



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54963

Date: 9/1/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Gail M.

Truess

Account Name: Gail M. Truess

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

RECEIVED
2006 SEP - 1 P 12:40
AZ CORPORATION COMMISSION
DOCUMENT CONTROL

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

August 30, 2006

Arizona Corporations Commission

This letter is written to protest the proposed rate increase of our sewer service by the Gold Canyon Sewer Company.

In 2002 the rates were increased to a residential rate of \$35 per month. While accepted by the community, it is the highest rate of all the surrounding areas. Even the residents who are seasonal pay this rate year round.

The facility has been a constant problem with odor. I find it repulsive to go grocery shopping and smell sewer. Not to mention all the residents and other small businesses that are in the immediate area who must deal with it daily. Now GCS would like to double our rates for that?

I believe the company will get return on their investment as Gold Canyon expands. That was the risk they took when they did their projected expansion of the area. It is not the responsibility of the current population to

finance their project. We pay the rate they promised us in the beginning which I am sure has "return on the investment" factored in.

Thank you for your consideration.

Gail M. Truess

End of Complaint

Arizona Corporation Commission
DOCKETED

SEP - 1 2006

Utilities' Response:

DOCKETED BY [Signature]

Investigator's Comments and Disposition:

Called consumer and advised opinion will be docketed and become part of the rate case and the Commissioners will be made aware of her opinion. Provided my name/tn for further questions.

End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54964

Date: 9/1/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: John

Tuttle

Account Name: John Tuttle

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per

month. ..GCWWTF Case Docket No. SW-02519A-OO-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But--does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and advised opinion will be docketed and become part of the rate case and the Commissioners will be made aware of her opinion. Provided my name/tn for further questions.

End of Comments

Date Completed: 9/1/2006