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MEMORANDUM

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2006 SEP 29 P 4: 18

FROM: Ernest G. Johnson *EA for EGJ*  
Director  
Utilities Division

AZ CORP COMMISSION  
DOCUMENT CONTROL

DATE: September 29, 2006

RE: **UPDATE** - IN THE MATTER OF THE APPLICATION OF VANCO DIRECT USA, LLC. FOR APPROVAL OF A CERTIFICATE OF NECESSITY AND CONVENIENCE TO PROVIDE RESOLD LONG DISTANCE TELECOMMUNICATIONS SERVICES AND RESOLD LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES (DOCKET NO. T-20404A-05-0599)

On August 22, 2005, Vanco Direct USA, LLC ("Vanco Direct") filed an application and petition for a Certificate of Public Convenience and Necessity ("CC&N") to provide competitive intrastate telecommunications services as a reseller.

On August 29, 2005, Staff issued a letter of deficiency and Data Request to Vanco Direct. On December 21 and 22, 2005, Staff and Ms. Becky Heggelund, on behalf of Vanco Direct, discussed, via telephone communication, the status of the Data Request issued by Staff on August 29, 2005. Ms. Heggelund explained that the data request was not received, perhaps due to the weather conditions and related problems associated with Hurricane Katrina since Ms. Heggelund's office is located in Metairie, Louisiana. Staff agreed Ms. Heggelund should take additional time, as needed, to complete the response.

Between February 2006 and July 2006, Staff and Ms. Heggelund's office exchanged emails several times to determine the status of the Data Request response and the applicant's interest in proceeding with its CC&N application. The applicant remained interested in completing its CC&N application and indicated it was continuing to gather the needed information.

By Procedural Ordered issued on August 30, 2006, Staff is required to provide an update by September 29, 2006. On September 27, 2006, Ms. Heggelund explained via email that the delay in responding to Staff's Data Request and subsequent communications was due to a continuing shortage of staff and resources still linked to Hurricane Katrina. Ms. Heggelund indicated that Vanco Direct remains interested in completing its CC&N application and would be submitting its responses on September 27, 2006.

Staff recommends that this docket remain open.

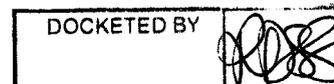
EGJ:AFF:lmh

Originator: Armando Fimbres

Arizona Corporation Commission

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SEP 29 2006



SERVICE LIST FOR: Vanco Direct USA, LLC.  
DOCKET NO.: T-20404A-05-0599

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