complaint

Utilities' Response:

09/07/06-Copy of the correspondence was faxed to Mike Davoren at (928) 474-5759 on this day.
End of Response

Investigator's Comments and Disposition:

09/05/06-Opinion of Homeowners of Beaver Valley's Opinion docketed in Docket No. W-02015A-03-0724.
(Number of Homeowners unknown - no signatures). A hearing will be held on September 21, 2006 in Phoenix, AZ to determine ownership of the company. There was no address given for the homeowners, so follow-up correspondence was not generated. CLOSED.
End of Comments

Date Completed: 9/6/2006

Opinion No. 2006 - 55059
