

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54794

Date: 8/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Linda

Davidson

Account Name: Linda davidson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Arizona Corporation Commission

DOCKETED

Docket No. SW 02519A-06-0015

AUG 29 2006

[REDACTED]

Gold Canyon, AZ 85218
August 16, 2006
Mr. Jeff Hatch-Miller, Chairman
Arizona Corporations Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007-2996

DOCKETED BY [REDACTED] NR

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 AUG 29 A 10: 06

RECEIVED

RE: GCWWTF CASE/DOCKET NO. SW 02519A-06-0015

Dear Mr. Hatch-Miller:

When I retired to MountainBrook Village in Gold Canyon last year, I remember that one of the things I was glad about was that I would no longer have to worry about my own well and septic systems, as had been the case during my 36 working years in the Midwest. I would now be part of a professionally managed and maintained water system and sewer system, although they would be separate companies. I worked my budget carefully in order to provide for the anticipated utilities costs that would need to be covered from my fixed retirement income. I can control, to some extent, the amount of my water, phone, and electricity bills by adjusting my usage. However, the proposed increase from \$35 per month to \$70.34 per month for GCSC services is out of my control, and I consider it to be an unreasonable request.

While I have no argument with companies making a profit (after all that is what business is all about), I do question the need for this kind of MAJOR increase all at once. If the recent "improvements" were done, in part, to eliminate the odors from GCSC, you got a poor return on your investment. The odors still exist, and I would hate to be a homeowner down in that area of MBV. It's bad enough to experience it when I am at the Bashas' Shopping Center.

Assuming that a cost-recovery component was included in your recent "improvement" plans, I would have little

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

argument with a modest increase in my bill. But a 100% increase is unacceptable.
Thank you for your time.

Sincerely,
Linda Davidson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

August 25, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

☐Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

☐The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

☐Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

☐Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐☐Sincerely,
☐☐☐☐☐Bradley G. Morton
☐☐☐☐☐Public Utilities Consumer Analyst II
☐☐☐☐☐Utilities Division
End of Comments

Date Completed: 8/25/2006

Opinion No. 2006 - 54794

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2006 - 54792 Date: 8/25/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Linda Last: Mestek

Account Name: Linda Mestek Home: [REDACTED]

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

[REDACTED]
Sent: Thursday, August 24, 2006 8:46 PM
To: Bradley Morton
Subject: Gold Canyon Sewer

Hello. Our family lives in Gold Canyon and it is getting very expensive to live here as it is, but to have the sewer fees doubled will hurt alot of us middle income families who work hard to keep our houses nice in this community. Please do not allow this increase or it will be one more thing that might make us have to leave this area.

thank you.
Linda Mestek
Resident
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Friday, August 25, 2006 7:37 AM
[REDACTED]
Subject: RE: Gold Canyon Sewer

Dear Ms. Mestek,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

concerns.

Sincerely,

Bradley G. Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 8/25/2006

Opinion No. 2006 - 54792

fw 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54793

Date: 8/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Gary

Hagen

Account Name:

Gary & Mary Ann Hagen

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

August 21, 2006

Mr. Jeff Hatch-Miller

Arizona Corporation Commission

1200 West Washington Street

Phoenix, AZ 85007

Dear Mr. Hatch-Miller

This letter is in regard to the proposed Gold Canyon Sewer Corporation's rate increase to double the sewer rates charged to the residents of Gold Canyon and surrounding area.

For the most part, we were under the impression that the Sewer Company would not raise the rates because of the modifications to the system in Gold Canyon. Now we are alerted that the Sewer Company wants to DOUBLE the existing monthly charge. Many of us are retired and live on a fixed income. What if all utility companies would do the same? It would literally drive us from our homes and Arizona. Utility companies charge based on a fixed fee plus usage. Why can't there be some equitable adjustment? We are six-month residents, not using the sewer for the other six months, but pay the same monthly rate for the whole year. And now they want to double the cost of usage and nonusage Doesn't make sense.

We have not seen much justification from the Sewer Company for such an increase. Perhaps letters such as this can help to persuade you and your commission to deny this exorbitant increase.

Thanks for your help.

Sincerely,

Gary Mary Ann Hagen

[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

August 25, 2006

RE: GOLD CANYON SEWER COMPANY

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Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at [REDACTED]

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 8/25/2006

Opinion No. 2006 - 54793
