

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54607

Date: 8/18/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Theresa

Brown

Account Name: Theresa Brown

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket SW 02519A-06-0015

Consumer against such a high increase and complaining about odors.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained docketing of opinion and rate case procedure to make Commissioners aware of her concerns.

End of Comments

Date Completed: 8/18/2006

Opinion No. 2006 - 54607

Arizona Corporation Commission

DOCKETED

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DOCKETED BY [REDACTED] nr

AZ CORP COMMISSION DOCUMENT CONTROL

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54402

Date: 8/10/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Patrick

Dennis

Account Name: Candace Dennis & Patrick Dennis

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

08/10/06 Customer called to say that he is opposed to the pending rate increase for Gold Canyon. He said that the company has lied about several things to include improving the sewer smell- not raising rates and most recently told him that the Arizona Corporation Commission made the utility charge customers for the ACC Assessment charge. The company is thumbing its nose at the ACC and the 101% increase is inflating the cost figures.

End of Complaint

Utilities' Response:

08/10/06 No comment

End of Response

Investigator's Comments and Disposition:

08/10/06 Emailed to utility

08/10/06 I thanked the customer for giving their opinion and explained that their opinion will be placed in the docket for the upcoming rate case meeting. I explained that the commissioners will have an opportunity to review their comments prior to making their decision and appreciated their comments.

End of Comments

Date Completed: 8/10/2006

Opinion No. 2006 - 54402

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54608

Date: 8/18/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Aldine

Grindy

Account Name: Aldine Grindy

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket SW 02519A-06-0015

Consumer against such a high increase and complaining about odors.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained docketing of opinion and rate case procedure to make Commissioners aware of her concerns.

End of Comments

Date Completed: 8/18/2006

Opinion No. 2006 - 54608